

# ANNUAL REPORT

Annual Report for the  
year ended 31 March 2022

48TH ANNUAL GENERAL MEETING



**AUCKLAND NORTH  
COMMUNITY AND DEVELOPMENT**  
Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

# AT A GLANCE



## COMMUNITY RESILIENCE

- 201 People attended community hui.
- 35 People attended emergency scenario exercise.
- 24 People attended individual household preparedness workshop.
- 28 Community suburban workshops for development of community plans.
- 12 Steering group meetings.
- 2 Printable resources; digital community plans.
- 10+ COVID-19 support meetings.
- 8 AEM/Auckland Council project-related meetings.



10

## ANCAD COMMUNITY MEETINGS AND EVENTS

## LIFT AOTEAROA PROFESSIONAL DEVELOPMENT TRAINING SEMINARS AND WORKSHOPS



Partnered with 10 community organisations across the Auckland region. Delivered 27 training sessions over a variety of formats.

690  
REGISTRATIONS  
FROM 180  
ORGANISATIONS

8.5/10  
AVERAGE  
EVALUATION  
RATING

## FAMILY VIOLENCE PREVENTION, CHILD FOCUS GROUP, SAFER WHĀNAU



- 33 Families supported.
- 39 Collaborative meetings held.
- 132 Training/good practice sessions provided.
- 3 Strengthening Families local management group meetings.
- 47 Weekly e-news.
- 80 Agencies worked with or supported.

COMMUNITY  
TRAINING RESOURCES  
(NEW PUBLICATIONS OR EDITIONS)  
AUCKLAND REGION  
FUNDING DIRECTORY

NEW ANCAD  
WEBSITE  
DEVELOPMENT  
ANCAD.ORG.NZ

## BAYS IN ACTION



11

Collaborative network meetings held.

33 Collaborative working group hui facilitated.

106 Facebook page members.

## ANCAD ACCOUNTING SERVICES FOR COMMUNITY ORGANISATIONS

5

Community organisations supported.

Accounting services:  
4 to point of audit.  
5 day-to-day support.



50

WEEKLY E-NEWS  
EMAIL NEWSLETTERS  
PER YEAR

50

PROFESSIONAL  
DEVELOPMENT E-NEWS  
NEWSLETTERS  
PER YEAR

11

COMMUNITY  
CONNECTIONS MONTHLY  
PDF MAGAZINES  
PER YEAR

1380

COMMUNITY  
REACH  
RECIPIENTS

## AUCKLAND COMMUNITY ACCOUNTING PROGRAMME

- 3 Volunteer training sessions.
- 43 Students working with 20 organisations.
- 12 CAs supervising and supporting the student volunteers.
- 7 Partnership with seven educational, professional and governmental organisations.

Continued ACA Distance Programme (CAA).

## TAKAPUNA COMMUNITY HUB - KOTAHITANGA



Total of 426 events hosted by 27 different groups and organisations.

## STRATEGIC RELATIONSHIPS PROGRAMME

- 12 Organisations and community groups supported including marae.





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# MESSAGE FROM BRIAN PUTT

## CHAIRPERSON



### Tēnā koutou

It's been a tough year for all not-for-profit organizations. A second year of COVID-19 constraints has limited the open exchanges, liaison, consultations and discussions on which our not-for-profit sector thrives.

Mixing and meeting with colleagues to share ideas, discuss problems and act jointly on many matters is usually part of our way of life. All of this energy was curtailed by lockdowns and the inability for us to meet regularly and informally.

Amazingly, we have all survived, largely in my view, because of the commitment put in by paid staff and volunteers to use online opportunities to best effect.

ANCAD's COVID-19 response was quickly focused to online activities which meant we were able to continue connecting with our communities effectively. The ANCAD Board acknowledges the extra effort and time that our dedicated General Manager and staff put in to make this unusual arrangement a success.

The new ANCAD website was a major feature of the last year and vibrantly presents ANCAD in the most up to date manner.

Our training programme has taken on a new format and is now labelled as LiiFT Aotearoa. This continues to be popular and helpful to all participants.

ANCAD has continued to develop

the ACA programme and the CAA programme with increased focus on assisting Pasifika community groups.

Finding money to keep not-for-profit organizations moving is a constant battle. The Community Funding Fair that ANCAD organizes is popular for that reason. It brings together many of the philanthropic and funding opportunities available for not-for-profit groups.

ANCAD continues to offer leadership and policy direction in the areas of community resilience and emergency preparedness. This work is ongoing with the Council. ANCAD's skills are being used to create a model that will hopefully be available nationwide in the future.

ANCAD continues to provide capability support for many community organizations. Strategic planning and governance guidance remain strong areas of the advice we provide.

It is important that ANCAD continues to reach out to Pasifika community groups and to build on long-standing relationships with the tangata whenua of Te Raki Paewhenua.

The support and collaborative work which ANCAD achieves, with the Ministry of Social Development and other government agencies in the family violence prevention sector, is highly valued. We greatly appreciate the manner in which ANCAD services in this area are lauded by the sector funding agencies.

Let me give a huge thank you to the ANCAD staff for their efforts over the COVID-19 restrictive year. I am indebted to the ANCAD Board for their ongoing resilience coping with the Zoom meetings and agreements by email, to keep the business rolling.

We were very proud to see that board member Jan Rutledge (General Manager, De Paul House) was awarded the Queen's Service Medal in the New Year's Honours list, this year, for services to the community with transitional housing.

I would like to acknowledge the commitment and services to ANCAD given by those who had left the Board over the last year, including Terry Hoskins and Daniel Malherbe (Treasurer). I also wish to acknowledge the services to ANCAD, with the ACA programme, of Kim Bennett, who has also moved on now to other fields.

Finally, I extend a big thank you to Fiona, our General Manager, who was new to the job last year and has provided brilliant leadership through these difficult and demanding times.

A final word of thanks must go to our numerous financial sponsors and funders, whose confidence and trust in ANCAD allows us to provide our broad range of services to the community, in a professional and competent manner.

**BRIAN PUTT**



# MESSAGE FROM FIONA BRENNAN

## GENERAL MANAGER



### Kia ora koutou

Our communities, whānau and the for-purpose sector (NFP) have experienced many challenges over the last year. The ANCAD team have taken these challenges and created new opportunities for us to engage with the communities we serve and the many organisations we support, through our programmes. For example, during lockdown ANCAD quickly moved all of its programmes and networking events online, without interruption.

Auckland North Community and Development is a backbone organisation focused on building resilient, safe and connected communities.

We provide leadership and support to engage and enable our community organisations to build their capacity and capability through some of our key programmes, including LiIFT Aotearoa, Auckland Community Accounting and Community Accounting Aotearoa.

Support also comes through our customised capability and mentoring service and our accounts service. Our North Shore Family Violence Prevention Network, Child Focus Group and Safer Whānau programmes also come under the umbrella of ANCAD.

We enable community-led programmes to happen such as with

the emergency preparedness response plans development in Devonport-Takapuna and the initiatives unfolding with Bays in Action.

We facilitate and convene networks, steering committees and working groups across the sector to enhance collaborative responses.

We continue to strengthen relationships with tangata whenua, Pacific community organisations and our growing Asian communities.

Internally, we are working to continually develop our governance and staff resources to offer a range of support and training. Our updated websites, new branding and monthly Community Connections magazines, along with a growing presence on social media, enables us to share resources and useful information. Notably, our Community Funding Fair, printed and online funding directory and customised capability training and support, are particularly popular.

Over the coming year, we will be further expanding our programmes and networking opportunities, such as with our Community Treasurer Programme pilot, in partnership with Massey University and also supporting the Shore Pacific community-led, networking group.

We are particularly looking forward to the development of our enhanced, collaborative mahi, within the family violence and prevention sector.

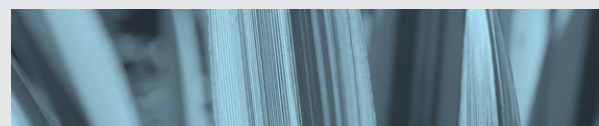
We will further strengthen our local community relationships on the North Shore through our newly appointed Community Development Lead and the continuation of the emergency preparedness work of our Community Resilience Emergency Preparedness Coordinator.

We are also delighted to be launching a pilot programme for best practice in governance and working collaboratively in the Hibiscus and Bays area.

We would like to offer our sincere gratitude and thanks to all of our partnering organisations, funders and community that see value in the work we do and who generously support us.

Our work would not be possible without our dedicated board, staff, volunteers and extended family of experienced contractors, who enable us to deliver this work in the community.

We look forward to continuing our journey in community leadership, advocacy and social justice, equity and diversity, as well as supporting the many community groups and established organisations who contribute to community resilience and cohesion.



FIONA BRENNAN

# OUR STORY



## OUR MISSION

To engage, enable and educate resilient, safe and connected communities.

## OUR VISION

Resilient, safe, connected communities.

## OUR VALUES

- Building relationships – whakawhanaungatanga
- Collaborative – mahi tahi
- Resilience – manahau
- Community – hapori
- Equity – tikanga
- Governance – mana whakahaere
- Leadership – ārahitanga

## WHO WE ARE

Auckland North Community and Development Inc. is a highly-connected organisation that convenes, facilitates and enables innovative community partnerships, networks and initiatives to build resilient, safe, connected communities.

## OUR APPROACH

Collective impact and community-led and service delivery initiatives empower and enable community connectedness.

## OUR STAKEHOLDERS

- Community
- Iwi and hapu
- Diverse ethnic communities
- Government
- Local government
- Health and disability organisations
- Emergency services
- Business
- Health
- Education



# OUR 3-YEAR STRATEGY

## GROWTH

Launch programme/project extensions and initiatives that align with ANCAD's core capacity and capability and collaborative, community-led approaches.

## BUILDING

Continually invest in and build ANCAD's capacity to respond effectively to community development initiatives and opportunities.

## STRENGTHENING

Embed new initiatives changes and invest in relationship-building and infrastructure, to ensure the sustainability of this work.

## STRATEGIC GOALS

## HOW DO WE DO THIS?

## OUTCOMES

### ENGAGE (TAEA)

We strengthen relationships, partnerships, and inclusivity with all sectors of the community. We build and strengthen our kaupapa Māori partnerships, working in the spirit of Te Tiriti o Waitangi and a bicultural approach and to enhance our relationships with the Pasifika and Asian communities.

### ENABLE (WHAKAURU)

We respond to emerging trends and current community needs and support capacity and capability initiatives and innovations for a connected, resilient, safe community. We advocate and support those in greatest need and strengthen engagement with our business community.

### EDUCATE AND INFORM (WHAKAAKO)

We provide information, education and resources, contribute to research, innovative practice and strategic community development initiatives.

We offer training and development programmes.

We scope and deliver custom programmes for the community, in partnership with local and central government, individual organisations and collaborative networks.

We convene and facilitate networks for community organisations to enable effective, collaborative responses to systemic issues and challenges.

We provide and share information, research and signposting for community organisations.

We promote community wellbeing initiatives that build resilient, safe, connected communities.

Strengthened relationships, partnerships and inclusivity with all sectors of the community.

ANCAD's capacity and capability to respond to emerging trends and current community needs is strengthened and has the foundations and resources to support capacity and capability initiatives and innovations for a connected, resilient, safe community.

For-purpose (NFP) and community sector has opportunities to utilise a range of training resources and other information to support their capability and capacity development.



# WHO WE ARE

Auckland North Community and Development (ANCAD) is an Incorporated Society, governed by a board. The organisation was formed in 1974 and incorporated in 1979.

The governing body currently consists of five elected members, all of whom have extensive community involvement and an understanding of, and commitment to, community development.

## ANCAD BOARD MEMBERS



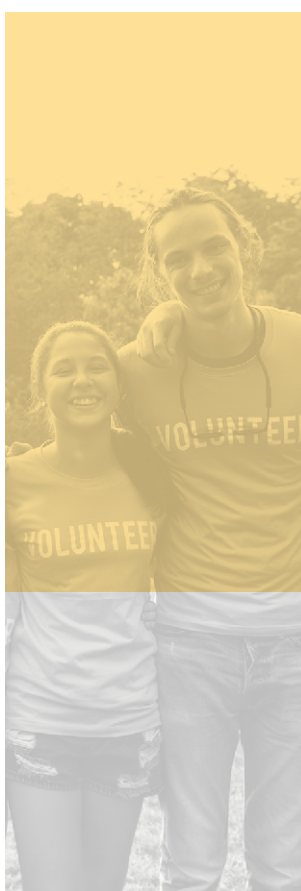
**BRIAN PUTT**  
CHAIRPERSON



**LISA EASTE**  
DEPUTY CHAIR



**MARIA LAFAELE**  
BOARD MEMBER



**PETER NORMAN**  
BOARD MEMBER



**JAN RUTLEDGE QSM**  
BOARD MEMBER

**ANCAD acknowledges the contribution made by  
former 2021–22 Board members:**

Terry Hoskins, Daniel Malherbe (Treasurer).

*To read more about the ANCAD Board members  
go to [ancad.org.nz](http://ancad.org.nz)*





## ANCAD MANAGEMENT



**FIONA BRENNAN**  
GENERAL MANAGER



## ANCAD TEAM MEMBERS



**GEOFF ANDREWS**  
AUCKLAND COMMUNITY ACCOUNTING  
AND COMMUNITY ACCOUNTING  
AOTEAROA PROGRAMME LEAD



**DEB HUMPHRIES**  
NORTH SHORE FAMILY  
VIOLENCE PREVENTION  
STRATEGIC MANAGER



**SUSAN MOYLE**  
ACCOUNTANT | FINANCIAL  
CAPABILITY COORDINATOR



**SIMON RITCHIE**  
TRAINING AND CAPABILITY LEAD |  
MARKETING AND  
COMMUNICATIONS LEAD



**PALE SAUNI**  
AUCKLAND COMMUNITY ACCOUNTING  
COORDINATOR (PASIFIKA)



**GLEN HILL**  
AUCKLAND COMMUNITY ACCOUNTING  
COORDINATOR



**SARAH THORNE**  
COMMUNITY DEVELOPMENT LEAD (ROLE COMMENCES AUGUST 2022)

ANCAD acknowledges the contribution made by  
former 2021–22 team members:  
Kim Bennett, ACA coordinator (Māori)

*To read more about the ANCAD team  
go to [ancad.org.nz](https://ancad.org.nz)*



**MADISON O'DWYER**  
COMMUNITY RESILIENCE EMERGENCY PREPAREDNESS COORDINATOR

## OUR PROGRAMMES



**SIMON RITCHIE**

TRAINING AND CAPABILITY LEAD  
MARKETING AND COMMUNICATIONS LEAD

### LiiFT AOTEAROA



INFORM AOTEAROA INSPIRE

ANCAD's LiiFT Aotearoa professional development programme is designed to see community and small to medium sized for-purpose (NFP) groups LiiFTed and strengthened through the offering of relevant and affordable capability-building courses, presented by top, professional consultants and facilitators.

The two 'i's in LiiFT also represent, in imagery, two stick figures and stand for people partnership and collaboration as key ways of fostering growth, harmony and resilience. The remaining letters 'LFT' stand for 'Learning For Today' as we seek to respond to community need with relevant and timely courses, as well as looking to the future in supplying the latest, helpful resource and training.

The key topics have centred around governance and management, strategic planning, how to write grants and future-proof funding, health and wellness, partnering with Māori, volunteer management and resourcing leaders in times

of change. We have assisted partner organisations and sought to strengthen and support leadership, Boards, trustees and teams to be adaptive and resilient in a changing environment.

In this last year, we were able to deliver 27 training sessions in a variety of formats, including face to face practical workshops as well as many sessions online (via Zoom). Face to face workshops were between 3 to 5 hours in length, face to face seminars 2 hours and our sessions on Zoom 1.5 hours. We are very grateful to the funding support from The Tindall Foundation to help bring these about and very appreciative of the highly-experienced and skilled presenters that have been involved with the programme.

Across the year, we have noticed an increase in demand wanted for good quality and affordable capability-building training. All in all, we received 690 registrations from 180 community groups/ organisations with highly positive feedback coming from those who participated.

“

*Thank you so much for the fantastic presentation. I have sat on several boards between Australia and New Zealand over the years, and still, I learned so much today and thoroughly enjoyed it.*

*I am extremely thankful to you and your team for organising this event and would love to attend many more. It was informative, easy to follow and understand and most importantly, it was relevant to me and my situation - so very thankful.*

”





## AUCKLAND COMMUNITY ACCOUNTING COMMUNITY ACCOUNTING AOTEAROA



The Auckland Community Accounting programme and the Community Accounting Aotearoa programme is a collaborative partnership between Auckland North Community and Development (ANCAD) Massey University and Chartered Accountants Australia and New Zealand (CA ANZ).

This service is for small community groups, including charitable trusts, incorporated societies and registered charities within (as well as outside) the Auckland Region, who require accounting assistance.

Whau the People Charitable Trust, in Auckland, is an arts collective focused on creating opportunities for local artists and residents to engage and participate in the arts within their community. Whau engaged Auckland Community Accounting to assist them with their accounting needs. They wanted a better understanding of how to use XERO's reporting functions. They were also keen to understand accounting terminology. A team of Massey University accountancy students, worked under the supervision and mentoring of their CA mentor. The team identified



ACA STEERING GROUP

areas of improvement, assessed their chart of accounts, journal entries and coding. They demonstrated how to amend journal entries and to use the budget function in XERO. The team also created an extensive glossary of accounting terms and explained what these each meant and how they related to their accounts.



WHAU THE PEOPLE CHARITABLE TRUST

**“** The ACA Programme has provided for us a level of transparency and review that is an essential part of the governance we undertake.

We are extremely grateful to ANCAD and ACA for the opportunity to be part of the programme. The ACA programme allowed us to undertake the review and upskilling we needed which we may not have been able to receive or find the opportunity elsewhere. I would also like to commend the students for their professionalism while working with us.

**”**

## OUR PROGRAMMES



**DEB HUMPHRIES**

**NORTH SHORE FAMILY VIOLENCE PREVENTION  
STRATEGIC MANAGER**

The North Shore Family Violence Prevention Network continues to deliver above and beyond our contracted volumes. NSFVPN coordination facilitates a number of monthly forums and working groups which enables significant opportunities for workforce capability development and collaborative activities and projects. In response to COVID-19, we continue to exceed all expectations in coordinating the integrated responses that are required. Our Safer Whānau programme again exceeded our volumes for 2021-2022.

*There has been an amazing job done to keep the network informed, connected and supporting of each other during COVID-19. It is very accessible in assisting us find the right connections to solve issues for whānau.*

*I feel the networking that NSFVPN provides is essential so that there is a point of contact for other providers on the North Shore, and this is really well done.*



### SAFER WHĀNAU

The Safer Whānau project is an inter-agency partnered response to family violence on Auckland's North Shore. This innovative service involves working collaboratively with Te Puna Hauora and key social service providers to provide a wrap-around, holistic, whānau-centred service.

The Safer Whānau vision is to ensure the needs of those who have experienced family violence are met through holistic support

and joined up responses which are effective, culturally appropriate and bring about safety and well-being/mauri ora. Priority is given to whānau with vulnerable infants, children and young people who have witnessed family violence and do not meet Oranga Tamariki care and protection thresholds (ie. early intervention). MSD funding resources the collaborative whānau plans developed.



### CHILD FOCUS GROUP

Child Focus Group (CFG) was formed in October 2010 with the overarching goal of strengthening the Auckland North community's ability to effectively support children who have been affected by family violence and prevent them from further abuse by enhancing existing systems, increasing community ownership and the service response wrapped around families and whānau.





## NORTH SHORE FAMILY VIOLENCE PREVENTION NETWORK

There are approximately 48 regional Family Violence Networks in New Zealand. Formerly known as the Te Rito Networks, they are made up of a range of government and community agencies who work in the family violence space. The Networks support the delivery of community-based family violence prevention initiatives, recognising that addressing family violence

requires effective collaboration and the strengthening of communities' capacity to work together.

Activities that Family Violence Prevention Networks undertake include:

- Coordinating local agency responses and services.
- Improving practice of organisations.
- Supporting projects that help survivors and perpetrators, children, family and whānau.
- Promotion.
- Building relationships inside and outside the sector.
- Working to mobilise communities and prevent family violence (primary prevention).

*I think that the NSFVP network is extremely beneficial and provides many opportunities for collaboration. Deb always makes us feel welcome and ensures that everyone is able to be involved if they choose to be.*

*In such challenging times it's exciting to see the community collaboration being undertaken to address some of the gaps in provision of services to our community.*

”



## BAYS IN ACTION

The Bays in Action (Think Tank) was established as a community-led collective to explore strength-based solutions to youth violence and bullying. A partnership project between ANCAD and Heart of the Bays evolved to foster a community owned collective of community members, community agencies, local businesses and local government. The group is focussed on promoting greater wellbeing for all but with an intentional focus on youth-led community development and activation.

The Bays in Action Think Tank facilitated a remembrance activation at the East Coast Bays Library for Matariki. An opportunity to acknowledge the fantastic contributions that kaumātua Rawiri Wharemate made to the East Coast Bays community and to share special memories of others we have lost over the past year. We also look forward with aspirations to the future with exciting plans for activating new youth development and wellbeing opportunities in the East Coast Bays. An opportunity for all of the community to come together and share the brightness of the stars this new year.



**SIMON RITCHIE**

TRAINING AND CAPABILITY LEAD  
MARKETING AND COMMUNICATIONS LEAD

# STRATEGIC RELATIONSHIPS PROGRAMME

In 2021 ANCAD undertook an Auckland Council funded Strategic Relationship Pilot aimed to build and strengthen the capacity and capability of community groups and non-profit organisations in the region, in matters of governance, strategic planning, policies and procedures and HR support.

With ANCAD's ongoing work in the community and with established relationships with various non-profit groups, through its connections, training and programmes undertaken, ANCAD was well-positioned to identify where the needs and opportunities were.

We were able to identify and support 12 non-profit groups for assistance under this contract. These 12 groups represented the following charitable sectors:

- Community and Development
- Social services
- Education and training
- Marae
- Environment/conservation
- Sport/recreation
- Arts/culture/heritage
- Health
- People with disabilities

- Accommodation/housing

We undertook initial assessment and identifications of the needs and priorities for each group and then matched each group with a suitable consultant to continue the training and support. It was good to see a multiple number of team members or trustees who were able to attend the support sessions and work and learn together as a group.

After one or several sessions undertaken with each group, depending upon the need, ANCAD noticed a very real increase in the capacity and capability and good practice that each group was making. Both feedback from the consultant and the groups themselves reiterated this outcome.

This was a very rewarding experience had by all who were associated with the implementation of this pilot programme and we thank Auckland Council for the support they offered to see community and community groups strengthened with their capacity and capability.



*We found it really beneficial and energising. The consultant really helped identify where we are in our not-for-profit journey and what our next steps are. We've made a plan now to set aside a day a week focussing on planning and executing those next steps so we can meet those goals for our organisation.*

*We found the consultant fantastic and would now really love some mentoring hours checking in on the changes with our strategic plan, helping us to shift from an operational-management way of working to a governance focussed board, creating a structure fit for purpose.*

*In working with our own network, your consultant demonstrated a good sense of listening and provided an adequate level of support to a team who might be struggling in some other normal business settings. The consultant made the team at ease and provided a good opportunity to open the space up to re-think what we might want from our charity and how to achieve it.*

*In these would e the strate hub an capacity o manage strategy administr*



## DEVONPORT PENINSULA TRUST

Devonport Peninsula Trust requested support with developing their strategic plan. Several sessions were planned and implemented with support from a consultant ANCAD had organised. In the words of the Chairperson,

“ Since Devonport Peninsula Trust agreed its previous strategic plan in February 2019, it has undertaken significant growth. In a time of growth and significant change, the ongoing training resources that ANCAD provides, together with the opportunity to make connections with others working in allied areas, are important resources to grow the capacity of our organisation and its programmes. In particular, the support provided of a well-qualified facilitator to assist the Board develop its next strategic plan in February 2022 is a ‘solid plank’ in ongoing development. Our organisation is more accountable, better able to meet the needs of our community, and more effective because of the support and resources we access through ANCAD. ”

## KAI 4 COMMUNITIES

Kai 4 Communities had been receiving support from ANCAD's Auckland Community Accounting Programme when it was discovered that they could also greatly benefit from the Strategic Relationships programme also. Their chairperson agreed and said that this was a very timely offer as they had just set up two working parties; one working on finalising their strategic plan and the other considering their policies and processes around operating the mobile kitchen and another potential kitchen at a school which involved a food control plan and policies for health and safety, as well as processes around the training of volunteers. ANCAD was able to offer some strategic advice, connect Kai4Communities with Volunteering Auckland and match up a consultant to support and advise on their strategic plan, discussion around their funding arrangements and help in developing some principles for operating in a COVID-19-affected environment. They were able to progress a move from an operational/management situation to a governance focussed board.

## WHAREKAWA MARAE

Wharekawa marae trustees benefitted from a couple of sessions with an ANCAD organised consultant. The trustees found the sessions very useful, providing an overview of the roles and responsibilities of trustees and of their financial management obligations and processes, including basic governance and legal responsibilities and helping to put everything into their own context. In their own words,

“ Thanks again ANCAD for your support here; it really adds value to our marae sustainability and resilience programme and building capacity and capability for our trustees of the marae. ”

scoping sessions we explore how to enact strategy to build a vibrant and how to build the of the organisation to the tension between and leadership and ation and operations.

Activities and Research in Environments benefited greatly from interactions with the consultant. Thankyou ANCAD! I hope this kind of project continues to support non-profit organisation in our city and beyond.

Our organisation is more accountable, better able to meet the needs of our community, and more effective because of the support and resources we access through ANCAD.

Kia ora and thank you for your consultant's valuable input with our trustees, helping us to know what to do next with our project.

## OUR SERVICES



**SUSAN MOYLE**

ACCOUNTANT | FINANCIAL CAPABILITY COORDINATOR

### ACCOUNTING SERVICES

Our accounting services to non-profits provides a valuable service to community agencies and allows them to better focus their resources on their core services, while giving assurance that their accounts and payrolls are robust and correct. This includes both on-going and short-term assistance for specific tasks such as year-end reporting.

ANCAD's Accountant, Susan Moyle, provides ongoing support in this area to the Devonport Peninsula Trust, Safer North Trust and the North Shore Women's Centre. In early 2022,

Takapuna Community Facilities Trust transitioned out of ANCAD support to take their accounts work in-house.

Susan is happy to assist organisations with their accounting queries, as well as directing them to resources and answers to accounting questions and issues. This may include referral to other ANCAD programmes. Two organisations have already benefited from this new training service in the current year (2022/2023) and this service looks set to expand over the coming months.



*Once again a huge thank you for all the support that you give our organisation and staff. We really look forward to working collaboratively together in the future.*



**MADISON O'DWYER**

COMMUNITY RESILIENCE  
EMERGENCY PREPAREDNESS COORDINATOR

### RESILIENT COMMUNITIES

Now more than ever, in these uncertain and unprecedented times, we need connected and resilient communities.

Resilient Communities is an initiative 'by communities, for communities.'

With funding from the Devonport-Takapuna Local Board and in association with Auckland Emergency Management, this initiative promotes prepared, resilient and safe communities that know what to do and how to help each other, in an emergency.

ANCAD is collaborating with a number of emergency response

agencies, organisations and community groups to support a collaborative response. With this support, communities now have access to free first-aid courses, emergency scenario workshops and VHF radio training, as well as free resources found at [resilientaucklandnorth.org.nz](http://resilientaucklandnorth.org.nz).

The results are already tangible. One community member writes, "The emphasis on having 3 days supplies has been a godsend this week, as my husband and I have COVID-19 and we were unable to leave the house."

During the COVID-19 lockdown periods, ANCAD was able to create



*The emphasis on having 3 days supplies has been a godsend this week, as my husband and I have COVID-19 and we were unable to leave the house.*

some useful resources (digital and hard copy) that could be passed on to neighbours in the community, or placed in letter boxes, that offered help or assistance neighbour-to-neighbour, as well as contact information for a variety of support services that could be called upon.

Each suburb has created their own Community Emergency Response Plan, specifically created around what is important for that group.

Underlying all of these resources is a message - connect with your neighbours, support one another - community is strength.



*In a time of growth and significant change, the ongoing training resources that ANCAD provides, together with the opportunity to make connections with others working in allied areas, are important resources to grow the capacity of our organisation and its programmes.*



**SIMON RITCHIE**

TRAINING AND CAPABILITY LEAD  
MARKETING AND COMMUNICATIONS LEAD

## CONSULTANCY SERVICES

ANCAD offers a range of free or subsidised consultancy services that aims to assist with the building of capacity and capability within small to medium sized not-for-profit groups and organisations. Our aim is to match up the consultant with the needs of the organisation and the people within it.

Our services in this area include consultancy, coaching and mentoring, convening networks and project scoping.

This can include customised training, support, guidance and strategic advice on a range of topics relevant to the NGO and community sector in such areas as governance and management, strategic planning, financial management, or with the setting up of policy, processes and procedures.

Customised, fee-based service provision allows for ANCAD and its

consultant partners to support NGOs with project scoping and programme developments and pilots.

Together, we find out what the organisation's needs and priorities are and then select the right person, from those we have connections with, to get involved with determining and documenting a list of specific project goals, tasks and deliverables that will assist with moving the organisation forward.

ANCAD can effectively represent community issues as a lead agency, which has the stakeholder community's support. We seek to extend our relationship-building across Auckland North to reach more communities and enable more robust collaborative approaches.

Our aim is to see resilient, safe connected communities built up and strengthened.

# FINANCE REPORT



**SUSAN MOYLE**

ACCOUNTANT | FINANCIAL CAPABILITY COORDINATOR

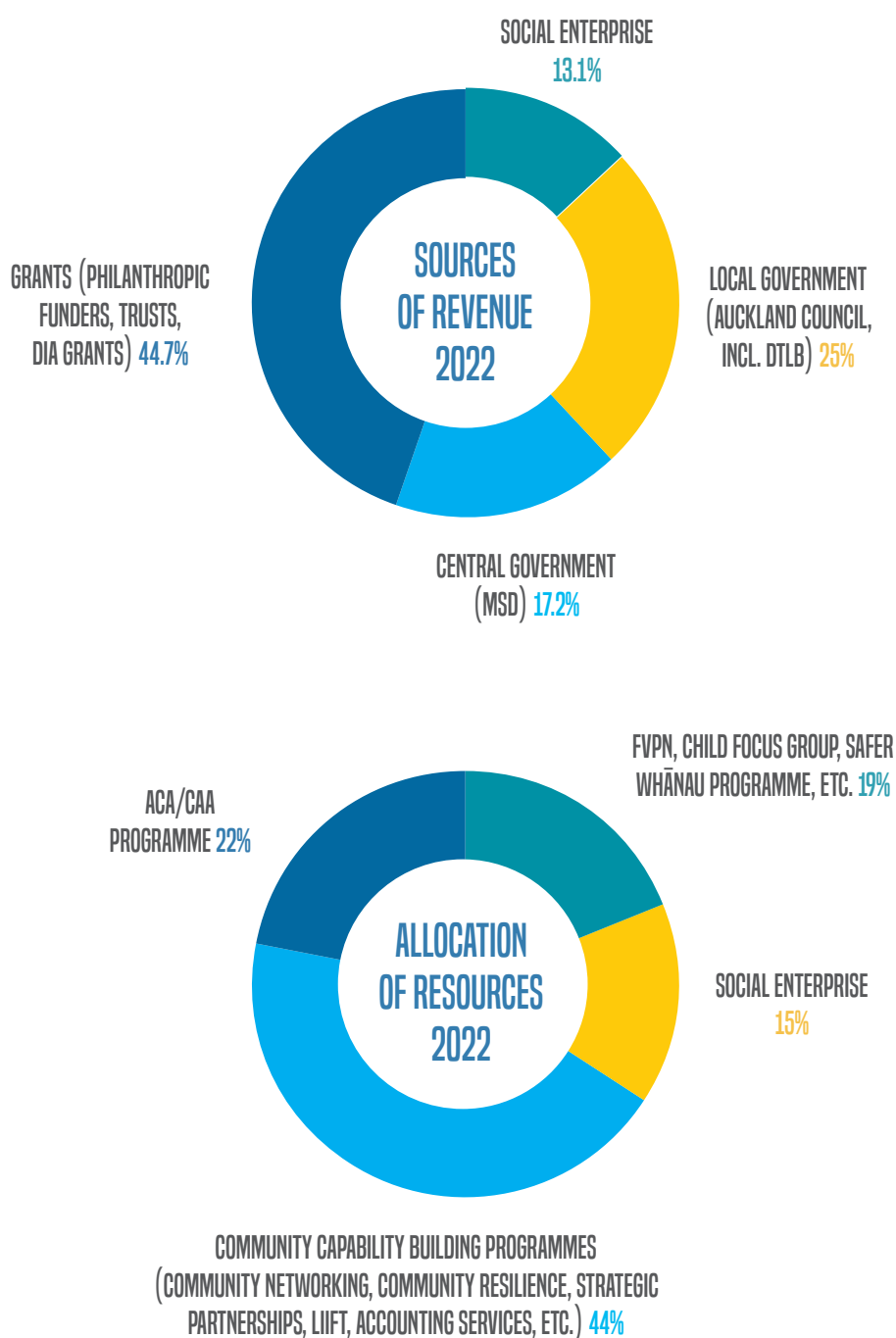
I am reporting on ANCAD's financial performance for the year ended 31 March 2022 as ANCAD's Accountant.

ANCAD's funding portfolio is increasingly diversified, which now gives us some resilience in the face of changing and evolving funding streams within the sector.

For the year ending 31 March 2022 our income for this last financial year came from a range of sources including the Devonport-Takapuna Local Board, Ministry of Social Development, Lottery Grants Board, Community Organisations Grant Scheme, Auckland Council, The Tindall Foundation, and Foundation North, as well as social enterprise sales through ANCAD's Capability Support services.

Most of the expenditure was project-related. ANCAD runs numerous diverse projects.

Full details of income and expenditure can be found in the full accounts filed with Charity Services.





# FUNDING REPORT

Without the generosity of funders ANCAD wouldn't be able to provide the programmes and services that we do. We are very grateful to everyone who supports us and would like to specifically acknowledge:

- Auckland Council
- Community Organisation Grants Scheme (COGS) – Rodney North Shore
- Devonport Takapuna Local Board
- Foundation North
- Hibiscus Bays Local Board
- Ministry of Social Development
- New Zealand Lottery Grants Board – Auckland Community
- New Zealand Lottery Grants Board – Lottery National
- The Tindall Foundation

Securing on-going funding is an issue for most community organisations and ANCAD was delighted to once again host our annual Community Funding Fair. Due to COVID restrictions it was held online, but that enabled over 200 people to register from all over New Zealand, which was fantastic. Special thanks to our speakers who willingly shared their knowledge:

- Connie Lee from Foundation North
- Kirsten Taylor from Perpetual Guardian
- Michael Alofa from Auckland Council
- Owain John from MATCH
- Pedram Pirnia from the Dept. of Internal Affairs
- Tim Pare from Generosity Generator

The annual Funding Directory was updated and made available again this year in both a printed and online version. Packed with information on a range of possible funders, it's a resource that's always in high demand. We're also exploring the idea of producing a national directory, to help many groups far and wide.

ANCAD has spent time this year looking at diversifying its funding base in the hope of securing new sources of income to strengthen our work in the community. A sponsorship document outlining how we could work with businesses of any size has been written and will soon be available. If you might be interested in sponsoring one (or two!) of our programmes, please do contact us.



## ANCAD'S FUNDING DIRECTORY AUCKLAND REGION 2022

This is available to purchase as a pdf or printed hardcopy from the ANCAD website at [www.ancad.org.nz](http://www.ancad.org.nz) under the SHOP tab.

# STATEMENT OF FINANCIAL PERFORMANCE

For the year ended  
31 March 2022

DEVONPORT TAKAPUNA COMMUNITY RESILIENCE PLANNING HUI

	Actual This Year	Actual Last Year
<b>REVENUE</b>		
Donations, fundraising and other similar revenue	104,531	77,173
Fees, subscriptions and other similar revenue from members	52	174
Revenue from providing goods or services	448,473	433,310
Interest, dividends and other investment revenue	712	314
Other revenue	175	—
<b>Total Revenue</b>	<b>553,943</b>	<b>510,971</b>
<b>EXPENSES</b>		
Volunteer and employee related costs	362,601	333,712
Costs related to providing goods and services	138,949	138,817
Other expenses	10,055	10,953
<b>Total Expenses</b>	<b>511,605</b>	<b>483,482</b>
<b>Surplus For The Year</b>	<b>42,338</b>	<b>27,489</b>

# STATEMENT OF FINANCIAL POSITION

For the year ended  
31 March 2022

	Actual This Year	Actual Last Year
<b>ASSETS</b>		
<b>Current Assets</b>		
Bank accounts and cash	694,927	571,053
Debtors and prepayments	3,072	4,830
<b>Total Current Assets</b>	<b>697,999</b>	<b>575,883</b>
<b>Non-Current Assets</b>		
Property, plant and equipment	11,567	17,812
<b>Total Non-Current Assets</b>	<b>11,567</b>	<b>17,812</b>
<b>Total Assets</b>	<b>709,566</b>	<b>593,695</b>
<b>LIABILITIES</b>		
<b>Current Liabilities</b>		
Creditors and accrued expenses	33,527	28,392
Employee costs payable	16,350	8,098
Donations and grants tagged to specific purposes	444,954	384,807
Project funds held in trust	2,146	2,146
<b>Total Current Liabilities/Total Liabilities</b>	<b>496,977</b>	<b>423,443</b>
<b>Total Assets less Total Liabilities (Net Assets)</b>	<b>212,590</b>	<b>170,252</b>
<b>Accumulated Funds</b>		
Accumulated surpluses	112,590	70,252
Reserves	100,000	100,000
<b>Total Accumulated Funds</b>	<b>212,590</b>	<b>170,252</b>

The full financial reports will be available on the ANCAD website [www.ancad.org.nz](http://www.ancad.org.nz) from August 2022, following the AGM and issuing of the auditor's report.

Charities number: CC30911

Incorporated Societies number: AK/459173





# ANCAD MEMBERSHIP BENEFITS

VISIT [ANCAD.ORG.NZ](http://ANCAD.ORG.NZ) FOR MORE DETAILS

15% OFF LIFT  
TRAINING  
PROGRAMMES

10% OF  
VENUE HIRE

PRIORITY  
ACCESS TO ACA  
PROGRAMME

1 HOUR FREE  
CAPABILITY  
AND CAPACITY  
CONSULTATION

15% OFF  
FUNDING  
DIRECTORY

PROMOTION  
OF YOUR  
ORGANISATION

# ANCAD FUNDERS

ANCAD thanks our valued funders for their support!





**AUCKLAND NORTH  
COMMUNITY AND DEVELOPMENT**

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

**ANCAD**

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**RESILIENT, SAFE, CONNECTED COMMUNITIES**

**ANCAD.ORG.NZ**