

ANNUAL REPORT 2021

47th Annual General Meeting



Zoom Meeting ID:

Speaker View



Yvonne Powley



Geoff Andrews



Daniel Malherbe



Brian Putt



Ted Berry



Lisa Easte



Susan Moyle



Pale Sauni



Maria Lafaele



Kim Bennett



Simon Ritchie



Deb Humphries



Terry Hoskins



Professor Michael Belgrave



Jan Rutledge



Peter Norman



Mute



Stop Video



Invite



Chat



Share Screen



Record

Resilient Safer Connected Communities



auckland north community
and development

Te Runanga Ratonga Hapori o Te Raki-pae-whenua



*Ehara tāku toa i te toa takitahi,
engari he toa takatini*

*My strength is not as an individual,
but as a collective*

CONTENTS

2	Chairperson's Report
4	Chief Executive Officer's Report
6	Treasurer's Report
7	Financial Summary
8	Our Story
9	Who We Are
10	Meet Our Board
12	Meet Our Staff
14	Launch Of The National Strategy/ Action Plan For Community Governance Te Rahopara Pa Site Project 2020
15	Takapuna Community Hub – Kotahitanga
16	Five Good Ideas
17	Five Good Ideas – Statistics For 2020 – 2021
18	Safer Whānau North Shore Family Violence Prevention Network
20	Child Focus Group Browns Bay Think Tank
21	Community Accounting Aotearoa
22	Auckland Community Accounting
23	Auckland Community Accounting Awards Ceremony
24	Supporting Community North Shore Budget Service
25	Looking Ahead 2021 – 2022
26	Statement of Financial Performance
27	Statement of Financial Position
28	ANCAD's Funders and Sponsors

MESSAGE FROM BRIAN PUTT – Chairperson



Kia ora katoa

The Covid-19 lockdown has been an extraordinary experience for everybody. Those who work in community development and community support know what a challenge it has been to meet the rate of demand and the pace of change. The unpredictable became the norm. We should be bold enough to congratulate ourselves on how we succeeded through these unprecedented circumstances. A special acknowledgment goes out to all those people who were in the position of leadership. They kept the nation focused and we have succeeded in avoiding the worst possible outcomes from the pandemic.

At ANCAD, we are conscious of the effort which many of our member organisations put into the management of concerns that arose across the community. These actions were taken without

consideration for budgets and other personal commitments. People simply stepped up and took on tasks as they arose.

We were cognisant of the potential difficulties that might arise in the family violence prevention area. These were trying times, particularly across the North Shore.

Our general order of business carried on with modifications, mainly using Zoom, to meet the needs of our clients, members and friends. The value of the electronic medium came into its own during those lockdown weeks. This allowed our appreciated work in Community Accounting and 5 Good Ideas to carry on.

In the midst of this, our highly reliable and ever-present Chief Executive, Yvonne Powley, decided to reduce her management input at ANCAD. Board members stepped up and helped with matters as they arose with projects and liaison with staff and funding partners.

Eventually, Yvonne decided that she would retire from full-time work which put us on the path of finding a new manager. We will miss her drive and knowledge immensely.

This was a challenging time for the Board, but we have been so lucky to have Board members who have recruitment skills. With a little trepidation, we set out on the path of selecting a new manager.

I am very happy to announce, through this Annual Report, the appointment of Fiona Brennan as the new manager at ANCAD. Fiona comes to us with a lot of experience in the Not-for-Profit sector and in particular, from her more recent roles in executive positions at the Auckland Deaf Society and Volunteering Auckland Trust.

We are lucky that Fiona has an extensive background in Not-for-Profit management and fundraising. She arrives with a strong portfolio of knowledge and contacts.

Other major tasks that have continued, or been initiated, involve the Strategic Relationships Pilot with Auckland Council and the Community Resilience



Project which looks at emergency response preparedness and community involvement. These two projects are ongoing and have ANCAD deeply involved with and assisting the Devonport-Takapuna Local Board. We extend our sincere thanks for the support which the Local Board continues to give us and the strong relationship that has developed over the past decade.

The ANCAD Board remains committed to the tasks it deals with and maintains a high level of skill and innovation across numerous fields of activity.

We sadly said goodbye to Professor Michael Belgrave who has been a member of the ANCAD Board for almost a decade. He provided us with a brilliant connection to the academic world from his position at Massey University at Albany. We also say goodbye to Ted Berry who acted as our Board Secretary for some time. Ted has moved on to other pursuits and we thank him sincerely for his reliable and important contribution to ANCAD in this role.

I take this opportunity to extend my sincere thanks to the Board members and acknowledge the major effort they have put in over the last 12 months picking up on tasks as they needed to. Without their voluntary input, organisations operating at fast pace like ANCAD, simply could not function.

I extend a special thank you to the staff members who made a big effort during the Covid lockdowns to keep the place functioning and to manage their various community responsibilities using whatever techniques they needed to. Their efforts have been greatly appreciated, not only by the ANCAD Board, but by those people who benefit from them.

Finally, a big thank you to our funding partners – philanthropists, government, the council and the local board – without your support we wouldn't be here.

We all look forward to a more balanced, but different year ahead.

Ka kite ano

Brian Putt

Chairperson 2021



This taonga of a Maori ornamental hair comb was presented by the ANCAD Board and staff to outgoing CEO, Yvonne Powley on her retirement, in recognition of Yvonne's enduring services with Auckland North Community and Development. This pounamu piece symbolises the significance of Yvonne's highly-valued contribution to the community.

MESSAGE FROM YVONNE POWLEY – CEO



Over one year ago, on the 26th February 2020, the first confirmed case of COVID-19 arrived in Aotearoa New Zealand. The case marked the beginning of an extraordinary period for us all.

The impact on our sector has been huge. When I have looked at what is happening overseas with many living in an ongoing hell of stress and illness, I am so grateful for how lucky we are here at the bottom of the world with our own government's response; to be able to gather now with friends, family, co-workers and our communities in safety, has meant it is easy to forget how prolific and deadly the COVID-19 virus has been elsewhere in the world.

I'm sure many of us do not want a repeat of last year... it is unlikely the year 2020 will go down in history as a great year!

A big thank you to all those organisations that worked selflessly during the difficult lockdown periods and doing whatever they could to make it better for people. Here I must thank the ANCAD staff who were so much busier than ever during this period. They all did a fantastic job. As a lead organization in the sector, ANCAD had the ability to pivot and adapt on the fly, embrace new technologies and encourage others to do the same. We were constantly reflecting on how best to grow the resilience of our teams and communities. We endeavoured to be responsive with our capability building workshops and frame these around where there is the most need. We know many of our organisations were feeling vulnerable and uncertain. Funding constraints are stress-provoking, leading to sustainability concerns for many.

Compared to many countries, we have escaped the worst of Covid, but that doesn't mean we as community organisations haven't had our fair share of hard discussions around funding and the evolving risks to come. We are now seeing the social and financial effects of the lockdowns, the hugely over-stretched community response and the enormous stress and anxiety growing in all of our communities.

A year on, what are some of the lessons we have learned through this pandemic? And what are the implications for improving our response in the future? Let's remember and celebrate the amazing response of our sector, the speed of the Government's response (no excuses now) and those of you – who have worked beyond expectations and resources, to improve the lives of Kiwis around the country.

One of the main reasons for asking what we have learnt lies in the legacy value of any improvements we make. That is, the potential for using this crisis as the catalyst for an urgently-needed upgrade to the country's public infrastructure, to enhance health, equity, prosperity and sustainability in the long term for our communities. The COVID-19 response provides a model for responding to a wide range of tough societal challenges including the climate change emergency and growing social inequities.



ANCAD had an enormously busy year with COVID communications, responding to immediate needs and quickly putting in place training and workshops requested by our community stakeholders. We said goodbye to Ruth Greenaway, *Training and Communications*; Kerry-Ann Stevenson, *Business Development* and Diana Hinojosa, *Digital Strategist* during 2020 and we wish them all the very best and thank them for their support and input into ANCAD during their time of service, and we welcomed Simon Ritchie, *Training and Communications Coordinator*, in December 2020.

Of course, we witnessed some worrying things; the increase in family violence on the North Shore, considerable issues around emergency housing and housing availability, racism and inequality, the housing market going mad and even more unaffordable, the lack of suitable rentals, crazy and divisive election politics seemingly becoming the norm... and the list goes on! But we must remember the positives that come out of times of adversity!

What we're hoping for in 2021: No more lockdowns, increasing well-being in the community, widespread responsive service delivery, vaccines that work and are safe, a stronger economy as we rebuild post-COVID, and a great year for all our clients and communities, with enough funding to go around for our community agencies.

I want to acknowledge and thank the solid guidance of the ANCAD Board, the continuing wisdom and support of the Board Chair, Brian Putt. I have been very fortunate to have great people to work with.

To all of our wonderful agencies, our government colleagues, funders and partners, we hope you have an awesome year ahead. We don't know what the rest of 2021/2022 is going to bring, but ANCAD is certainly up for the challenge.

Ka kite ano

Signing off...

With enormous gratitude I have made the hard decision to step down from my full-time role with ANCAD. I have been here now since May 2009 (12 years). It has been an amazing time and I feel privileged to have worked with such great staff over this period and with a fabulous supportive Board. A huge thank you to all the ANCAD staff who continue to provide a great service to the organisation and our communities. A special thank you to Geoff Andrews for stepping in for a period of time as acting manager when I was experiencing ill health at the end of 2020. And enormous thanks to Brian Putt who has walked alongside me for the 12 years and been a calming, supportive and wise ANCAD Chairperson.

Professor Michael Belgrave has also resigned in March from the ANCAD Board and will leave a huge hole in the Board in terms of knowledge of our sector, social policy and history. You will be so hard for ANCAD to replace Michael. I so enjoyed your challenging ideas that often came from left field.

One of the most awesome parts of my time here has been the connection and relationships I have built with many of you across the community sector. ANCAD has a great partnership with Massey University. My intention is to continue with those relationships where I can, in other new, but smaller roles.

Meanwhile, to all of you that I have spent time with, laughed with and connected with, in a multiple of ways, it has been my absolute pleasure.

I am excited about the next chapter and I am sure I will stay in touch with many of you. Of course, I will continue to champion the community sector and advocate where I can.

Yvonne Powley
Chief Executive Officer
2021



TREASURER'S REPORT

DANIEL MALHERBE – Treasurer



It is with pleasure that I report on ANCAD's financial position after an extraordinarily, unprecedented year. ANCAD has survived surprisingly well and thanks so much to our investment partners for believing in ANCAD and the work that we do in supporting and enhancing people's lives.

As with the rest of Aotearoa and the community organisations we serve, we have continued to operate as 'business as usual'. Of course, this all changed in March 2020 when our entire staff team moved to working remotely. ANCAD adjusted very quickly to the emerging digital environment and very ably continued to enhance people's lives across the region.

We are privileged to serve right across the Auckland region and to enable the communities we serve to be supported and to continue to do their own important mahi at this very memorable and important time.

ANCAD experienced some changes in our funding sources in 2020/2021. Our focus will be increasing resilience in this area by diversification of our funding streams and exploring emerging opportunities to increase our revenue over the coming year.

For the year ending 31 March 2021 our income for this last financial year was \$510,972 (pending audit), which came from the Devonport-Takapuna Local Board, Department of Internal Affairs, Ministry of Social Development, Lotteries Grants Board, Community Organisations Grant Scheme, Auckland Council, Tindall Foundation, Foundation North, and Health Link North, as well as revenue from ANCAD's back-office support. ANCAD's staff do a great job in bringing resource to areas of need in our community. Our expenditure for the financial year was \$483,483 (pending audit). Most of the expenditure was project-related. ANCAD runs numerous diverse projects. Full details of income and expenditure can be found in the audited accounts.

The impact of the changing funding environment has created uncertainty for many community organisations. ANCAD's role in supporting, delivering training and working collaboratively with community organisations is of continued importance.

Daniel Malherbe

Treasurer 2021

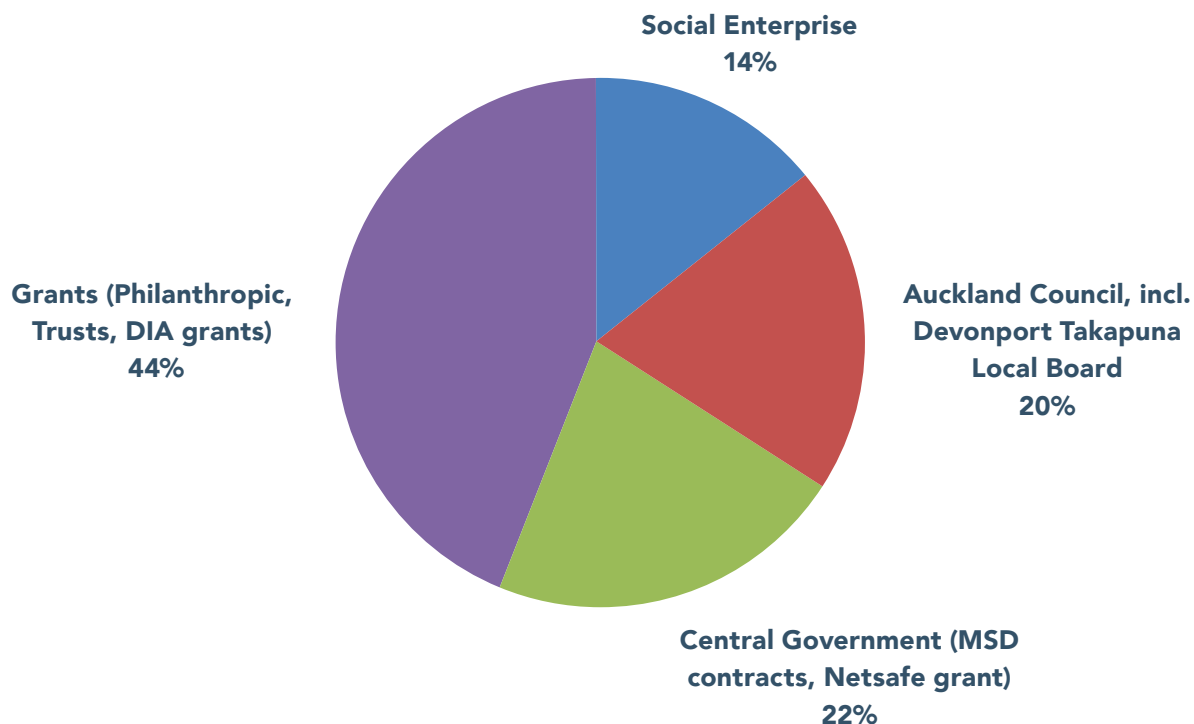


auckland north community
and development

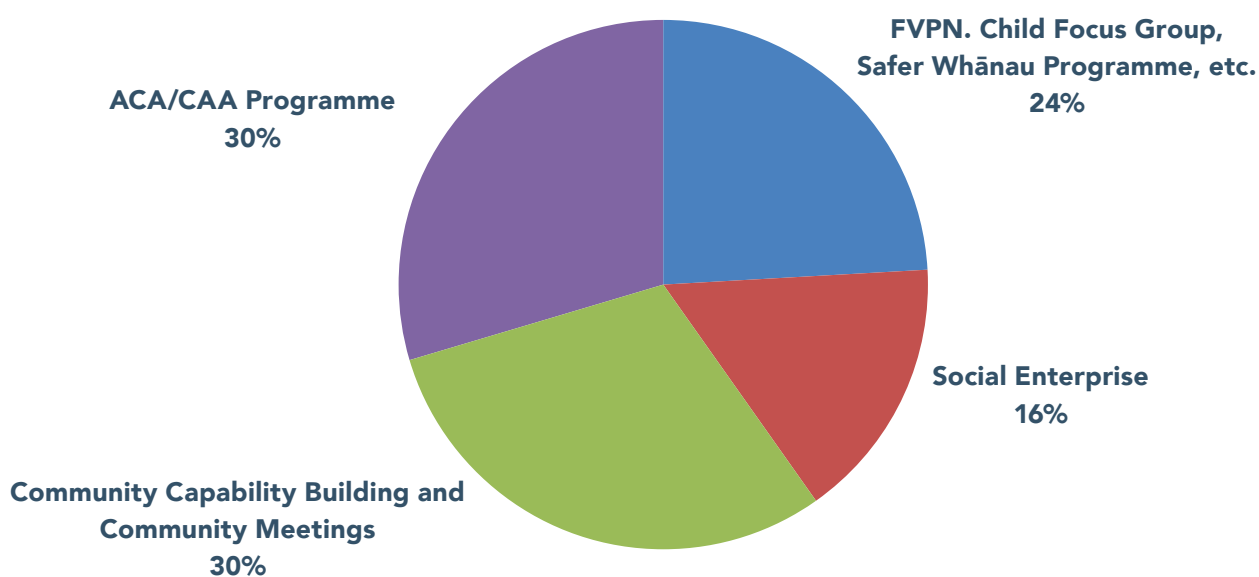
Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

FINANCIAL SUMMARY

Sources of Revenue



Allocation of Resources



N.B. See the Summarised Financial Reports and Audit Report later in the Annual Report, plus link to the full Audited Reports.

OUR STORY

Auckland North Community and Development (ANCAD) is a community development organisation that has been supporting the Auckland North Community since 1974. ANCAD is a leading social service enabler which focuses on supporting and strengthening community agencies, groups and projects to deliver effective and needed services to the Auckland North community and across the wider Auckland region.

ANCAD is a highly connected organisation that convenes, facilitates and enables innovative community partnerships, networks and initiatives. Then using the voice of this experience, it connects providers with businesses, government agencies and funders to work together to build strong local communities. Through meetings, events, training, research and information delivery, ANCAD enables the right people and agencies to understand what is working and where the gaps are in community services.

ANCAD has a proven record of building strong communities together and they share this expertise and experience with organisations and agencies across New Zealand. With a focus on social justice, ANCAD continues to support those marginalised in our communities. ANCAD also works with new community organisations to assist them with advice on planning, constitutional options and financial administration systems. ANCAD acts as a fund-holder and provides accounting services to a number of organisations and community projects.

Our Vision

Resilient safer connected communities.

Our Mission

Championing positive change through effective community development that builds strong community agencies, networks and community wellbeing.

Stakeholder Outcomes

Auckland Council

Promote a strategic response to community issues

Community Sector

Resilient communities have the capacity, knowledge, and expertise to participate in and lead their own development

Business Sector

More active engagement in community projects and more awareness of community issues

Local Boards

Contributes to Local Board community outcomes

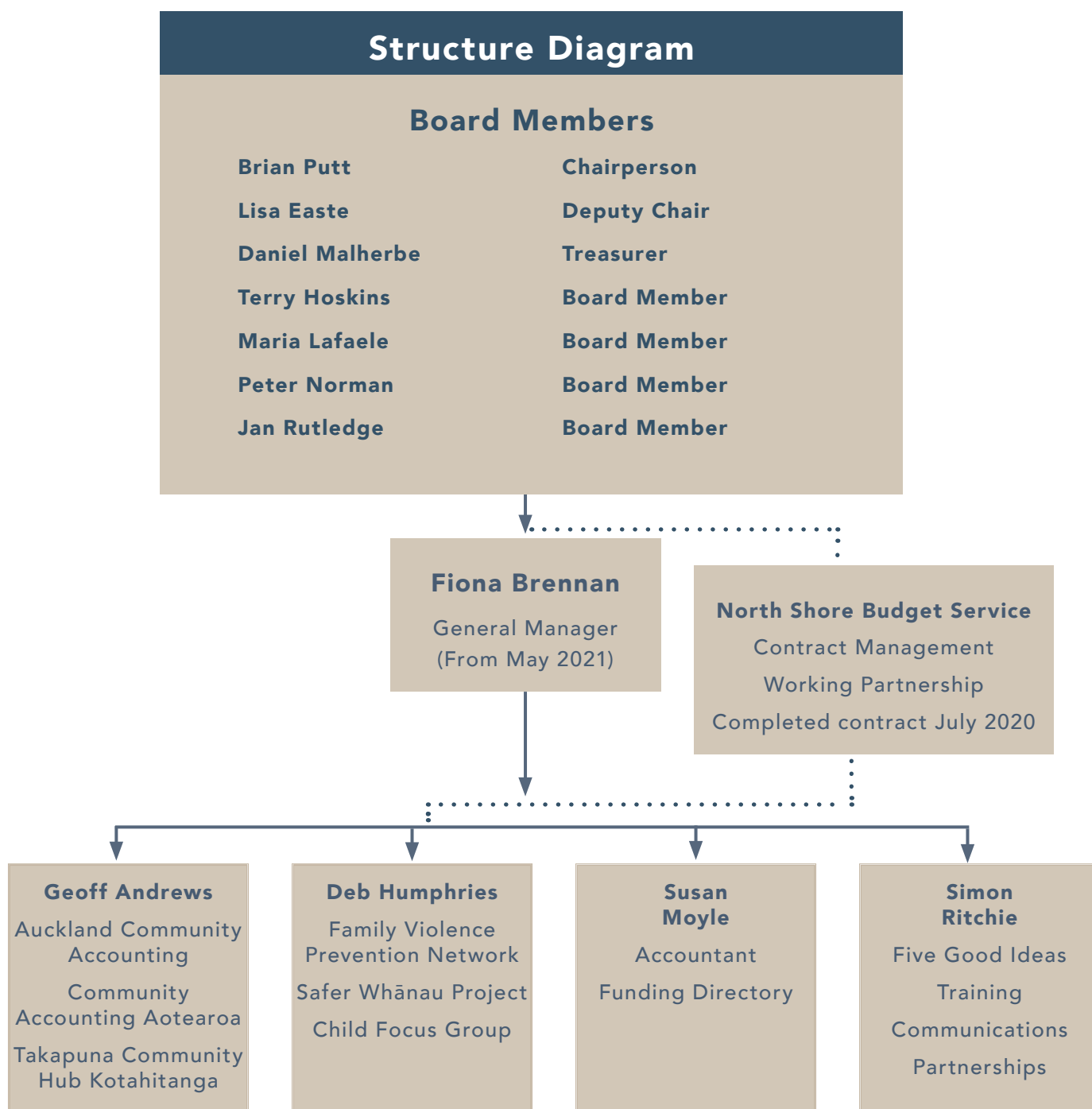
Government Agencies

Champions positive outcomes through innovative programme delivery

WHO WE ARE

Auckland North Community and Development (ANCAD) is an Incorporated Society, governed by a Board. The organisation was formed in 1974 and incorporated in 1979.

The governing body currently consists of 7 elected members, all of whom have extensive community involvement and an understanding of, and commitment to, community development.



Acknowledgements to former 2020 Board and Staff:

Yvonne Powley (CEO)

Ted Berry (Board Secretary)

Professor Michael Belgrave (Board Member)

Kerry-Anne Stevenson (Training and Communications)

Diana Hinojosa (Digital Strategist)

Ruth Greenaway (Training and Communications)

MEET OUR BOARD

Brian Putt – Chairperson



Brian is a self-employed town planner with 45 years of professional work in local, district, regional and central government planning. He has a long involvement with North Shore community organisations from his time as a councillor on the former Northcote Borough Council (from 1980). He was part of the establishment of Awataha Marae and Onepoto Awhina. Brian was an elected councillor on the inaugural North Shore City Council from 1989–1992. He chaired the Northcote Soccer Club for 6 years and was a member and Chair of the Northcote College Board of Trustees for 7 years. Brian's interests remain in the strategic purpose and function of community development. He sees his professional skills as a valuable tool to assist in helping ANCAD confront and liaise with central and

local government organisations. Brian is married with 4 adult children and 5 grandchildren. He has lived in Northcote for 40 years and remains closely associated with North Shore Not-for-Profit organisations. Brian was an Auckland Council appointed trustee on COMET Auckland, a Council controlled organisation covering community education needs and initiatives.

Daniel Malherbe (CA) – Treasurer



Daniel is a New Zealand and South African qualified accountant with a BCom Hons. degree from the University of Pretoria. Daniel joined Southern Spars in May 2013 as a Management Accountant. He was promoted to Group Chief Financial Officer in March 2014 and is responsible for Finance and Accounting functions across the Southern Spars Group. Daniel is now at Villa Maria Estate. Previously he had six years working in Chartered Accounting firms including Price Waterhouse Coopers and BDO, and a time at PepsiCo New Zealand.

Lisa Easte – Deputy Chair



Lisa Easte has over 25 years of experience in community and youth development with a passion for building strong community and family relationships, building up cultures of achievement and excellence. Lisa has held long-time positions with Youthline and Foundation for Youth Development. Trained with a MSc in Psychology, Lisa has also gained skills in teaching both youth and adults, counselling and supervision. Lisa moved into management with strategic and financial planning as well as training and development of workforces. Lisa currently is the deputy chair of ANCAD and sits on the board of NSBS (North Shore Budget Service Inc.) and Healthlink North. Lisa has lived and worked on the North Shore for most of her life. She is an alumni of Northcote College and Auckland University.

Terry Hoskins – Approach Limited



Terry Hoskins is a director of Approach Limited, a consultancy firm, and several other organisations. He works with all types of enterprises and delivers solutions that draw from the best available knowledge and technology, which does not involve excessive cost. Terry has a particular interest in helping people develop a tolerance for uncertainty, avoid its many and various disruptive effects, and benefit from the opportunities it brings.



Maria Lafaele – Project Manager: Planning and Funding Auckland DHB and Waitemata DHB



Born of Samoan decent, Maria is a graduate from the University of Auckland. She is currently working for Auckland DHB and Waitemata DHB in the Planning, Funding and Outcomes team. Prior to that, she worked as a Smokefree Practitioner for Pacific Quit Smoking Services at the Auckland Regional Public Health Services, a Pacific Careers Consultant for the University of Auckland Career Centre and also for the WDHB Clinical Research and Resources Centre as a Pacific Researcher Assistant. She serves the communities through her work as an executive member of the North Shore Pasefika Forum, a trustee board member to the North Shore Women's Centre and as a Committee member to the Birkdale and Beach Haven Community Project. Maria has a strong interest in Pacific communities looking at the transition experienced by many families arriving and living in New Zealand.

Community Project. Maria has a strong interest in Pacific communities looking at the transition experienced by many families arriving and living in New Zealand.

Peter Norman – Superintendent Northcote and Takapuna Methodist Parish



Peter worked in the wine industry for over twenty years. In 1999 he entered Theological College and spent the next nine years studying. He gained a Masters in Theology and a Graduate Diploma in Sociology. Driven by a passion for community-led development, Peter took on a number of roles in the Not-for-Profit sector. He was a member of Motueka and Districts Preschool and Whānau Trust Board for six years and as chairperson for three years. His involvement also included being a trustee for the Motueka Short-Term Accommodation Trust, Chairperson for the Collaboration of Agencies and community panel member for Nelson Restorative Justice. He has been involved in a number of community initiatives including affordable housing and Vision Motueka. Peter moved from

Motueka to Takapuna in July 2014.

Jan Rutledge – De Paul House



Jan Rutledge, has worked in the emergency housing, social services sector for 14 years. She was appointed to the role of General Manager at De Paul House in May 2014. During this time, Jan has overseen the considerable expansion of its services and housing provision. Jan is an experienced and capable manager with roles in a number of government and NGO networks including:

- ▶ Housing External Focus Group which meets with the Ministry of Social Development, now Ministry of Housing and Urban Development.
- ▶ Auckland District Council of Social Services, Housing sub-committee
- ▶ New Zealand Council of Christian Social Service, Impacts of Policy and Exclusion Policy Group
- ▶ Housing Connections; a network of Auckland emergency/transitional housing providers
- ▶ Auckland Catholic Housing network
- ▶ Board member of Auckland North Community and Development

Jan also has a Bachelor of Arts, History and is a graduate of the Not-for-Profit Management Diploma (Unitec).

ANCAD wishes to acknowledge the invaluable services of Board Members, Ted Berry and Professor Michael Belgrave for their services to ANCAD over the years of their tenure. Our sincere gratitude go to each of them and our best wishes to them for their future paths.

MEET OUR STAFF

Fiona Brennan – General Manager



Fiona has over 25 years of leadership experience in the Not-for-Profit sector in the UK and NZ for a range of community organisations at board and executive level, including Auckland Deaf Society, Overview Effect and Volunteering Auckland. She helps build strong and sustainable organisations through effective management and leadership and a collaborative approach. Fiona is a BA Hons. Theology and Religious Studies graduate, holds a Graduate Diploma in Non-Profit Management and is studying on the Master of Public Policy Programme at the University of Auckland.

Susan Moyle – Accountant



Susan has a long involvement in non-profit organisations, in a wide range of both voluntary and unpaid roles. This includes current volunteer roles with Air Training Corps No 6 (North Shore) Squadron and Gutter Kitties Cat Rescue & Shelter. Susan has a degree in accountancy, which included a special project focused on new reporting requirements, and spearheaded the early adoption and implementation of the current reporting standards by ANCAD. Her role with ANCAD allows her to combine a passion for the community sector with her enjoyment of working with finances and supporting community organisations.

Simon Ritchie – Capability Building, Communications and Partnerships Manager



Simon joined ANCAD with a background as a trainer, school teacher and school principal, having dedicated 15 years in the classroom helping students from primary through to secondary school level to flourish and succeed. With a stint as Auckland Regional Manager for a Levin-based marketing company, followed by time in the real estate industry helping families to move on with the next chapter in their housing lives, Simon turned his hand toward giving community groups a helping hand and completed a one year, time-away overseas, in a voluntary capacity, working with various charitable groups to advance the needs of the poor in the area. Now living on the North Shore, Simon relishes the role of assisting with capability building, communications and partnerships at ANCAD.

Deb Humphries – North Shore Family Violence Prevention Network; Safer Whānau Project; Child Focus Group



Deb has worked across the North Shore community sector for the last 20+ years. Her past employment history has seen her involved in the fields of education, social services, health and disability, and since 2007 – the family violence intervention and prevention sector. With teaching, child psychology and child protection qualifications initially she worked within The Salvation Army Community Ministries, situated in Glenfield. Deb then worked with Community Child and Family Services, at North Shore Hospital employed by the WDHB. In 2007, she recruited into the role of the North Shore Advocate for children and young people who have witnessed family violence, a role established by the former North Shore Women's

Refuge/Safer Families Foundation. With a background in teaching, Deb is passionate about community-led development, empowering strength-based solutions and promoting behavioural change that supports improved wellbeing and thriving communities. She believes our whole community benefits when we work towards supporting safer whānau; for our children to be nurtured and cherished within. It truly takes a village to raise a child.

Geoff Andrews – Programme Manager, Auckland Community Accounting and Community Accounting Aotearoa



Geoff is passionate about the Charity Sector and has worked extensively with volunteers in the education, health and social services fields with many years of management experience. He is a trained teacher and completed his bachelor's degree in Education and Political Studies through the University of Auckland, along with a Post-Graduate Diploma in Education. He was awarded a Travelling Fellowship to study gifted education in the United Kingdom. After teaching, Geoff commenced a role as the Manager of Donor Services managing the blood collection from voluntary blood donors at the Auckland Regional Blood Service. Following this, he became Director of MAINZ (Music and Audio Institute of New Zealand) – a division of Tai Poutini Polytechnic. This was followed by an appointment as the Northern Regional Manager of Chartered Accountants Australia and New Zealand. It was during this period that Geoff completed a Post Graduate Diploma in Business and Administration (Human Resources) and a Master of Business Studies (in Management) both through Massey University. This was followed by 10 years as CEO of an Auckland based charity before commencing his current role. Geoff is also a registered independent marriage celebrant

STAFF ASSOCIATES

Kim Bennett – Auckland Community Accounting Coordinator: (Māori)
Iwi — Te Arawa, Hapu — Ngati Whakaue and Ngati Pikiao



Kim has a Diploma in Valuation (now Bachelor of Property) from the University of Auckland: School of Architecture. His professional career spans over 21 years as CEO of Ladstone Holdings specialising in all facets of Commercial Property Investment, Development and Management. He has joined ANCAD and the Auckland Community Accounting team to contribute his broad range of business experience.

Pale Sauni – Auckland Community Accounting Coordinator: (Pasifika)



Samoan born, New Zealand educated, Pale has a background in social development, health and the tertiary sector with a focus on Pasifika transformative teaching and learning. He has a vast network of Pasifika language and cultural providers nationwide, such as the Pasifika Education Centre (PEC) and the Ministry for Pacific Peoples, with access to resources and qualified experts in Tongan, Fijian, Cook Islands, Niuean and Tongan languages. He also has extensive experience in facilitation and evaluation, with over fifteen years' work in designing tailored learning to Pasifika communities primarily in the Auckland and Far North regions. As well as working with ANCAD, Pale is the Cultural Advisor for Ako Aotearoa, Lead Pasifika Education Facilitator for

ACE Aotearoa, and the Pasifika Community Educator for Foundation North. Previously held positions include: Manu-Koloa, Pasifika Advisor for the Commission for Financial Capability with special interest in Pasifika perspectives in finance and cultural obligations. Pale is also a key facilitator in the PEC Pacific Knowledge and Competency Training, an interactive programme for corporate and community practitioners, who want to know more about how to engage and interact effectively with Pacific families and individuals.

ANCAD wishes to acknowledge the tenure and services given by its former staff members and contracted personnel across 2020. Many thanks and best wishes for the future go to: Kerry-Anne Stephenson (Business Development), Diana Hinojosa (Digital Strategist), and Ruth Greenaway (Training and Communications).

THE LAUNCH OF THE NATIONAL STRATEGY/ ACTION PLAN FOR COMMUNITY GOVERNANCE

Yvonne Powley (ANCAD, CEO) contributed to the National Strategy Plan for Community Governance and ANCAD continues to focus on small organisations across the Auckland region (with a big shout out to the Tindall Foundation in their continued investment of ANCAD). Our understanding is that capability building in community organisations not only needs to focus on Boards, but on Managers and staff. Everything works much better when all understand each other's roles in the organisation.

On Wednesday, 19th August, 2020, the National Action Plan for Community Governance was launched. This was the outcome of a national process of co-design with people involved in community and NGO governance focusing on the actions needed to increase support for community governance, and build overall sector capacity.

Six workshop 'sprints' were completed, with a total of 145 people participating. A final sprint, focused on Māori governance, was held at the end of June 2020.

The National Strategy for Community Governance

Supporting governance in community organisations



In collaboration
with the Community
Governance Steering Group

TE RAHOPARA PA SITE PROJECT 2020

Auckland Council and the Devonport Takapuna Local Board made a request of ANCAD in July 2020 to compile a history of the Te Rahopara Pa site in conjunction with mana whenua. To this end, ANCAD engaged the services of consultant Tui Gilling.

The overall aim of the project was to provide the Local Board with an outline of collated history for a story board project and to increase visibility of Maori history in the Devonport Takapuna Local Board area. Visits and meetings with the thirteen mana whenua identified to have an interest in the identified area, were made difficult due to the lockdowns and Covid presence in the communities and so these were held off. Tui Gilling gave feedback on the project to the Local Board in the latter part of 2020.



auckland north community
and development

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua



Geoff Andrews

**Coordinator,
Takapuna Community
Hub – Kotahitanga**

Takapuna Community hub Kotahitanga

The Takapuna Community **hub** – Kotahitanga was established in 2017 to be the centre of community wellbeing for the Takapuna Community. Since its beginnings, the Hub has focused on being a space where the community can access support programmes for children and adults, enjoy family friendly activities, and come together for learning and professional development.

Our Impact

In 2020 – 2021, the hub was utilised for 431 events by 47 different groups and organisations. Bookings were affected in 2020 by lockdowns relating to COVID-19. Groups hiring the hub include music, language, art, drama, addiction, health, play, and education.

The smaller Wynn Williams room has capacity for 20 – 30 people and is ideal for one on one teaching or for small group meetings. The larger St Anne's room with capacity for 60 – 80 people is popular for larger gatherings of people and ideal for theatre groups looking for rehearsal space. Both rooms have built up a loyal following of hirers.

The Hub provides accessible, central and affordable spaces in this geographical area.

Feedback from hirers;

"The St Anne's room is an ideal rehearsal space for our theatre group."

"I really like the feel of the Wynn Williams room."

"Really appreciate being looked after by the ANCAD staff."



Winter Fun activities – run by Takapuna North Community Trust – St Anne's Room 2020

FIVE GOOD IDEAS



Simon Ritchie

**Coordinator,
Five Good Ideas**

ANCAD's Five Good Ideas professional development programme was designed to assist community groups and not for profit organisations in building capability, developing and strengthening leadership and supporting team members to be adaptive and resilient in a fast-moving, complex and changing environment.

In 2020, this Five Good Ideas vision became all the more real for communities in a Covid-affected year.

A huge thank you goes to the Tindall Foundation for its ongoing support and investment in ANCAD for the Five Good Ideas programme delivery across the Auckland region and beyond. Because of this investment ANCAD has become a lead organisation in capability building nationally, regionally, and locally. ANCAD is grateful for the confidence that has been shown by Tindall and the ongoing partnership investment and development.

On Monday 23 March New Zealand went into Covid-19 Alert Level 3, and Alert Level 4 on Wednesday 25 March. ANCAD responded by delivering professional development and support online via webinars and through Zoom. Face to face workshops were severely restricted in this Covid-19 environment.

We decided to engage the services of one of our key presenters to present on the topic of **Getting through Covid – A starting point for Auckland charities and community groups – Funding sources**. There was such a significant demand for this first webinar in April that we had over 120 requests for registration in total and so we repeated this session again soon after where we had a further 62 registrations. The remaining training courses throughout the year with our other key presenters were modified to bring the same, much-needed professional development as we had planned prior to Covid, but adapted to meet the needs and challenges for community organisations facing the restrictions in a Covid environment.

ANCAD's adaptation to meet the very present professional development needs of a Covid-affected community reflected well in the feedback received.

"It was strengthening to discover that others were facing similar difficulties and that there were ways to address these challenges."

"The ANCAD webinars were like a breath of hope and a great source of information."

"The webinars provided access to good information from a trusted source and it gave us confidence that others were aware of the challenges we were facing. This motivated us to go about it the best way for the benefit of all of society."

Topics focussed around funding, finances and governance and management, as well as employment law compliance, proved to be the most sought-after sessions ANCAD was able to make available across this Covid-affected year. ANCAD continually seeks to offer relevant and timely training courses and to be responsive to community needs as they present themselves.

ANCAD has positioned itself strongly in supporting 'grass-roots' community delivery and has become known nationally as having key sector knowledge of capability building in this community sector.



**auckland north community
and development**

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

STATISTICS FOR 2020 – 2021



SAFER WHĀNAU | NORTH SHORE FAMILY VIOLENCE PREVENTION NETWORK

The Safer Whānau project is an inter-agency partnered response to Family Violence on Auckland's North Shore. This innovative service involves working in partnership with Te Puna Hauora and key social service providers to provide a wrap-around holistic whānau ora service.



Deb Humphries

**Coordinator,
Safer Whānau Project;
The North Shore Family
Violence Prevention Network;
Child Focus Group**

NSFVPN coordination facilitates a number of monthly forums and working groups which enables significant opportunities for workforce capability development & collaborative activities and projects.

The needs identified during COVID-19 Level 4 and 3 resulted in collaborative initiatives: an emerging Waitemata Wellbeing Collective; Auckland North Family Violence Housing Initiative and collaborative family violence training plans. Collaboration and coordination have always been seen to be effective in organising resources and responses but in these unprecedented times they have been not only effective, they have been essential.

ANCAD and the North Shore Family Violence Prevention Network emerged as community leads during the COVID-19 lockdown periods. The Waitemata Wellbeing Collective that formed is built upon the foundations of community development principles. This collective is continuing and as our communities emerge from self-isolation and the impact of Covid, an intentional focus on rebuilding social cohesion has become a priority to ensure restored wellbeing. We have received significant amounts of feedback from stakeholders evidencing the value and impact of ANCAD's coordinative endeavours during this time and the huge increase in need we are seeing across the region because of the impact of Covid-19.

In response to the first COVID-19, Level 4 lockdown in March 2020, local NGOs built on pre-existing and long-standing relationships to ensure that communication and service delivery to those most vulnerable in our community continued to respond to rapidly evolving needs in Auckland North.

Police and Ministry of Social Development, through local Work & Income offices, have placed increasing numbers of people in motels since level 4 lockdown. While acknowledging the success of multiple agencies (government, community and iwi based) in this response to a global pandemic, it has been compounded by an already existing national housing crisis. Some tenants became very unsafe as unknowingly 'victims' of violence had been put alongside 'perpetrators' of violence. Similarly, different cohorts of single and whānau, housed in close proximity in unmanaged facilities has seen social tension and dysfunction increase in these facilities. The service providers working in the family violence and housing fields became increasingly alarmed at the risky situations arising. Moteliers were not trained in how to meet arising needs in their motels and were struggling in solving issues that were arising. An Auckland North Collective-based Strategy for housing, family harm and support services initiative was formed in April 2020 to look at how support could be provided to moteliers for the individuals and whānau placed in this accommodation.



**auckland north community
and development**

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

With the long term economic and social consequences of Covid-19 yet to be fully realised we are developing a proactive strategy based on local collaborative community service delivery and communication networks. It is expected that motel stays will continue to be part of our housing landscape until housing supply increases. This initiative recognises longer term stays in motel as a reality and offers support to make whānau/individuals feel safer. The importance of being in the community and therefore “place based” has been emphasised by Covid-19 and we see this initiative as developing a robust community-based response in uncertain times.

Coordination of Safer Whānau Integrated Services: The Safer Whānau project is an Inter-agency Partnered Response to family violence on Auckland’s North Shore. This innovative service involves working collaboratively with Te Puna Hauora and key social service providers to provide a wrap-around holistic whānau ora service. Clients, now more than ever, present with multiple issues as economic pressures compound whānau stresses and difficulties. Clients referred to Family Violence Services often require the involvement of Work and Income, Police, Health, Oranga Tamariki, Ministry of Justice and multiple community agencies to effectively address all their needs.

Child Focus Group: The Network Coordinator continues to explore opportunities to partner with wellbeing themed businesses in collaborative school-based projects and initiatives. Looking for win-win situations that support strength-based wellbeing focussed outcomes. The Browns Bay Think Tank network consisting of around 70 community members is focussed on creating community solutions for young people to prevent bullying and violence in the local community. Mike Phillips from Serious Play Works has run facilitated workshops in the community and at Murrays Bay Intermediate using the **LEGO® Serious Play® Method:** This was for the members of the Think Tank to come together and share ideas on what the problems are and what some solutions could be. The workshops are building on the development work already undertaken by some members of the Browns Bay Think Tank. A strategy was developed in the second community workshop and a working group has now been formed to progress the next steps in developing an action plan.

Takapuna Community HUB – Kotahitanga Development: We continue to develop the shared-space in Takapuna that has a vision of “Thriving children and whānau in healthy safe relationships”. The Hub is strength-based and wellbeing focused, providing opportunity for various agencies to provide programmes in collaboration. It is envisioned that the Hub will appeal to our harder to reach clients who shy away from traditional social services. Community-led development underpins the development of the Hub and its activities. A number of activities, workshops and creative programmes have been facilitated in this shared community space.

In summary, what we did and how we did, 2020-2021:

Family Violence Prevention, Child Focus Group and Safer Whānau

- ▶ 29/ families/91 clients supported
- ▶ 22 Network Meetings
- ▶ 17 Waitemata Meetings
- ▶ 77 Organisations worked with

ANCAD Workshops

- ▶ ANCAD Covid-19 Response Webinar for NFPs “Getting Through Covid”
- ▶ ANCAD 2020 Funding Panel webinar
- ▶ ANCAD 2020 Candidates meeting
- ▶ Expert Panel – Impact of Covid-19 on Community (ANCAD panel member)
- ▶ DIA Lotteries Funding (Covid-19 and Community)
- ▶ ANCAD Resilience Workshops x 2

CHILD FOCUS GROUP

Child Focus Group (CFG) was formed in October 2010 with the over-arching goal of strengthening the Auckland North community's ability to effectively support children who have been affected by family violence and prevent them from further abuse by enhancing existing systems, increasing community ownership and the service response wrapped around families and whānau.

BROWNS BAY THINK TANK UPDATE

Murrays Bay Intermediate Workshop

The Browns Bay Think Tank network consisting of around 60 community members is focussed on creating community solutions for young people to prevent bullying and violence in the local community.

Following the first workshop of the Think Tank on 9th March it was identified that we needed to engage with our rangatahi in the area. In discussion with Deb Humphries – North Shore Family Violence Prevention Network, ANCAD and Murrays Bay Intermediate, it was decided that Mike Phillips from Serious Play Works would run a facilitated workshop using the LEGO® Serious Play® method on 22nd March 2021.

This was for the students of Murrays Bay Intermediate to come together and share ideas on what the problems are and what some solutions could be.



LEGO® Serious Play® (LSP) is a facilitated workshop where participants build models to share ideas and solutions. LSP provides a sophisticated process for a group or individuals to share ideas, assumptions and understandings. This enables them to engage in rich discussions and to work out meaningful solutions to real problems.

The participants were asked to build and discuss models that:

- ▶ Represented what they think the problem is
- ▶ Demonstrated their solution to that problem
- ▶ Combined their solution model with other people to present to the wider group

Next steps are to co-design a community Action Plan with Think Tank, Schools and Young People!

"You can learn more about a person in an hour of play than a lifetime of work."



auckland north community
and development

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

COMMUNITY ACCOUNTING AOTEAROA (CAA)

CAA differs in three main ways to Auckland Community Accounting;

1. Its goal is to assist community groups **outside** the main centres.
2. It uses **digital technology** such as Zoom to connect all parties.
3. It utilises **distance students** enrolled in accounting degrees at Massey University.



Impact Statement

In 2020 an independent evaluation of the Auckland Community Accounting programme was undertaken. The evaluation reported;

The case studies highlighted that students benefited significantly from the opportunity to have real life work experience and apply theory into practice, they valued exposure to the NFP sector and noted that participating in the project had increased their sense of confidence. In all cases the NFP were satisfied with the outcomes and the CAs enjoyed the opportunity to mentor and support students and facilitate the successful delivery of the projects.

Both programmes are truly collaborative in nature with students volunteering their time and expertise, along with the volunteer Chartered Accountants from CA ANZ to assist Not-for-Profits to develop best practice. As one student commented, "We are involved in setting up community organisations for success."

Feedback from Not-for-Profits

"I highly commend the accounting students from Massey University for the professionalism and accuracy in their work during this project. Because of this assistance we are in a stronger position and more confident in our processes going forward."

"We would like to express our support for the Auckland Community Accounting Programme. It has given the trustees confidence and reassurance that the finances are well managed, and has provided a level of transparency and review that is an essential part of governance."

We wish to express our sincere thanks and appreciation to the members of the Auckland Community Accounting and Community Accounting Aotearoa Steering Group and to all our funders and supporters.



AUCKLAND COMMUNITY ACCOUNTING

Te Ohu Takoha o Ākarana – 'The Volunteer Collective of Auckland'



The Auckland Community Accounting Team

Left: Geoff Andrews, Programme Manager Auckland Community Accounting and Community Accounting Aotearoa

Centre: Kim Bennett, Coordinator Māori Auckland Community Accounting

Right: Pale Sauni, Coordinator Pasifika Auckland Community Accounting

Activity

- ▶ 1 Massey University Expo promoted Community Accounting with past ACA students assistance
- ▶ 6 half day training sessions for 50 ACA/CAA students were held in April and July 2020
- ▶ 50 students worked with 20 Not-for-Profits
- ▶ 10 Chartered Accountants volunteered to supervise and mentor students
- ▶ 40 Not-for-Profits contacted Auckland Community Accounting for assistance and where their needs were outside the scope of the programme we were able to refer them to more appropriate agencies
- ▶ 1 Training session for ACA students in XERO accounting software was held in April 2020
- ▶ 1 Training session for ACA students in MYOB accounting software was held in April 2020
- ▶ 50 students received participation certificates at a ceremony held at Massey University Albany in November 2020
- ▶ 38 students registered expression of interest in the 2020 Auckland Community Accounting Programme
- ▶ 25 students registered expression of interest in the 2020 Community Accounting Aotearoa Programme
- ▶ 2 Community Accounting Steering Group meetings

AUCKLAND COMMUNITY ACCOUNTING AWARDS CEREMONY – NOVEMBER 2020



Left to right:
 Geoff Andrews (ANCAD)
 Mehru Naqvi (CA)
 Effy Peng (Student Team Leader)
 Gary Silipa (Not-for-Profit)
 Pale Sauni (Coordinator and Cultural Advisor)
 Professor Fawzi Laswad (Massey University)



Team Leadership Awards



Geoff Andrews (ANCAD Auckland Community Accounting Programme Manager) presents Chartered Accountant volunteer mentor Sarah Griffiths with a Certificate of Thanks from ANCAD and Massey University at the Awards Ceremony held at Massey University in November 2020

SUPPORTING COMMUNITY



Susan Moyle
Accountant

The ANCAD 'Back Office' support service provides a valuable service to community agencies, assisting them with financial accounting and administrative services.

During the 2020/2021 year ANCAD provided support to the Devonport Peninsula Trust, Takapuna Community Facilities Trust (Takapuna Community Trust), Safer North Trust, The Rose Garden Community Centre & Theatre Incorporated and the North Shore Women's Centre, as well as acting as an umbrella organisation for a number of projects in the Auckland North region.

These support services also extend to providing community agencies with access to photocopying services and managing bookings of the Channel View Lounge, as well as support work for the Community Hub bookings.

Susan coordinates ANCAD's back office services and is happy to assist organisations with their accounts queries, as well as directing them to resources and other sources of assistance.

Our Impact

The impact of these services include building resilient communities through allowing community organisations to focus on their core work rather than on administration and accounting concerns. Community groups are able to better utilise the core skills and specialties of their staff members in providing community events and programmes in their local communities. This allows for the efficient use of staff time and abilities.

We currently provide back-office support to the following organisations:

- ▶ Devonport Peninsula Trust
- ▶ Safer North Community Trust
- ▶ North Shore Women's Centre
- ▶ Takapuna Community Facilities Trust (Takapuna Community Trust)

We took 204 bookings for the Channel View Lounge in the 2020/2021 year. This was down substantially from the normal number due to lockdowns during 2020/2021.

We updated the Auckland Region Funding Directory for 2021, and provided this resource free to community organisations and individuals throughout New Zealand in the form of a downloadable PDF from our website.

NORTH SHORE BUDGET SERVICE

ANCAD managed and provided back-office support to the North Shore Budget Service part way into the year. Over 1000 whānau and clients in Auckland have been at the centre of the work of NSBS this past year. The team of financial mentors have been working in the 'building financial capability sector' for over twenty-five years and have gained a reputation across NZ for being experts in providing budgeting solutions. NSBS is an innovative organisation with strong governance and has expanded with recent strategic directives to reach more remote and rural communities. NSBS staff are passionate about assisting people out of debt and poverty and addressing the underlying causes.



LOOKING AHEAD 2021 – 2022



Fiona Brennan – ANCAD
General Manager

2020 was a year like no other with unprecedented change in the world as we knew it. ANCAD had the ability to adapt on the fly, embrace new technologies and encourage others to do the same. ANCAD made a significant contribution to regional and national policy and action. We work across the wider Auckland region, but keep our feet firmly grounded in Auckland North.

Over the next year ANCAD welcomes a new General Manager to oversee its operations and strategic leadership. We will continue to influence local and national policy by providing a community lens to our advocacy, as well as build a strong sense of equity and social justice. Our capability building and strategic partnership project with Auckland Council to build community capacity across the Auckland region will continue. In particular, we will develop our capacity and capability work with Maori and Pacific organisations. ANCAD will ensure Te Tiriti o Waitangi guides all of its projects and actions.

Some of our core programmes will include:

- ▶ Auckland and Aotearoa community accounting programmes; working alongside Massey University and the collective steering group.
- ▶ Offering administrative, training, mentoring and account support to small local organisations as part of our capacity building in collaboration with community partners.
- ▶ Community Resilience Planning in the Devonport Takapuna area, to support community preparedness and asset mapping for hazard impacts and emergencies. Working closely with Auckland Emergency Management for expert guidance, we will support and enable community-led resilience plans.
- ▶ Five Good Ideas Training and capability programme for Not-for-Profit organisations; working with the Tindall Foundation.
- ▶ Safer Whānau and Family Violence Prevention programmes and service delivery with the support of MSD.
- ▶ Focus on local initiatives such as contributing to the Brown's Bay Think Tank Project.
- ▶ Explore partnership with De Paul House and Bays Community Housing Trust; revisiting and utilising the collective impact model to respond to emergency housing provision.

We will consult and work alongside our community partners and neighbours and continually build our longer term strategic plans and financial sustainability to serve our local and regional community. We value your views and feedback to shape our work over the next twelve months.

STATEMENT OF FINANCIAL PERFORMANCE

For The Year Ended 31 March 2021

	<i>Actual This Year</i>	<i>Actual Last Year</i>
Revenue		
Donations, fundraising and other similar revenue	77,173	71,017
Fees, subscriptions and other similar revenue from members	174	26
Revenue from providing goods or services	433,310	503,840
Interest, dividends and other investment revenue	314	879
	510,971	575,762
Expenses		
Volunteer and employee related costs	333,712	425,801
Costs related to providing goods or services	138,817	128,050
Other expenses	10,954	8,476
	483,483	562,327
Surplus For The Year	27,488	13,435



STATEMENT OF FINANCIAL POSITION

As at 31 March 2021

	Actual This Year	Actual Last Year
Assets		
Current Assets		
Bank accounts and cash	571,053	445,329
Debtors and prepayments	4,830	8,862
Total Current Assets	575,883	454,191
Non-Current Assets		
Property, plant and equipment	17,812	15,945
Total Non-Current Assets	17,812	15,945
Total Assets	593,695	470,136
Liabilities		
Current Liabilities		
Creditors and accrued expenses	28,392	22,371
Employee costs payable	8,098	22,350
Donations and grants tagged to specific purposes	384,711	280,409
Project Funds Held in Trust	2,146	2,146
Total Current Liabilities	423,347	327,276
Total Liabilities	423,347	327,276
Total Assets less Total Liabilities (Net Assets)	170,348	142,860
Accumulated Funds		
Accumulated surpluses	70,348	42,860
Reserves	100,000	100,000
Total Accumulated Reserves	170,348	142,860

The full financial reports will be available on the ANCAD website from August 2021, following the AGM and issuing of the auditor's report: www.ancad.org.nz

ANCAD THANKS OUR FUNDERS AND SPONSORS FOR THEIR SUPPORT





auckland north community and development

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

PO Box 33284,
Takapuna, Auckland 0740

T: 0800 426 223 (0800 ANCAD)

W: www.ancad.org.nz

E: info@ancad.org.nz