ANNUAL REPORT

Annual Report for the year ended 31 March 2023



AUCKLAND NORTH COMMUNITY AND DEVELOPMENT

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

49TH ANNUAL GENERAL MEETING

HE WAKA **EKE NOA** WE ARE ALL IN THIS TOGETHER





CONTENTS

Chairperson's Message	2
General Manager's Message	4
Our Story	6
Who We Are	8
Our Programmes	
LiiFT Aotearoa	10
Auckland Community Accounting (ACA)	12
Community Accounting Aotearoa (CAA)	12
Community Development	14
Community Resilience	18
North Shore Family Violence Prevention	20
Safer Whānau	21
Bays in Action	22
Our Services	
Accounting Services	24
Consultancy Services	24
Treasurer's Report	26
Funding Report	28
Statement of Financial Performance	30
Statement of Financial Position	31
ANCAD Funders	33

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MESSAGE FROM BRIAN PUTT CHAIRPERSON



Tēnā koutou

ANCAD has faced another year of growing demand on our services across a wide range of activities.

In the Family Violence Prevention area, we have been able to provide an expanded staff number to support the growth of the prevention work undertaken by our skilled prevention facilitator, Deb Humphries.

ANCAD has been called on to facilitate community resilience and engagement projects with the Council and in particular the Devonport-Takapuna Local Board. This work has largely been in the hands of Madison O'Dwyer and Sarah Thorne, whose knowledge, contacts and expertise have been valuable to those taking part.

ANCAD has continued to provide stimulating leadership through the reports and articles generated in the community sector. In particular, our own publications such as the Funding Guide and the Community Voices magazine have continued to provide a valuable database for the not-forprofit sector.

Remodelling the old Five Good Ideas work into a new programme known as the LiiFT Aotearoa training programme has been a real success. The outreach of the programme is now to a much larger, more diverse audience, which has both a regional and national focus.

The other practical area of increasing success and value is the accounting programme which ANCAD operates in partnership with Massey University and CA ANZ. This programme, teaching accounting skills and money management, reaches into a diverse range of ethnic communities. The need for good accounting records in the not-forprofit sector is a constant demand that provides security and confidence for the philanthropic funding agents who support so much voluntary organizational activity. These funding agents rely on good accounting records and the ANCAD Auckland Community Accounting programme provides that outcome.

An innovation this year has been the launch of ANCAD's Te Reo classes in conjunction with Selwyn Community Education. The enrolments have been steady and successful.

ANCAD has been instrumental in helping the launch of the Shore Pacific network and reengagement with the North Shore Pasifika organizations. This work is ongoing and is proving to be valuable to the North Shore Pasifika community.

We have continued to ensure that our engagement with our four local boards remains consistent and supportive. Our longstanding arrangement with Devonport-Takapuna remains solid. ANCAD's work in the Kaipātiki Local Board area is growing and we are addressing needs which the Board has identified. In the Hibiscus/Bays area we continue to offer support at various levels. The Aotea Board on Great Barrier Island has reached out for assistance in various ways. ANCAD has been supportive of all of these requests for advice and guidance.

A big issue for the beginning of 2023 has been the proposed budget cuts to the Auckland Council budget. This perilous economic environment resulted in over 40,000 submissions to the Council. The numbers were overwhelming and the Council did not engage with any form of public consultation, but has relied on Councilors to provide summary points from



Community leaders and elected members from the North Shore in an Emergency Coordination Centre scenario exercise at AEM facilities.

the submissions of organisations in their wards. While the final budget has not yet been resolved, the indications are that the cuts have not been as dramatic as originally envisaged, saved mainly by a partial sale of the Auckland Airport shares held by the Council and a range of other cost-saving budgetary actions.

The Council's funding demands have been seriously impacted in 2023 by the heavy rainfall events in January/February which put extreme pressure on vulnerable parts of the city. This pressure has identified weaknesses and failures in the Council's infrastructure and emergency systems which require short-term and medium-term remedies. These actions will be costly but need to be undertaken without heavy costs being made against the community sector.

ANCAD has assisted in the Emergency Response network by providing community consultation structure for the ER team across the region. A lot is envisaged in this field over the next year.

ANCAD has benefited from increased funding for projects and by widening the diversity of funding sources. We enjoy significant support from Foundation North, the Lottery Grants Board and the Tindall Foundation. Their significant funding and our successful partnerships with them are rewarding. ANCAD acknowledges, with deep gratitude, the support we receive from these funding agents.

I extend a sincere and big thank you to the hardworking General Manager and staff at ANCAD. Their efforts through the year have been tireless, regardless of the difficulties we have faced at the deteriorating Mary Thomas Centre. ANCAD now has a new home next door on The Strand in the Community Services Building, Level 2.

I also send my sincere thanks to the ANCAD board members whose variety of skills and knowledge greatly assist the governance of our organization and enrich the decision-making process that drives our work.

We look forward to 2024 which will be the 50th anniversary of ANCAD. We intend to celebrate this great achievement in the community development and not-for-profit sector. We look forward to your participation in our celebration.





LiiFT Aotearoa 'Strategic Grant Seeking and Writing' workshop.

MESSAGE FROM FIONA BRENNAN General Manager



Kia ora koutou

Auckland North Community and Development is a backbone organisation focused on building resilient, safe and connected communities. ANCAD aims to engage and enable community organizations to enhance their capacity and capability.

I appreciate the efforts of the staff, board members, special contractors, volunteers, steering group members and all those involved in ANCAD's activities. Their professionalism, resilience and dedication contribute to the success of our organisation and the communities we serve.

ANCAD's sustainability and development are fostered by diverse and consistent funding relationships. We appreciate these partnerships which strengthen year by year. Our funding increased this year due to the expansion of our mahi. We supplement our income with membership fees, custom projects, training, special reports, research requests and account services.

We are delighted to launch our weekly Te Reo classes in conjunction with Selwyn Community Education, signifying part of our commitment to preserving and promoting Māori language and culture. By providing opportunities for people to learn and engage with Te Reo, these classes contribute to the revitalisation and celebration of Te Reo and fosters cultural understanding and respect.

The launch of the Shore Pacific network this year brings together communities and individuals from a range of Pacific peoples' communities and organisations. This network serves as a platform for collaboration, cultural exchange, and support, strengthening the bonds between Pacific peoples' communities and promoting their well-being and empowerment.

The Auckland Community Accounting Programme and Community Accounting Aotearoa continue to reach out to all communities providing professional, equitable access to free accounting support and guidance. By tailoring the programme to meet the specific needs and cultural contexts of different ethnic communities, it increases its effectiveness and relevance.

Similarly, the growth of the LiiFT

Aotearoa training programme and outreach to a larger and more diverse audience regionally and nationally, is commendable and strengthens its impact. Training programmes like LiiFT Aotearoa equip individuals and organisations with valuable skills, knowledge and tools to run their organisations effectively and provide leadership training and support.

The expansion of the North Shore Family Violence Prevention work is commendable, with integrated case management forums, local leadership groups and collaborative partnerships with organisations like the North Shore Women's Centre and Respect.

Forums and networks such as the Family Violence Prevention Network, Child Focus Group, and Safer Whānau facilitate knowledge-sharing and expertise among whānau, organisations, and services.

ANCAD's community resilience facilitation and engagement work in response to emergencies and disasters are crucial in building strong and connected communities. By fostering resilience, collaboration, knowledge-sharing and resource



mobilization, this work strengthens the fabric of the community.

Community engagement and development, via networks and hui, focus on involving community members in decision-making processes and empowering them to address their own needs. Community-led and collective impact approaches foster ownership, sustainability, and positive social change, creating inclusive and vibrant communities.

ANCAD's increased engagement with local boards on the North Shore and across Auckland reflects a commitment to grassroots democracy and community participation in decision-making processes. These boards include Devonport-Takapuna, Kaipatiki, Hibiscus and Bays and Aotea. Collaborating with local boards enhances community representation, addresses local needs and fosters a sense of ownership and belonging. We appreciate the funding received to support our capability work and the opportunity to dialogue with them through formal submission processes, presentations and other stakeholder meetings.

However, ANCAD also acknowledges the challenges posed by Auckland budget cuts, the economic environment and the impact of flood and weather events. Budget cuts may result in reduced resources and services, making it harder to effectively address social issues. The economic environment will affect funding availability and community support. Additionally, natural disasters can strain infrastructure, housing and community resilience, necessitating additional resources and support for recovery and rebuilding. We will walk alongside our communities and continue to advocate so that community organisations are valued for the benefit they bring to our society.

ANCAD recognises the importance of thought leadership and reflective writing through reports, articles, and publications. By sharing expertise, research and best practices, ANCAD supports organizations and individuals in navigating challenges, improving service delivery, and advocating for meaningful change. The annual Funding Guide, quarterly Community Voices magazine and other publications from ANCAD provide valuable insights and information. Thanks to all our contributors for their thoughtful and insightful articles.

We look forward to continuing our work over the next twelve months in community capability and capacity work to support leaderful organisations that have the skills, resilience and connection to meet the challenges and opportunities of the coming year.

FIONA BRENNAN



Shore Pacific Network Meeting, Massey.

OURSTORY

OUR MISSION

To engage, enable and educate resilient, safe and connected communities.

OUR VISION

Resilient, safe, connected communities.

OUR VALUES

- Building relationships whakawhanaungatanga
- Collaborative mahi tahi
- Resilience manahauCommunity hapori

Equity – tikanga

- Governance mana whakahaere
 - Leadership ārahitanga

WHO WE ARE

Auckland North Community and Development Inc. is a highly-connected organisation that convenes, facilitates and enables innovative community partnerships, networks and initiatives to build resilient, safe, connected communities.

OUR APPROACH

Collective impact and community-led and service delivery initiatives empower and enable community connectedness.

OUR STAKEHOLDERS

- Community
- Iwi and hapu
- Diverse ethnic communities
- Government
- Local government
- Health and disability organisations
- Emergency services
- Business
- Health
- Education

OUR 3-YEAR STRATEGY

GROWTH

Launch programme/project extensions and initiatives that align with ANCAD's core capacity and capability and collaborative, community-led approaches.

BUILDING

Continually invest in and build ANCAD's capability to respond effectively to community development initiatives and opportunities.

STRENGTHENING

Embed new initiatives changes and invest in relationship-building and infrastructure, to ensure the sustainability of this work.

STRATEGIC GOALS

HOW DO WE DO THIS?

OUTCOMES

ENGAGE (TAEA)

We strengthen relationships, partnerships, and inclusivity with all sectors of the community. We build and strengthen our kaupapa Māori partnerships, working in the spirit of Te Tiriti o Waitangi and a bi-cultural approach and to enhance our relationships with the Pasifika and Asian communities.

ENABLE (WHAKAURU)

We respond to emerging trends and current community needs and support capacity and capability initiatives and innovations for a connected, resilient, safe community. We advocate and support those in greatest need and strengthen engagement with our business community.

EDUCATE AND INFORM (WHAKAAKO)

We provide information, education and resources, contribute to research, innovative practice and strategic community development initiatives. We offer training and development programmes.

We scope and deliver custom programmes for the community, in partnership with local and central government, individual organisations and collaborative networks.

We convene and facilitate networks for community organisations to enable effective, collaborative responses to systemic issues and challenges.

We provide and share information, research and signposting for community organisations.

We promote community wellbeing initiatives that build resilient, safe, connected communities. Strengthened relationships, partnerships and inclusivity with all sectors of the community.

ANCAD's capacity and capability to respond to emerging trends and current community needs is strengthened and has the foundations and resources to support capacity and capability initiatives and innovations for a connected, resilient, safe community.

For-purpose (NFP) and community sector has opportunities to utilise a range of training resources and other information to support their capability and capacity development.



MHUWEAKE

Auckland North Community and Development (ANCAD) is an Incorporated Society, governed by a board. The organisation was formed in 1974 and incorporated in 1979.

The governing body currently consists of seven elected members, all of whom have extensive community involvement and an understanding of, and commitment to, community development.

ANCAD BOARD MEMBERS



BRIAN PUTT Chairperson



LISA EASTE Deputy Chair



KIM BENNETT Board Treasurer





CINDY BRADLEY Board Member



KIM KENDRICK Board Secretary



MARIA LAFAELE Board Member



JAN RUTLEDGE OSM Board Member

ANCAD acknowledges the contribution made by former 2022-23 Board member, Peter Norman,

To read more about the ANCAD Board members go to ancad.org.nz





FIONA BRENNAN General Manager

ANCAD TEAM MEMBERS



GEOFF ANDREWS

Auckland Community Accounting and Community Accounting Aotearoa Programme Lead



GLEN HILL Auckland Community Accounting Coordinator



SHALA HEARD NSFVPN Administrator



DEB HUMPHRIES North Shore Family Violence Prevention Strategic Manager



TAYLOR LAKE BIA Youth Development Coordinator



SUSAN MOYLE Accountant | Financial Capability Coordinator



MADISON O'DWYER Community Researcher and Facilitator



SIMON RITCHIE Training and Capability Lead | Marketing and Communications Lead



PALE SAUNI Auckland Community Accounting Coordinator (Pasifika)



SARAH THORNE Community Development Lead

ANCAD acknowledges the contribution made by Susan Moyle, who left ANCAD July 2023.

To read more about the ANCAD team go to ancad.org.nz

OUR PROGRAMMES



SIMON RITCHIE

Training and Capability Lead Marketing and Communications Lead

LIIFT AOTEAROA



LiiFT Aotearoa 'Building partnership with Māori' workshop.

ANCAD's LiiFT Aotearoa professional development programme is designed to see community and small to medium sized for-purpose (NFP) groups LiiFTed and strengthened through the offering of relevant and affordable capability-building courses, presented by top, professional consultants and facilitators.

The two 'i's in LiiFT also represent, in imagery, two stick figures and stand for people partnership and collaboration as key ways of fostering growth, harmony and resilience. The remaining letters 'LFT' stand for 'Learning For Today' as we seek to respond to community need with relevant and timely courses, as well as looking to the future in supplying the latest, helpful resource and training.

The key topics have centred around governance and management, board roles, collaboration, social media and digital marketing, building partnership with Māori (How to practically apply Te Tiriti o Waitangi in leadership and work) strategic grant seeking and writing, other fundraising options and how to manage conflict in teams.

We also continued our very popular bi-monthly series of Resourcing Leaders in Times of Change with a variety of presenters and current topics of the day. Our session on the changes in the Incorporated Societies Act proved very popular. We also introduced, at the beginning of 2023, a 10-part series of monthly sessions in the evening, on Zoom, for those involved on Boards and committees, called Governance Matters. We also put online two free Funding Fairs, which attracted hundreds of registrations.

We have assisted partner organisations and sought to strengthen and support leadership, boards, trustees, committee members and teams, both locally and across Auckland and New Zealand, to be adaptive and resilient in a changing environment. In this last year, we were able to deliver 32 professional development training sessions as either in-person workshops around Tāmaki Makaurau, or online, through Zoom meetings and webinar formats.

We are very grateful for the support and funding from The Tindall Foundation and more recently, from Foundation North, which have enabled these sessions to come about. We are also very thankful to the amazing group of highly-experienced and skilled presenters that continue to be involved with the LiiFT Aotearoa programme.

This year again, we have noticed an even greater demand for good-quality and affordable capability-building training. We received 964 registrations from 375 different organisations more than double the number of groups attending this year compared to the large numbers from last year. There has been a large uptake from those attending sessions, even from outside of Auckland, from one end of the country to the other (online). People have been highly complimentary with their praise of the quality and value of the sessions, labeling these as "outstanding".

Thank you to everyone who made this workshop the most fulfilling and educational I've ever been a part of. I so appreciate the low cost of the workshops which allows me to be able to attend. My annual allowance for professional development is less than many institutions charge for one half a workshop! With my budget I can attend several ANCAD LiiFT workshops!



Community impact story Headway

The Board had advised us that Headway needed to change in order to serve a much larger client base and to ensure an improved level of service. We also needed to expand our networks and become more helpful and more attractive to clients and funders.

As the Board President, I knew our board had a lot of work to do, including making changes to our Constitution to meet the requirements of the new Charities Act. And we needed to improve how the Board functioned. Enter ANCAD and LiiFT Aotearoa training. I enrolled on LiiFT's Governance Matters series.

This series, presented by Carol Scholes, is a must for anyone sitting on a charitable board or considering sitting on one. There are ten sessions. I have already completed the first four, and what a difference they have made to my attitude and thinking. The governance versus management session made me realise over the past few years that we had been trying to resolve management matters rather than taking a strong governance role. This was so liberating.

Thinking about strategic planning, I had to laugh when Carol Scholes listed the reasons for a refresh, as Headway could tick almost every box. There was a change in the operating environment, we were entering a new stage of development, we had appointed a new CEO and the current strategy hadn't worked.

Carol also presented us with a simple matrix, for setting and checking targets. Our Board had found this difficult to do in the past, but this format makes life so much easier for management and the Board.

Information on legal responsibilities and financial oversight will be very useful too. We want to make sure potential board members have a good understanding of what is required from the Board. This training has made a lot of difference to me.

Ruth Hamilton, President Headway, The Brain Injury Association (Auckland) Inc.

Community impact story Heart of the Bays

When we join the board of a community organisation or not for profit, we are filled with a desire to help change the world. We are passionate around our cause and just know we can make a real difference in our community. But do we actually know what we are doing?

Recently, I returned to Browns Bay and was keen to get back into working in the community, so I joined the Board of ECBCP. A year later I became the chairperson, full of ideas to expand our reach and value in the community. We manage the Community Centre in Browns Bay which provides spaces for classes and events plus we are also involved in community engagement, running events, etc.

There was something wrong though, as we weren't attracting funding and our reach into the community was less than it should have been. A decision to offer training to our Board members resulted in our secretary, Kathy and I, attending our first ANCAD LiiFT Aotearoa training courses on the changes to the Incorporated Societies Act, plus a starter course on Governance. We soon realised there was so much we needed to do. This is where ANCAD and their LiiFT Aotearoa professional development sessions came to the rescue. We signed up for as many courses as we could, plus mentoring, to ensure that we not only attended the courses, but could implement the learning as well.

By attending virtually every course on the LiiFT Aotearoa programme, we now understand our legal responsibility as board members. We learned about governance and our roles, how to apply for funding and so much more.

We are proud of all the things we have achieved and ANCAD has been a key part of this success. Thank you ANCAD for all the work you do to support your local community and us. In this new and scary funding environment helping to build solid, well governed entities is going to make a real difference.

Pam Martin, Chairperson, Heart of the Bays





GEOFF ANDREWS Auckland Community Accounting and Community Accounting Aotearoa Programme Lead

AUCKLAND COMMUNITY ACCOUNTING Community accounting aotearda

The Auckland Community Accounting programme and the Community Accounting Aotearoa programme is a collaborative partnership between Auckland North Community and Development (ANCAD) Massey University and Chartered Accountants Australia and New Zealand (CA ANZ).

This service is for small community groups, including charitable trusts, incorporated societies and registered charities within (as well as outside) the Auckland Region, who require accounting assistance. The team at ANCAD comprised of students, guided by their CA mentor were incredibly professional and generous with their support, expertise and time.

On behalf of the club I want to record the Club's gratitude to ANCAD and the ACA programme in assisting us.

The students, under the supervision of their CA mentor, have also provided feedback on what the Club should be doing in the accounting area, which is of benefit to both the club and the students, as they pursue their academic studies. Thank you for assisting the Club to move forward.





Community impact story | ACA Kaha'uola 'I Aotearoa Trust

The Kaha'uola 'I Aotearoa Trust's charitable purpose is to relieve poverty by one or more of the following, at the trustees' discretion: (a) By providing basic amenities, including food, clothing and shelter to one or more of the poor, needy, underprivileged, low income, those in financial need and of small/limited means. (b) By providing the poor with a food bank. (c) By operating and maintaining a shelter for the homeless and by providing counseling and other similar programmes.

The trust approached ANCAD's ACA Lead after hearing about the free ACA programme for small charities at a seminar for Pacific organisations.

The trust were looking for assistance in the following areas:

- Setting up an accounting system using excel spreadsheets.
- Opening an online bank account.
- How to record donations.
- Income and expenditure and support with best practice accounting and finance.

The student team, guided by their CA mentor, worked with the trust for a number of weeks and made further recommendations to the trust.

Community impact story | CAA Multiethnic Young Leaders NZ

Multiethnic Young Leaders NZ (MYLN) is a network of ethnically diverse young leaders between the ages of 18 and 35 who are committed to strengthening social cohesion, championing ethnic and intersectional diversity in leadership, and empowering diverse young New Zealanders.

Multiethnic Young Leaders NZ Inc. (MYLNZ) approached ANCAD for assistance via the Community Accounting Actearoa (CAA) programme. As a relatively new charitable organisation MYLNZ was looking for assistance in establishing best accounting and financial practice and what preparation would be required for preparing their annual accounts. The student team working under their CA Mentor worked with the MYLNZ over a three-month period. MYLNZ elected to purchase an accounting software package and the team assisted in setting up the chart of accounts and demonstrated the reporting functions of the software and how to track grants.

Benefits of the ACA /CAA programme for community organisations trustees/staff/Treasurer/volunteers:

- Increased understanding of accounting terms and language.
- Increased identification of risk management issues.
- Increased awareness of best practice protocols and procedures.
- Increased confidence to address issues both current and future.
- Increased opportunity for the organisation to succeed and be sustainable.

I would like to express our support for the Community Accounting Aotearoa Programme delivered through ANCAD.

As a very small non- profit organisation we have very limited resources and the accounting support we received from the CAA programme was invaluable including other areas that could assist the society. Our charity is a relatively young charity and we do not have a large pool of human resources to hand, so it was extremely beneficial to be able to draw upon the expertise of the Massey University accountancy students and their Chartered Accountant mentor. It is a direct result of their efforts through the ACA programme that we recently implemented improved procedures, which will reduce our exposure to financial risk.

The programme was well administered, well organised and the communications were always clear. I highly recommend the Auckland Community Accounting programme; especially for smaller community groups who do not have immediate access to accounting and finance assistance.

OUR PROGRAMMES

COMMUNITY Development



SARAH THORNE

Community Development Lead

ANCAD's Community Network Meetings

ANCAD's network meetings are nothing new. They've been a core part of ANCAD's service delivery for many years.

Recognising the value and need for connection and collaboration, particularly following three years of Covid disruption, we changed format during 2022 with meetings becoming a monthly event instead of quarterly. We also introduced interesting speakers on a wide range of relevant topics and made the decision to vary days, times and locations to ensure maximum reach.

Our speakers in 2022/23 have included Heidi Quinn from Volunteering NZ who spoke on the State of Volunteering Report; Hilary Star Foged from LEAD Centre for Not for Profit who spoke on the topic of 'How do we take care of ourselves as well as taking care of our team?' and Fiona Colbert who talked about the Digital Seniors Pilot.

The meetings provide attendees with an opportunity to connect with, and hear from, other organisations who are working in similar spaces.

The meetings are part of ANCAD's capacity building and connection support for community organisations and groups across the North Shore and beyond. We are also able to identify gaps and needs at these events and subsequently provide support through our general service provision, as well as consultancy and advocacy.

In addition, ANCAD is able to identify opportunities for collaboration between organisations and groups and for Collective Impact to improve outcomes to local issues at scale.

Our partnership with ANCAD has been invaluable. They have supported us in building connections with local leaders for us and have been crucial in letting communities know what programmes we have available to help them out. Sandy Thompson, Director and CEO, LEAD Centre for Not for Profit Leadership

> We used the Mary Thomas Centre a few times and found the venue as an excellent place for training and group activities. The rooms are spacious and well equipped and close for the participants to reach cafés, restaurants and the beach, during breaks and lunch time. Dr Abid Al-Atafi, Director, Senior Financial Mentor, NS Budget Service

> > The St. Anne's Room and Wyn Williams Room are well-located, large spaces that we have been using for a number of years. We hold regular workshops, meetings and events here. Thanks for your continued support for our community events! Natasha Geo, Manager, Takapuna North Community Trust

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> > > > Darcy Zhao and H Asia

Shore Pacific

On Thursday 6 October, ANCAD facilitated the inaugural Shore Pacific Network Meeting event at Massey University.

Shore Pacific is led by a steering group of Pale Sauni, Asenati Tavita, Clark Tuagalu, Ruby Schaumkel and Melvin Apulu. Shore Pacific aims to bring representatives together from the North Shore Pacific Communities.

The 2018 census shows that there are over 41,000 Pasifika residents living in the Kaipātiki, Devonport-Takapuna, Upper Harbour and Hibiscus Coast & Bays local board areas and the leaders mentioned above came together to develop the much-needed network.

ANCAD provides facilitation and back-office support to build the network's foundations for the future so that it can go forward in strength and resilience.

The purpose of the Shore Pacific Network Group is to build capacity and capability of Pacifika-led organisations and groups on the North Shore of Auckland through networking, information sharing and the sharing of resources and connections.

On 24 November, we held the second Shore Pacific networking event at Takapuna Methodist Church. Despite the awful weather, the event was attended by over thirty people from across Auckland. The speaker was Adrian Hipa from MPP. As Melvin Apulu, Director, Pacific Student Success, from Massey University says "Over the past few months, our community has witnessed a surge in collaboration among key stakeholders from diverse sectors. The shared goal of advancing Pacific prosperity has united us, fostering an environment of mutual support and collective action.

"It is heartening to see individuals, businesses, organisations, local authorities, Local MPs, and lately Central Government MPs, all joining forces to create meaningful and sustainable change.

"The diversity of expertise and resources brought forth by our network has been a major catalyst for progress. Through productive dialogues, workshops, network events, Zoom calls, and strategic initiatives (in progress) we have been able to leverage our combined knowledge and skills to address critical challenges faced by our Pacific communities residing on the Shore. The results have been, and will be, nothing short of remarkable."

"Not only have we witnessed the birth of innovative projects and initiatives, but we have also seen tangible positive impacts on various fronts. I would like to express my sincere appreciation for everyone's valuable contribution to this Network and your unwavering dedication to our shared vision. Together, we have built a strong foundation for long-term success, and I am confident that the positive impact of our collective actions will only grow stronger in the days to come."

The network continues to grow and now has over 60 members. We look forward to working with the Shore Pacific Network initiative during 2023/24.

ding the Network ogs has provided us sights, knowledge, nections with other ons. It has allowed us to s, share resources, and poration. The supportive perative atmosphere ANCAD Network is truly remarkable.

o, Community Connector elpline Coordinator, on Family Services The Network Meetings are such a useful resource for me. I have been able to connect with people, leading to collaborating on work, such as the Discover Pupukemoana Day which brought the community together earlier in 2023. Mags Delaney-Moffatt, Community Engagement Coordinator, The Pumphouse Theatre The focus on Pacific prosperity, in the Shore Pacific Network, has been truly significant. Together, we are making a real difference in shaping the future of our communities and the wider Pacific region. Melvin Apulu, Director, Pacific Student Success, Office of the Provost, Massey University Thank you for organising such an amazing Network Meeting yesterday. What a fantastic group of people from such a diverse range of organisations. Pam Martin, Chair, Heart of the Bays

ATAGLANCE



CONSULTANCY

ANCAD ACCOUNTING SERVICE AND CAPABILITY BUILDING FOR COMMUNITY ORGANISATIONS

5 Community organisations supported.

Accounting services:

To point of audit/review. Also 3 assisted 1 organisation with overdue Charities Services reporting, and 1 with various financial training for CEO, finance administrator and team leaders. Assisted 1 organisation in clarifying whether an annual leave audit was required.

COMMUNITY DEVELOPMENT

- 38 Organisations connected with both internal and external capacity building opportunities.
- 2 Successfully planned and delivered Shore Pacific network meetings.

20

ANCAD **Members**

VENUE

Events hosted

by 28 different

groups and

50 Average number of attendees at each Shore Pacific network meeting.

AUCKLAND COMMUNITY ACCOUNT COMMUNITY ACCOUNTING AOTEAROA

- 3 Training sessions.
- 34 Students working with 20 organisations.
- 12 CAs supervising and supporting the student volunteers.
- 8 Educational professional and governmental organisations partnered with.

Continued ACA Distance Programme (CAA). Successfully piloted the Community Treasurer Programme which places a high performing accountancy student with a CA Treasurer in a high performing not for profit organisation.

Developed and ran the Role of the Treasurer Seminar for new treasurers.

ANCAD-PRODUCED **COMMUNITY RESOURCES**

- 1 Funding Guide.
- Food insecurity report. 1 **10+** Resources for: financial management, Treasurers, community resilience, accounting and
 - emergency preparedness.

230 Working group hui facilitated;

Prevention best practice

133 Facebook page members.

included in Family Violence

BAYS IN ACTION

sessions.

meetings held.

11 Collective network

FAMILY VIOLENCE **PREVENTION**, **CHILD FOCUS GROUP**

- Network meetings held. 38
- 230 Best practice/ training sessions.
- 10 Te Ohu Kitenga RGG hui.
- 16 Te Puna Aonui hui.
- Safer Whānau case Δ management forums.
- 2 PBI Steering Group hui.
- North Shore Wellbeing 1 Leadership Group hui.
- 1 Managed Moves Advisory Group hui.

COMMUNITY EVENTS

- Community network meetings with an average of 30 attendees.
- 3 Auckland Council Proposed Budget Hui. 1
 - Volunteers Thank you Event.
 - Meet the Candidates event with 60 attendees.
- 1 How to write an effective submission event.

6



WHANAU 26 Families supported.

SAFER

17

OUR PROGRAMMES

COMMUNITY Resilience



MADISON O'DWYER

Community Researcher and Facilitator

The Resilient Communities Auckland North programme, led by Auckland North Community and Development (ANCAD) is dedicated to empowering communities to take an active role in shaping their future. The recent severe weather events in Auckland served as a reminder of the critical role that communities play in disaster response.

The programme achieves this by developing emergency preparedness community plans, connecting community organisations and emergency response agencies, organising training and resources, facilitating community networks and researching community emergency management practices.

ANCAD collaborated with communities in the Devonport-Takapuna Local Board area to create four emergency preparedness guides and establish six community-led emergency hubs, with four more in progress. These hubs can be used as meeting places to provide information and support, connect with agencies and collect and distribute resources during and after an emergency.

Additionally, ANCAD continued facilitating events connecting emergency response agencies and communities. On May 25, we hosted a community hui where emergency responders, including Police, Fire and Emergency NZ, North Harbour Community Patrol, and Amateur Radio **Emergency Communications**, engaged with communities to discuss their roles and operations during emergencies. On June 17, thirty-five community leaders participated in an Emergency Coordination Centre exercise, allowing them to experience the



Devonport Peninsula E Preparedness Guid



Your community guide to emergen in Devonport





mergency le 2023 5



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JCKLAND NORTH DMMUNITY AND DEVELOPMENT unange Ratanga Hapari o Te Raki-Pae-Whenua





functions of Auckland Emergency Management during disasters.

During emergencies, the **Community Resilience** Coordinator operates as a local information coordinator. Due to ANCAD's updates during the Auckland Floods and Cyclone Gabrielle, just under 100 community leaders in the Devonport-Takapuna, Kaipātiki, and Hibiscus & Bays Local Board areas received collated and up-to-date information daily. Our updates included resources to support ethnic and disabled communities as well as local needs and offers. Feedback from organisations indicated that the information could have reached over 500 people daily.

ANCAD recognises that crises are opportunities for strategic growth. In March, a community debriefing was conducted for the Auckland Flood and Cyclone Gabrielle. Based on the feedback received, we submitted a report of our findings to Auckland Emergency Management. Many of these learnings were put into action during the May flooding, resulting in a much more coordinated community response.

We know that communities are resilient when they're wellconnected and collaborative.

Resilient Communities Auckland North is guided by a steering group of specialist organisations, including Auckland Emergency Management, Auckland Council, North Harbour Community Patrol, Police, Amateur Radio Emergency Communications, and North Shore Neighbourhood Support.

In addition to the steering group organisations, the programme works with a range of agencies, including Hato Hone St John, Fire and Emergency NZ, Citizens Advice Bureau, Volunteering Auckland, Devonport Peninsula Trust, Takapuna North Community Trust, Asian Family Services, Takapuna Methodist Church, Onewa Christian Community, 6 Squadron Air Cadets, 1st Devonport Scout Group, Harbour Sport, Wellington Region Emergency Management Office and four Local Boards. In times of readiness and response, these networks allow communities to tap into diverse capabilities, expertise, and resources.

The New Zealand Disaster Resilience Strategy recognises that, in a disaster, communities are each other's frontlines. A culture of resilience can help us to stand together to minimise risk, reduce harm and recover quicker in the face of unprecedented events.

Thanks to the Devonport-Takapuna Local Board, Community Networks Aotearoa, COGS North Shore, and the Lottery Grants Board for supporting this work.

RESILIENT AUCKLAND NORTH .ORG.NZ



OUR PROGRAMMES

NORTH SHORE FAMILY VIOLENCE PREVENTION



DEB HUMPHRIES

North Shore Family Violence Prevention Strategic Manager

OUR PLACE-BASED INITIATIVES (PBI) STRATEGIC PLAN: A COLLECTIVE FOR WELLBEING

The North Shore collective is led by the North Shore Family Violence Prevention Network with the North Shore Women's Centre and Respect as key lead agencies. Each are established in their local community and work closely with MSD. Their objective is to address unmet family violence prevention and intervention needs in the North Shore area by better integrating services to:

- Support crisis intervention and referral need as well as longerterm advocacy and referral support.
- Increase provision of longer-term services to children and whānau.
- Enhance intervention and prevention services available to perpetrators of violence.
- Increase the scope of prevention strategies and community education,

particularly with messaging for youth, educators, and parents.

- Offer enhanced coordination via a weekly case management forum, for complex referrals.
- Coordinate an advisory steering group, the 'North Shore Wellbeing Leadership Group'.
- Address the lack of sufficient emergency, transitional and long-term housing options for women and children at risk of family violence.

OUR COLLECTIVE STRATEGY

Our broader strategy for our place-based initiative involves a synergy between integrated community response and community mobilisation.

Our strategy diagram reflects our multi-sector approach and the inter-connectedness between family violence specialists, housing providers, mental health and addition professionals, youth providers and education and employment pathways.

Our PBI mahi brings together our Safer Whānau and Bays in Action programmes to enhance wellbeing across the North Shore. Specialised response and primary prevention endeavours work collaboratively to enhance community cohesion and connection.

The NSFVPN Coordinator continues to represent the Collective at the monthly SWG (System Working Group) forums, these are national Hui coordinated by Te Puna Aonui. Through this forum we will work with MSD and Te Puna Aonui to build collaborative governance of the Collective and align with Te Aorerekura opportunities. Hi Deb, we really appreciate you both. It never ceases to amaze me, not only your vast knowledge of the community, but also the whakapapa of where initiatives came from, who, where and why they were developed.

All three of you including Amiria are an amazing blessing to your communities and we'll talk you up to anyone we bump into, 'till the cows come home.

Craig Coulter and Si'iva Stanley-Schuster, Kaiārahi – Family Court Navigators (North Shore)

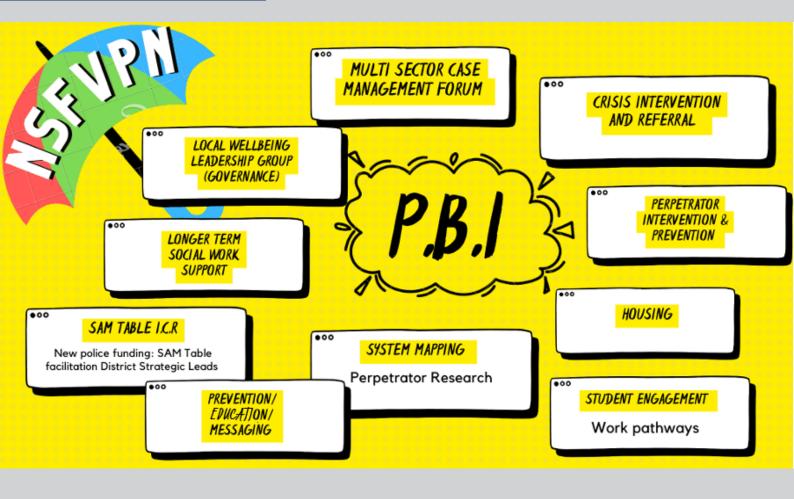
SAFER WHANAU

The Safer Whānau project is an inter-agency partnered response to family violence on Auckland's North Shore. This innovative service involves working collaboratively with Te Puna Hauora and key social service providers to provide a wrap-around, holistic, whānaucentred service.

Whānau, now more than ever, present with multiple issues as economic pressures compound whānau stresses and difficulties. Families referred to family violence services often require the involvement of Work and Income, Police, Health, Oranga Tamariki, Ministry of Justice and multiple community agencies to effectively address all their needs.

Our Safer Whānau multi-sector case management forum initially convened in March 2023, bringing together our PBI partners to co-design what is to be a community-led forum. Consultation with our North Shore Wellbeing Leadership Group supported our first multisector forum to come together with government and community representatives in April 2023.

We place tamariki and rangatahi at the centre and wrap whānau-focused support and collaboration around them with MSD-funded whānau plans.



BAYS IN ACTION

Bays in Action is a communityowned collective that is run and supported by a large and diverse group of community members, young people, schools, practitioners, local organisations and local businesses.

The purpose of Bays in Action is to: Increase youth voice in decisions that impact on young people; Increase youth wellbeing; Address issues impacting on youth safety and wellbeing; Support shared decision making in the Bays for positive youth outcomes; Increase opportunities for youth development including youth leadership development.

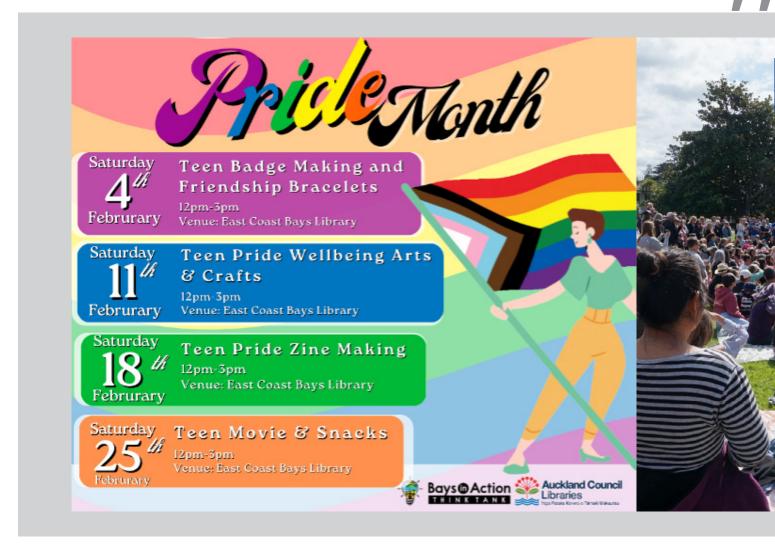
Bays Youth Hub: We continue to explore a multi-purpose community venue with the Barracudas Rugby League club and new interested parties.

Youth Wellbeing and Education outcomes: Cultural opportunities; Education outside the classroom – internships and work experience with local businesses, alternative education opportunities, wellbeing and parenting programmes in the community.

Bays Youth Voice Development: An overarching youth development focus.

The Bays in Action Think Tank is our signature project for primary prevention initiatives and activities. An intentional focus on enhancing wellbeing and promoting protective factors is woven throughout this mahi. Hi Deb, just wanted to say goodbye and thank you. You've been a wonderful support for strengthening families and it was a pleasure to meet you and work with you. Do take care and all the best in all your endeavours. Hoping to hear what's happening in the community from time to time.

Sylvie Tierney, Strengthening Families Coordinator – Heart and Minds



Community impact story Bays Youth Voice – our first Hui, March 2023

From our Pride collaboration with the East Coast Library, we had a number of young people sign up for the Bays Youth Voice initiative and confirm their interest in being a part of this ropu.

From early February, we created a google form that was used as a sign up/interest sheet for young people ages 11-25, who were keen to learn more and come along to our first hui.

Our interest section in the form focused on particular topics:

- Climate change/ sustainability.
- Rainbow community.

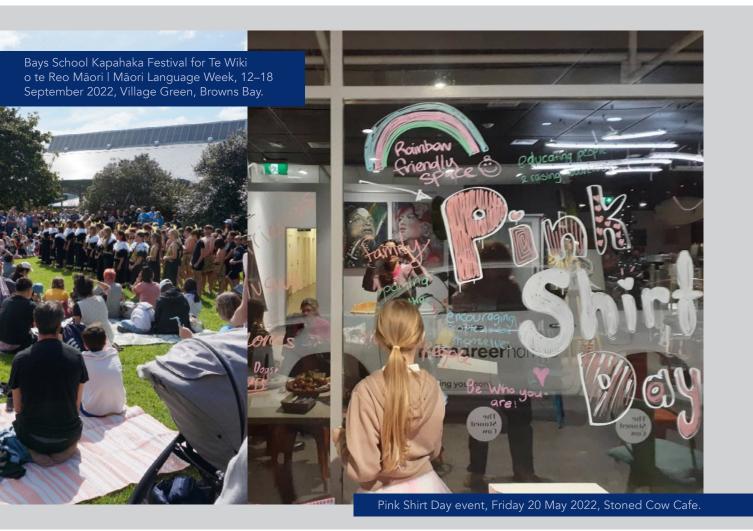
- Community arts space.
- Mental health/wellbeing.
- Sport and recreation.
- Job skills/careers.
- Youth activations/youth popups/Youth Hub.
- Ethnic and diverse communities.

These topics were basic indicators for us to see what we could focus on for our Bays Youth Voice group.

We held our first Bays Youth Voice Hui on the 23 March within the ECB Library event space and had 7 young people attending.

- 1 young person from Murrays Bay Intermediate.
- 4 young people from Long Bay College.
- 2 young people from Rangitoto College.

Overall, it was extremely informative. We received feedback from particular interests and we brainstormed ideas and thoughts on both the Auckland Budget consultation and two areas of interest that they might want to explore further: Climate Change & Sustainability and Youth pop-ups/Youth Hub.



OUR SERVICES



SUSAN MOYLE

Accountant | Financial Capability Coordinator

ACCOUNTING SERVICES

Our accounting services to non-profits provided a valuable service to community agencies and allowed them to better focus their resources on their core services, while giving assurance that their accounts and payrolls were robust and correct. This included both ongoing and shortterm assistance for specific tasks such as year-end reporting.

ANCAD's Accountant, Susan Moyle, provided ongoing support in this area to the Devonport Peninsula Trust, Safer North Trust and the North Shore Women's Centre. Susan was able to assist organisations with their accounting queries, as well as directing them to resources and answers to accounting questions and issues. This had included referral to other ANCAD programmes.

Two organisations have benefited from this training and short-term support service in the 2023 year.

We are not registered financial advisors, and our services do not constitute financial advice under the legal definition.



SIMON RITCHIE

Training and Capability Lead Marketing and Communications Lead

CONSULTANCY SERVICES

ANCAD offers a range of free or subsidised consultancy services that aims to assist with the building of capacity and capability within small to medium sized not-for-profit groups and organisations. Our aim is to match up the consultant with the needs of the organisation and the people within it.

Our services in this area include consultancy, coaching and mentoring, convening networks and project scoping.

This can include customised training, support, guidance and

strategic advice on a range of topics relevant to the NGO and community sector in such areas as governance and management, strategic planning, financial management, or with the setting up of policy, processes and procedures.

Customised, fee-based service provision allows for ANCAD and its consultant partners to support NGOs with project scoping and programme developments and pilots.

Together, we find out what the organisation's needs and

The feedback from your session was overwhelmingly positive. It was such a good vibe and re-energised our group. I really appreciated how well you facilitated and managed to efficiently get us to where we wanted to go.

Michelle Wise, President, Beth Shalom Board of Management

It was a fantastic morning. Sandy is so knowledgeable, adaptable, genuine, present. Our people were instantly engaged, and really listened to her. Thank you for helping us with this important work.

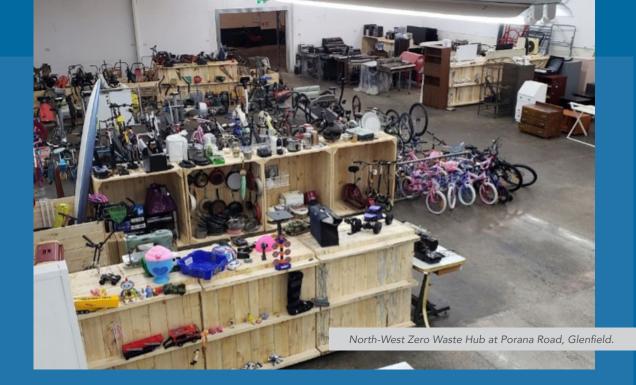
Rabbi Dean Shapiro, Interim Rabbi, Beth Shalom: The Progressive Jewish Community of Auckland

What an excellent day it was. Carol was outstanding and everything was explained in layman's terms. The examples given were great and the information was so invaluable and challenging for everyone. It was exactly what was needed.

The Community Builders NZ Trust and Clover Park Community House

priorities are and then select the right person, from those we have connections with, to get involved with determining and documenting a list of specific project goals, tasks and deliverables that will assist with moving the organisation forward.

ANCAD can effectively represent community issues as a lead agency, which has the stakeholder community's support. We seek to extend our relationship-building across Auckland North to reach more communities and enable more robust collaborative approaches.



Community impact stories

Zero Waste

Earlier this year, ANCAD supported the Board of the Zero Waste Network as a LEAD for Not for Profit Leadership associate, providing training in the financial responsibilities of boards and understanding board reports.

Many people on the Shore will know North-West Zero Waste hub's manager Carla van Walen for her 10 years as Manager at Birkdale Beach Haven Community Project Inc.

Carla joined Localised as Hub Manager for the North-West Zero Waste Hub at Porana Road, Glenfield in the middle of last year. The hub handles material recovered from Auckland Council's Inorganic Collection. The Hub is operated by Localised, a social enterprise established by the Zero Waste Network to help reduce waste to landfill. They are not open to the public, instead they work with other community organisations to distribute recovered items to where they're needed.

The hub is full of recovered treasures which can be claimed by marae, community organisations, up-cyclers, and re-users. The North-West Zero Waste Hub played a key part in the recent flood response, taking in 100m3 of donations for redistribution where needed. These donations included some of the items collected by the Milford Residents Association, who were put in touch with Carla by ANCAD.

Beth Shalom

Beth Shalom reached out to ANCAD to have a consultant work with them on matters that needed a clear, decisionmaking process established around one of their projects, as well as to talk about strategic planning and vision and matters of governance and management. About 15 members of the Board and community leaders attended this session in Remuera. Everyone found it very useful.

The Community Builders NZ Trust and Clover Park Community House

ANCAD was asked to organise a combined governance workshop for one board and one committee, in Manukau and match one of our consultants to their needs.

The people in both groups were quite new to the role, with minimal knowledge of their roles and so they were really looking forward to being informed and inspired. A couple of those on the boards had connected in with ANCAD's LiiFT Aotearoa Governance matters bi-monthly series on Zoom and had listened to one of our presenters and thought that she and the content provided was so good that they just had to have her for themselves! One even said "I've been in a lot of training sessions, especially working in governance with council and none of the sessions were as good as hers. The webinar was awesome!

TREASURER'S REPORT



KIM BENNETT Board Treasurer

This is my first year as Treasurer and I am pleased to present the ANCAD accounts for the financial year ending 31 March 2023.

The auditor is REB Chartered Accountants, based in Albany. However, it should be noted that my report has been written pre-audit, so there may be subsequent changes. Given the full accounts are not included in the Annual Report, please note they are available to those who wish to review a copy, and will be available on the Charities Services website once audited.

ANCAD continues to diversify its funding streams within these challenging economic times. The not-for-profit sector is a highly competitive environment where we seek to attract the necessary operating income needed to maintain the important services we provide to our community. An important funding strategy identified and delivered by our team over the year has been developing and strengthening relationships with our valued funders. These initiatives have enhanced this financial year's income sources as well as shaping our medium-term prospects. Such work can be demanding and at times I'm sure will feel like a never-ending task. Accordingly, I wish to acknowledge and thank the staff for their outstanding efforts.

During the year, both our Board and the finance committee have worked diligently shaping the budget and forecasting models whilst maintaining prudent financial management and I wish to particularly acknowledge the excellent bookkeeping disciplines by the ANCAD staff.

Our revenue for the financial year

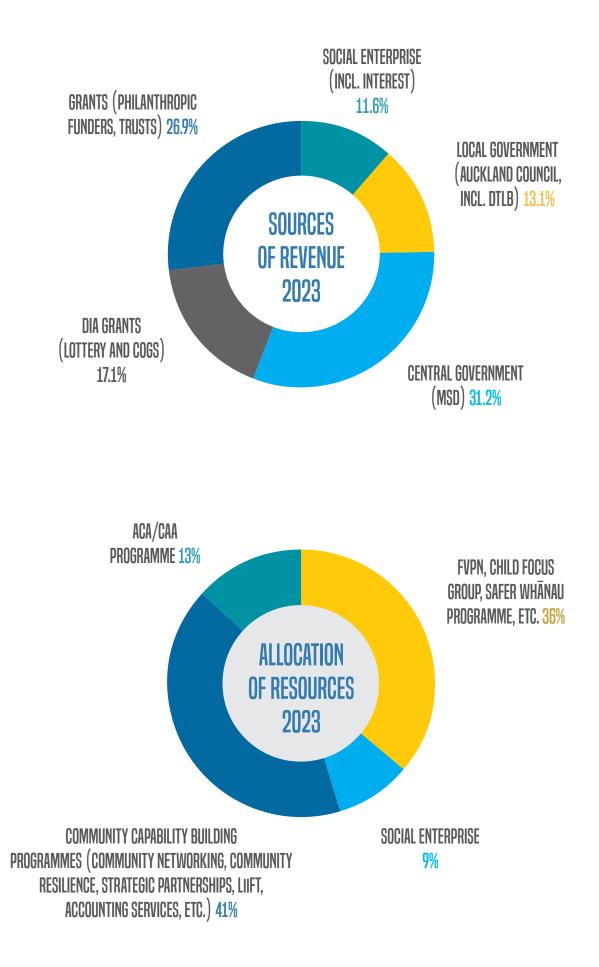
to 31 March 2023 was \$916,506 representing a 65.5% increase from 2022. Central Government was the largest contributor representing 31% which was a 14% increase on last year's result.

Expenditure was mostly projectrelated and for the financial year to 31 March 2023 was \$882,971 representing a 72.6% increase from 2022.

Full details of confirmed income and expenditure can be found in the audited accounts.

As highlighted earlier, we know the coming financial year will be more challenging with the Board continuing to work closely with our ANCAD staff.

In conclusion, it has been a successful year for ANCAD with the financial position of the organisation in good shape for the 2024 financial year.





FUNDING REPORT

ANCAD is very reliant on fundraising to enable us to provide our programmes, meetings and services.

We are very grateful to everyone who supports us this year including:

- Auckland Council
- Community Organisation Grants Scheme (COGS) – Rodney North Shore, Waitakere and Auckland
- Devonport Takapuna Local Board
- Dragon Community Trust
- Foundation North
- Four Winds Foundation
- Hibiscus Bays Local Board
- Lion Foundation
- Ministry of Social Development
- New Zealand Lottery Grants Board – Auckland Community
- New Zealand Lottery Grants Board – Lottery National
- Pub Charity Ltd
- The Tindall Foundation

Due to demand, we hosted

two online funding fairs during the year with over 500 people registering to attend.

Those who attended represented a wide range of community organisations, sports clubs and schools from across New Zealand.

A special thanks to our speakers who willingly gave their time and shared their knowledge, including:

- Adrian Hipa Ministry for Pacific Peoples
- Chloe Spedding and Jackson Lacy - The Gift Collective
- Connie Lee Foundation North
- Gabriel Pyc Lister Presbyterian Health Trust
- George Tuhura Department of Internal Affairs
- Raewynne Jacobs and Waione Te Paa - SkyCity Auckland Community Trust
- Simon Howard ANZ Staff Foundation
- Stewart Vartan Public Trust
- Tom Smith Lion Foundation

The annual Funding Directory was updated to become more of a Funding Guide.

The information it contained was widened to include articles and information about other fundraising activities, not just trusts and grants.

Once again, this was made available in both a printed and online version.

Feedback has been positive and we will review content for the 2024 edition.

We had endeavoured to source funding to produce a national funding directory but were unsuccessful with this application. This is a resource we remain keen to produce, funding dependent.

If you are interested in financially supporting a specific programme please contact us, we'd welcome hearing from you.

Thank you. We sincerely appreciate everyone who supports us.

ANCAD'S 2023 FUNDING GUIDE

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FUNDING

Available to purchase in any of three ways from the ANCAD website at www.ancad.org.nz under the SHOP tab.

www.ancad.org.nz

STATEMENT OF FINANCIAL PERFORMANCE

HOW WAS IT FUNDED? What did it cost?

For the year ended 31 March 2023



Actual This Year \$ Actual Last Year \$

REVENUE		
Donations, fundraising and other similar revenue	129,530	104,531
Fees, subscriptions and other revenue from members	522	52
Revenue from providing goods or services	780,218	448,473
Interest, dividends and other investment revenue	6,236	712
Other revenue	-	175
Total Revenue	916,506	553,943
EXPENSES		
Expenses related to public fundraising	-	-
Volunteer and employee related costs	523,383	362,601
Costs related to providing goods or services	349,062	138,949
Grants and donations made	250	-
Other expenses	10,276	10,055
Total Expenses	882,971	511,605
Surplus/(Deficit) for the Year	33,535	42,338

STATEMENT OF FINANCIAL Position

For the year ended 31 March 2023

WHAT THE ENTITY OWNS AND OWES

	Actual This Year \$	Actual Last Year \$
ASSETS		
Current Assets		
Bank accounts and cash	683,620	694,927
Debtors and prepayments	7,790	3,072
Total Current Assets	691,410	697,999
Non-Current Assets		
Property, plant and equipment	14,795	11,747
Total Non-Current Assets	14,795	11,747
Total Assets	706,205	709,746
LIABILITIES		
Current Liabilities		
Bank overdraft	-	-
Creditors and accrued expenses	38,213	33,527
Employee costs payable	50,243	16,350
Donations and grants tagged to specific purposes	371,444	444,954
Project Funds Held in Trust	-	2,146
Total Current Liabilities	459,900	496,977
Total Liabilities	459,900	496,977
Total Assets less Total Liabilities (Net Assets)	246,305	212,770
Accumulated Funds		
Accumulated surpluses or (deficits)	146,305	112,770
Reserves	100,000	100,000
Total Accumulated Funds	246,305	212,770

The full financial reports will be available on the ANCAD website www.ancad.org.nz from August 2023, following the AGM and issuing of the auditor's report. Charities number: CC30911

Incorporated Societies number: AK/459173

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ANCAD MEMBERSHI BENEFITS

VISIT ANCAD.ORG.NZ FOR MORE DETAILS

ANCAD FUNDERS

ANCAD thanks our valued funders for their support!































AUCKLAND NORTH COMMUNITY AND DEVELOPMENT

ANCAD

0800 426 223 (0800 4ANCAD) info@ancad.org.nz Takapuna Community Services Building, 5–7 The Strand, Takapuna, Auckland 0622

RESILIENT, SAFE, CONNECTED COMMUNITIES

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