

# ANNUAL REPORT

Annual Report for the  
year ended 31 March 2024

CHARTERED  
ACCOUNTANTS  
AUSTRALIA & NEW ZEALAND



**AUCKLAND NORTH  
COMMUNITY AND DEVELOPMENT**

Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

**50TH ANNUAL GENERAL MEETING**

E LE TU  
FA'AMAUGA  
SE TAGATA

NO ONE STANDS  
ALONE, NO ONE  
SUCCEEDS  
ALONE

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[ANCAD.ORG.NZ](http://ANCAD.ORG.NZ)

*This page: Shore Pacific Network Meeting  
Front cover: Fiona Brennan, ANCAD General Manager meets with Jeanette Ross-Smith, Regional Manager – Auckland & Northland, of Chartered Accountants Australia and New Zealand, to discuss future collaboration.*

# CHAIRPERSON'S REPORT

BRIAN WILLIAM PUTT



## Kia ora ANCAD friends

It is a memorable year as ANCAD celebrates 50 years of resourceful and successful service to the Auckland North community. Our organisation started life in 1974 as the North Shore Community and Social Services organisation. We quickly gained strength with strong community support advocating for community development and social equity issues.

The organisation, has in the past, fallen on hard times, but has resurrected itself with strength over the last 20 years, to now be in a strong position to offer a wide range of governance and social equity support, for more than 150 member organisations across Auckland North and Auckland-wide, generally.

ANCAD remains committed to its role as an innovator; a guiding

hand on governance matters and a think-tank for new ideas and resourcefulness across the community development and social-initiative sectors.

ANCAD has extended and expanded its relationship with several of Auckland Council's Local Boards and has developed strong working relationships on various matters. So far, we are weathering the tightening of funding opportunities across our sector activities.

ANCAD's reputation for quality work, successful community engagement and the responsible use of donors' grants and funds, keeps ANCAD in a strong, fiscal position in these difficult times.

It goes without saying that funds

for community and social support activities are becoming difficult to find. Every dollar is important in the not-for-profit-sector. One of ANCAD's tasks is to ensure that the organisations we serve are well-prepared for this changing economic environment, with strong governance structures and reliable accounting skills.

Time was spent in the last year helping the capability growth of the North Shore Pasifika Forum, our joint venture ACA accounting programme and the ever successful and resourceful LiIFT Aotearoa programme. ANCAD continues to offer consultancy opportunities where required and where the work-scope fits our ethos.

ANCAD continues to focus on capacity building in association with



Brian Putt, Maria Lafaele, Fiona Brennan, Taylor Lake at a Shore Pacific Network meeting.

the Ministry of Social Development programmes. We have continued to deliver and support the Family Violence Prevention initiatives on the North Shore, which remains a successful and innovative programme under Deb Humphries' careful guidance.

ANCAD has assisted community groups with their resilience-building to ensure they can survive in this difficult cost of living environment. Guidance has been given to Age Concern supporting a seniors' hui and providing the structure for the Digital Seniors programme.

The post-Covid era exposed the level of food insecurity that exists across the city. ANCAD successfully promoted a study and review that has led to the incubation of a food insecurity network, ensuring that

food waste is limited, and food resources are distributed to those who need them.

Overall, it has been a year of continuing ANCAD's regional and national reach. One example is assisting the central government concern with emergency response organisations, following the government's review. ANCAD undertook a pilot study of emergency response issues for the Devonport-Takapuna Local Board in 2022. That work, we feel, can be a cameo for an approach nationwide, ensuring that emergency response structures are relevant to community needs and embedded across the nation.

We have had several staff changes this year with retirements and staff members moving to new positions.

Our professional team continues its excellent work across the breadth of ANCAD activities. I acknowledge deeply appreciative thanks to all staff, both past and present, who have successfully delivered the ANCAD message for 50 years.

On behalf of the ANCAD Board, we extend our sincere and special thanks to our General Manager – Fiona Brennan – for her resilience and thorough commitment to the job.

Finally, can I give a big thank you to the volunteer members of the ANCAD Board who give their time and knowledge willingly and freely for this great purpose.

Nga mihinui mahana,

**BRIAN WILLIAM PUTT**



Auckland Emergency Management



FIONA BRENNAN

# GENERAL MANAGER'S REPORT

## Kia ora koutou

*Celebrating 50 Years of Impactful Service:* Auckland North Community and Development (ANCAD) has been a cornerstone in the Auckland region for half a century. As a regional anchor organisation, we've dedicated ourselves to empowering organisations and groups at every stage of their development. Our role as an incubator, facilitator, training provider, and services hub has fortified community groups and organisations, enabling them to thrive.

*Our Team's Evolution:* The ANCAD team - comprising board members, employees, contractors, volunteers, consultants, and advisors - has been instrumental in executing our mission. This year witnessed a dynamic shift with seasoned staff embarking on new community-focused ventures and new staff members infusing our kaupapa with fresh perspectives and a commitment to our values. We salute the unwavering professionalism and dedication of our team.

*Strategic Collaborations and Initiatives:* Our strategic intent

has been shaped by meaningful whakawhanaungatanga with funders, community representatives, and government entities. We've launched pioneering initiatives, such as dedicated support for Pacific peoples' organisations, expanded drop-in sessions across Tāmaki Makaurau, and innovative workshop programmes. These efforts are aimed at bolstering capability and fostering collaboration for systemic change.

*Community-Led Programmes and Networks:* ANCAD has successfully facilitated community-led programmes focused on emergency response and resilience. Insights from major events and legislative developments are informing our future strategies. Our commitment to collaboration is evident in our facilitation of networks addressing family violence, community strengthening, and regional initiatives, like strengthening communities and local networks such as Shore Pacific and the Bays in Action collective. Notably,

our food security report has incubated a thriving community-led network.

*Expanding Reach and Programmes:* Our community impact continues to grow, propelled by factors such as our LiiFT Aotearoa online training, community accounting programmes, drop-in sessions and local board area initiatives. We've strengthened ties with Māori, Pacific, Chinese, and ethnic communities, offering support and facilitating critical conversations. We have provided customised consultancy and support to many organisations.

*Governance and Compliance:* The evolving landscape of board management and compliance, highlighted by new legislation, has underscored the importance of mana whakahaere. ANCAD is poised to propose rules amendments at the upcoming AGM, reflecting our commitment to governance excellence. Our well-attended governance courses are a testament to the community's trust in our expertise. We've navigated a changing economic environment,

shifting funder priorities and maintained fiscal stability and financial performance over the last twelve months.

*Acknowledging Leadership and Support:* The leadership of our board, community leaders, and capacity builders has been pivotal to our success. As we commemorate our 50th anniversary, we reflect on the ārahitanga of past and present board members, management, staff, and volunteers who have shaped ANCAD's legacy.

*Gratitude and Looking Forward:* We extend our heartfelt thanks to our funding partners for their unwavering support and confidence. As we embark on the next chapter, we remain dedicated to empowering grassroots groups and non-profit organisations, ensuring they have access to the resources and support they need to succeed.

Nga mihi,

FIONA BRENNAN



Brian Putt, ANCAD Chairperson and Fiona Brennan, ANCAD General Manager in the St Anne's Room of the Mary Thomas Centre, Takapuna.

# STRATEGIC PRIORITIES

## OUR MISSION

To educate, engage, and enable resilient, safe, and connected communities.

## OUR VISION

Resilient, safe, and connected communities.

## OUR VALUES

- Building relationships – whakawhanaungatanga
- Collaborative – mahi tahi
- Resilience – manahau
- Community – hapori
- Equity – tikanga
- Governance – mana whakahaere
- Leadership – ārahitanga

## ABOUT ANCAD

Auckland North Community and Development (ANCAD) is a regional anchor organisation operating for 50 years in the Auckland region.

We support organisations and groups to build their capacity and capability through their lifecycle.

We are an incubator, facilitator, training provider and services hub for community groups and organisations.

We strengthen regional and local relationships with collaborative approaches that create impact and meaningful change.

## OUR APPROACH

### INCUBATE

Our charity hub and services provide a multiplicity of resources and support to enable start-ups, grassroots community groups and organisations to transform blue sky thinking to effective strategy, build infrastructure and foundations for success, get funder-ready and increase their capability and capacity to grow into thriving organisations and projects. We specialise in providing low-cost training and services support to the non-profit sector.

Photo above left: Governance workshop, Aotea, Great Barrier Island.  
Photo above right: Shore Pacific Network event, at Harbour Sport, Albany.

### ACCELERATE

Continually invest in and build the capability of organisations to respond effectively to emerging issues and challenges and to accelerate and grow, through training and customised support, peer networks and mentoring.

### INNOVATE

Strengthen, refresh, and reignite community organisations to thrive in a changing socio-economic environment and respond to emerging needs, by providing inspiration, resources, training, networking and mentoring, to ensure their work is impactful and sustainable.



Photo above: Chinese North Shore meet in the ANCAD office.  
Photo left: NZ Ethnic Women's Trust.



## COMMON AREAS OF CAPABILITY AND SUPPORT

Governance, leadership, strategic development, management, human resources, financial stewardship, accounting support, grant writing, funding strategy, risk management and compliance, policies and procedures, project management, start-up and innovation, social services support (family violence specialisation) and professional services.

Pacific Network, Pacific capability group, North Island capability builders' group, Community Networks Aotearoa, Ethnic communities, Chinese communities network, Community engagement and consultation with Auckland Council community partnership team.

Coaching, specialist short term consultancy engagements, drop-in sessions, workshops, meeting and network facilitation, mentoring, presentations, digital and print resources, external referral.

### METHODS

### PROGRAMMES

LiIFT Aotearoa training programme, Community Accounting programme, Safe Spaces, Safer Whānau, Pacific Peoples capability programme, Foundations for Success and Pathways to Growth (new for 2024).

## RECENT AREAS OF CAPACITY BUILDING

Family Violence Prevention Network, Place Based Initiative collaboration, Safer Whānau, Integrated Case Management forum, Northshore Wellbeing leadership group, Safe Spaces Pilot programme, Bays in Action Collaborative, Northshore Food Insecurity Network incubation, Community Resilience Pilot, Digital Seniors programme, Seniors Hui, supporting activation of community spaces, and locally-led community activities, Strengthening Communities regional collaborative, Shore

## HOW WE WILL DO THIS WORK

This work will be conducted by ANCAD's staff team and our professional contracted advisors. We will connect regularly with Auckland Council representatives to update on developments and streamline work to ensure we are current and responsive to emerging priorities. We aim to maximise the funding to gain optimum benefit for ANCAD and the community organisations we serve.

## HOW WE WILL EVALUATE THIS WORK

All of our courses, drop-in sessions and consultancy engagements are subject to a written evaluation in survey format that we ask clients and representatives of organisations we have helped, to complete. In addition, we request a letter of support or acknowledgement for any substantial consultancy support offered. From time to time, we invite external organisations to conduct an independent evaluation (funds permitting) to gain insights into our programmes and services. We also maintain records of all engagements for reporting purposes.

# WHO WE ARE

Auckland North Community and Development (ANCAD) is an Incorporated Society, governed by a board. The organisation was formed in 1974 and incorporated in 1979.

The governing body currently consists of seven elected members, all of whom have extensive community involvement and an understanding of, and commitment to, community development.

## ANCAD BOARD MEMBERS



**BRIAN PUTT**  
Chairperson



**LISA EASTE**  
Deputy Chair



**KIM BENNETT**  
Board Treasurer



**CINDY BRADLEY**  
Board Member



**KIM KENDRICK**  
Board Secretary



**MARIA LAFAELE** QSM  
Board Member



**JAN RUTLEDGE** QSM  
Board Member

*To read more about the ANCAD Board members go to [ancad.org.nz](http://ancad.org.nz)*



## ANCAD TEAM MEMBERS



**FIONA BRENNAN**  
General Manager



**SIMON RITCHIE**  
Training and Capability Lead, Marketing and Communications Lead



**EVA CHEN** 陳怡華 MNZM  
Community Accounting Programme Lead, Ethnic Community Engagement Lead



**GLEN HILL**  
Accountant, Account Services Support



**DEB HUMPHRIES**  
North Shore Family Violence Prevention Strategist



**CLARK TUAGALU**  
Pacific Peoples Capability Lead



**PALE SAUNI**  
Pacific Peoples Advisor

ANCAD acknowledges the contributions of outgoing staff during the year: Geoff Andrews, Shahla Heard, Taylor Lake, Susan Moyle, Madison O'Dwyer, and Sarah Thorne.

*To read more about the ANCAD team go to [ancad.org.nz](http://ancad.org.nz)*



# CAPABILITY BUILDING



**SIMON RITCHIE**  
Training and Capability Lead  
Marketing and Communications Lead

# LiiFT AOTEAROA

ANCAD's LiiFT Aotearoa professional development programme is designed to see community and small to medium sized for-purpose (NFP) groups LiiFTed and strengthened through the offering of relevant and affordable capability-building courses, presented by top, professional consultants and facilitators.

The key topics this year have centred around governance and management, funding and fundraising (including our ever popular 'Strategic grant seeking and writing' in-person workshops) numerous topics for leadership, social media, first aid and a series focussed on volunteer management.



Telling Your Organisation's Legacy Story.

We have also taken our 'Role of the Treasurer' workshop to meet the needs of groups in West and South Auckland and our free monthly 'Governance Matters' sessions on Zoom, that addresses specific topics on the principles of governance, has had numerous people connect in from all of the country, from Kaitaia to Invercargill, and everywhere in between. We were also able to organise a

special governance workshop to be held at Aotea, Great Barrier Island, through funding support from their local board.

At the time of the celebration of Matariki and the Māori new year, we put on a popular workshop 'Building partnership with Māori: A Matariki perspective'. Those who attended appreciated the opportunity to network and hear and learn from others on their life journey and gained a greater understanding of how to implement principles of growth back into their own organisations.

During 2023 we initiated a free, new monthly series called 'A lunchtime LiiFT' that enabled people to attend a 45-minute session during the



Essential First Aid Workshop.

lunch hour on topics of interest and importance to not for profit organisations. Such topics included 'AI in the workplace: Risks and opportunities'. Another was 'What a community social researcher does'.

Our two Funding Fairs, held via Zoom webinar, that saw different funders present for about 20 minutes on how to apply to them for funding and what they are looking for with applications, saw

hundreds of people register and attend. Funders also kindly fielded questions from attendees.

In 2024, thanks to funding support from the Devonport-Takapuna Local Board, the Hibiscus and Bays Local Board, and the Kaipātiki Local Board, we were able to offer and bring several key workshops and Zoom sessions to not for profit groups in these two local board areas. We were also able to offer free 'Ask the Experts' drop in-sessions for anyone in these areas who wanted to come and meet our experts and ask them a question about matters to do with governance and management, funding and fundraising, finances and accounting.



Telling Your Organisation's Legacy Story.

We have assisted partner organisations and sought to strengthen and support leadership, boards, trustees, committee members and teams, both locally and across Auckland and New Zealand, to be adaptive and become resilient in a changing environment.

The demand and need from the not for profit community has remained constant and has



increased over last year (which was a record year of delivery). We were able to deliver 47 sessions and workshops, including in-person and online. We had received 2905 registrations for these sessions, which is more than double the previous year's total, establishing another record year of support.

We are very grateful for the funding support from The Tindall Foundation, Foundation North and Four Winds and also the Devonport-Takapuna Local Board and Hibiscus Bays Local Board.

Attendees to the training have always given high praise of both the content and the quality of the presenters. Our special thanks go to all of the LiiFT presenters who have made themselves available to build the capability of not for profit organisations and community groups.



Governance workshop, Aotea, Great Barrier Island.



## LiiFT impact story Meadowood Community Centre

Meadowood Community Centre is based in Unsworth Heights on Auckland's North Shore. We are a charitable, not for profit organisation. I manage the community centre to provide community driven activities and forums that connect and empower our community. I have attended several ANCAD LiiFT Aotearoa training sessions with the most notable ones for me being: Governance and Health and Safety Responsibilities of Boards, and also Grant Seeking and Writing workshops.

Being new to the centre manager role, I appreciated the insights gained from the Governance sessions. I fed back the information to my board and it helped to lift our governance understanding and hasten us to review Health and Safety policies.

The workshop on grant applications has been so valuable because it has changed how I apply for funding. Post the course, my grant applications are better prepared, the budget section more professional and my responses to the application questions are more succinct. I feel better equipped in my role now.

The training sessions provided by ANCAD have also been a great way for me to network with other community organisations out there. I have stayed in touch with a few of the people that I've met on these courses and we swap notes, collaborate on new projects, support one another and share information.

Without the courses that ANCAD offer, and Simon's friendly, approachable and helpful manner, I would feel more isolated, less equipped and less confident in my role.

**Sian Bonner, Centre Manager, Meadowood Community Centre**

## LiiFT impact story

### Auckland Chinese Families Network Incorporated

Our group focuses on fostering a sense of community and belonging among Chinese families, with a particular focus on children, on the North Shore in Auckland. We organize various cultural, celebration, and social events to bring families together, celebrate our heritage, and provide a support network.

The support from ANCAD has been crucial in enhancing our capacity to serve our community better. Over the past few months, members of the Auckland Chinese Families Network Incorporated have actively participated in several of ANCAD's LiiFT Aotearoa training sessions and 'Ask the Experts' drop-in sessions. These opportunities have been instrumental in enhancing our capabilities and improving our community outreach.

The training sessions on governance, leading change, and navigating board governance have equipped us with the necessary tools and knowledge to run our organization more effectively. The insights gained from these sessions have enabled us to streamline our operations, set clear objectives, and engage more effectively with our community members.

One of the most valuable aspects of the training was the strategic grant seeking workshops. With the knowledge gained, we have been able to secure additional funding, which has allowed us to continue to run our events. This has had a direct positive impact on the families we support, providing them with more resources and opportunities.

Additionally, the 'Ask the Experts' sessions have been incredibly beneficial. The tailored advice and guidance provided by experts have helped us get ready for re-registering our incorporated society before the due

date in 2026.

Thank you again ANCAD for empowering and supporting us in making our organisation better serve our community.

### Ben Yu, President, Auckland Chinese Families Network Incorporated



Auckland Chinese Families Network Incorporated

## LiiFT impact story

### Repair Café Aotearoa New Zealand

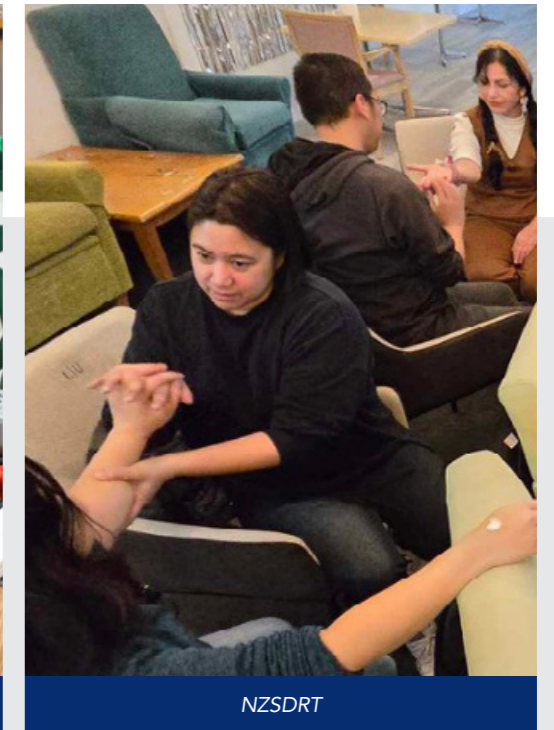
Repair Café Aotearoa New Zealand would like to express our sincere thanks to ANCAD for providing the invaluable opportunity to participate in their LiiFT Aotearoa webinars.

As a fledgling organisation navigating the complexities of establishing a nationwide repair network, these webinars were a lifeline. The wealth of knowledge and expertise shared by presenter Carol Scholes especially, coupled with the platform provided by ANCAD, has been instrumental in our growth and development. We are particularly grateful for the practical guidance on governance, which has empowered us to build a strong foundation for our organisation.

By offering practical guidance on establishing processes, developing resources, and understanding New Zealand legislation, ANCAD empowered us to build a sustainable foundation for our network of repair cafés.



Repair Café



NZSDRT

The webinars fostered a deeper understanding of ethical standards and professional expectations, enabling us to operate with integrity and transparency.

We are particularly grateful for the clear and accessible presentation of complex information, which made it possible for our diverse group of volunteers to grasp key concepts and contribute effectively to the organisation's development.

Understanding our legal obligations and responsibilities was crucial, and the webinars provided essential clarity on these matters. As a result, we have been able to operate with confidence and efficiency, ensuring the continuity of our organisation.

We look forward to continuing our involvement with ANCAD and benefiting from their expertise as the newly established charitable trust, Repair Network Aotearoa.

### Brigitte Sistig, Co-Founder, Repair Café Aotearoa New Zealand

## LiiFT impact story

### NZSDRT

I am the Chair for the New Zealand Society of Diversional and Recreational Therapists Inc. We are a non-profit based in Auckland

with board members across New Zealand. We have attended many of ANCAD's LiiFT Aotearoa educational sessions in person and online for the last couple of years, and we have found them not only interesting, but we have found them very educational. Such sessions have helped us to grow as a professional board, and as individuals.

Your presenters have extensive experience, which is clear when they deliver their sessions. The sessions are easy to comprehend for any level of governance experience that someone has, and we truly enjoy attending as many of these sessions as we possibly can.

Our Treasurer and Secretary have really benefited from the specific sessions you have organised for these two key roles. They feel confident and more prepared in their governance role.

As a Chair, it has always been a challenge finding the right training or orientation for new board members, however, since I have found your trainings, I always ensure the team is aware of these and can access them as many times as possible.

On behalf of NZSDRT Inc, we thank you and your team for the high calibre education you are providing.

### Orquidea Tamayo Mortera, President, NZSDRT Inc.





**EVA CHEN 陳怡華** MNZM  
Community Accounting Programme Lead,  
Ethnic Community Engagement Lead

# COMMUNITY ACCOUNTING



COMMUNITY  
ACCOUNTING

The Community Accounting programme is a collaborative partnership between Auckland North Community and Development (ANCAD) Massey University and Chartered Accountants Australia and New Zealand (CA ANZ).

This service is for small community groups, including charitable trusts, incorporated societies and registered charities within (as well as outside) the Auckland Region, who require accounting assistance.

*I wish to thank you and your team for your recent efforts to assist us in our start-up endeavours while we establish our banking and accounting processes. We found the Community Accounting Aotearoa Programme easy to access and extremely flexible in its delivery – something that was important to us since we needed to accommodate the schedules of 2 board members. Our Chairperson and I found the sessions were specifically tailored to our needs and we appreciate that a check was made of our understanding after each one. Lastly, because we are ourselves a start-up charity, it was important to us that the programme was fee-free.*

*I am blown away by the dedication, time and knowledge the team, led by Glen, have volunteered. From having no system, no way of accounting for grants and funds, we are now legitimately running our accounts in Xero and we have data and reports to report back to our funders and donors. On behalf of the children of Glen Innes, a heartfelt thank you. Because of your service we can keep providing quality basketball to kids who would not ever get the chance to train or join a team.*



Geoff Andrews at the Careers Expo 2023.

## Community Accounting Impact story | Te Wana Trust

Te Wana’s charitable purpose is to encourage, foster and provide continuous quality improvement programmes and solutions for community primary health, mental health, and the wider tangata whenua, community and voluntary sector, so that they may be the finest they can be, in the best interests of the communities they serve.

Te Wana approached ANCAD’s CAA Lead, Geoff Andrews, after reading about the free and confidential programme for small and medium charities.

The Trust were looking for assistance with preparing their 2023 Performance Report.

The student team (with support from their CA mentor) reviewed the 2022 reports and format, reconciled the cash and credit from XERO to bank statements and checked the General Ledger accounts balance.

The 2023 financial reports were prepared and made available for submission

In addition, the students made recommendations to the Trust for areas of improvement and created templates for the Trust to self-manage future financial reporting.

ANCAD acknowledges the dedication and commitment of Geoff Andrews, as Community Accounting Programme Lead over the years, prior to his leaving ANCAD, in 2023.

## Community Accounting Impact story | Migraine Foundation Aotearoa New Zealand Incorporated

The Migraine Foundation’s charitable purpose is to benefit the community by promoting awareness of migraine, and its impact and treatments, to reduce the health, economic and social burden of migraine.

The Foundation approached ANCAD for assistance with implementing the XERO accounting platform, including designing a customised chart of accounts, verifying and reconciling past transactions and events and matching past transactions with supporting documentation.

The student team (with support from their CA mentor) also evaluated risk factors and assisted with developing risk management policies and procedures and offered guidance and recommendations concerning the charity’s accounting management.



Migraine Foundation and students.

*We are writing to express our gratitude for the support the Trust received from the Community Accounting Aotearoa Programme. As we worked together, the Community Accounting Aotearoa students and their supporters were engaged in what we do, how we do things and were friendly and respectful at all times. Dealing with our (albeit limited) finances and other sensitive information felt safe and permission was sought at every stage. We appreciated the open conversations which included assisting with a couple of additional queries we had been grappling with. The information provide to us was always well researched and clearly explained. Significant expertise like this is a welcome gift to a small not for profit operating on the ‘smell of an oily rag’.*



**CLARK TUAGALU**  
Pacific Peoples Capability Lead

# PACIFIC PEOPLES

ANCAD is all about helping our local communities thrive. We offer support, training, with funding, governance and financial and accounting advice to Pasifika community groups, working together to make our neighbourhoods stronger and more connected. Our goal is to bring people together, share resources, and create a positive impact for everyone.

ANCAD thanks Foundation North for their wonderful funding support for this programme.



Unlocking the Secrets to Effective Financial Management workshop for Pasifika, with ANCAD's Clark Tuagalu and presenter Mark Spooner (Insight Accounting) in the ANCAD office.

*Investing in raising and supporting Pacific peoples capability in our emerging leaders is crucial to Pacific growth and expansion but also to Aotearoa's socio-economic development. Pacific contribute \$10 billion to NZ's GDP and we all have a part to play in this.*

*Pale Sauni, Pacific Priorities and Cultural Lead.*



Funding workshop for Pasifika.

## Pacific Peoples Impact Story The Vaimoso Charitable Trust

ANCAD assisted the Vaimoso Charitable Trust in navigating their funding applications.

Clark Tuagalu, ANCAD's Pacific Peoples' Capability Lead, introduced Theresa Alipia from the Trust to finance expert Glen Hill (ANCAD). A Zoom session held provided guidance on financial governance. Furthermore, a funding workshop, with funding specialist Stephanie Maitland (Maitland and Associates) offered the Trust insights into grants and funder requirements.

Clark helped facilitate the funding application process for the Trust, organised follow-up Q&A sessions, and provided helpful resources. Toomata Stowers, the Chairman of Vaimoso Charitable Trust, initiated the collaboration with Tony from the DIA and ANCAD, ensuring the Trust had the necessary information to complete the application.

With support from ANCAD and the wider team, the Vaimoso Charitable Trust completed their application on time. This support ensured a well-prepared submission, setting them up for future success.

The Vaimoso Charitable Trust's journey underscores the importance of dedicated support. Clark's role exemplifies ANCAD's commitment to empowering Pasifika community organizations, inspiring other Pasifika groups to overcome any of their own challenges too.



## Pasifika Peoples' Impact Story Empowering the Nauru Community

ANCAD helped the Nauru Community establish a charitable trust to enhance cultural, social, and economic well-being.

The Nauru Community aimed to create a charitable trust but faced legal challenges.

ANCAD's Pacific People's Capability Lead, Clark Tuagalu provided support, ensuring documents were reviewed and concerns addressed. Clark arranged consultations for the Nauru Community with experts Stephanie Maitland (Maitland and Associates), Fiona Brennan (ANCAD General Manager) and Glen Hill (ANCAD accountant) who offered valuable insights. With Clark's support, the trust deeds were finalised.

The next step for the Nauru Community is to apply for incorporation and a charitable trust status, solidifying their foundation for future goals.

The Nauru Community's journey highlights the power of dedicated support.

Clark's role exemplifies ANCAD's commitment to uplifting Pacific communities, showcasing the positive impact of their initiatives.



Governance Workshop, Fale Pasifika, Whangarei, 2024.



Shore Pacific Network Meeting, Massey, April 2023.



Shore Pacific Network Meeting (Geoff Andrews, ANCAD), Takapuna, November 2023.

“ The funding workshop provided much needed insights. Theresa Alapia, Vaimoso Charitable Trust ”

ANCAD's Support has been a game-changer. The expert consultations were incredibly helpful. Emily Herman, Nauru Community ”



Pasifika Expo Mangere (with Glen Hill, ANCAD), May 2023.



Shore Pacific Network Meeting (with Clark Tuagalu, Geoff Andrews and Sarah Thorne, ANCAD), Takapuna, November 2023.



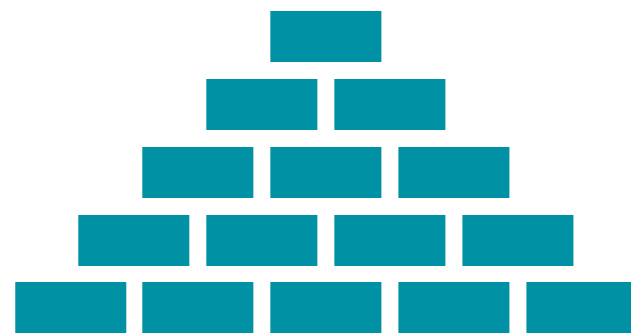
Grant Seeking and Writing Workshop, Glenfield, October 2023.

# AT A GLANCE



## LIFT AOTEAROA PROFESSIONAL DEVELOPMENT TRAINING SESSIONS

- 47 Professional development training sessions delivered as in-person workshops or online (Zoom)
- 2905 Registrations



## COMMUNITY DEVELOPMENT AND ACTIVATION: TAKAPUNA COMMUNITY HUB

- 1247 Venue hire hours
- 436 Events hosted
- 48 Community projects and initiatives

**CONSULTANCY SERVICES TO NFP COMMUNITY ORGANISATIONS**

**120** Consultancy and capability-building projects and services



Publications created and distributed



Social media reach



**1346** Community reach recipients



## FAMILY VIOLENCE PREVENTION, CHILD FOCUS GROUP

- 38 Network meetings held
- 54 Bays in Action & Bays Youth Voice meetings and events
- 283 Best practice/ training sessions
- 8 Te Ohu Kitenga RGG hui
- 11 Te Puna Aonui hui
- 25 Safer Whānau case management forums
- 11 Place-Based Initiatives Steering Group hui
- 6 North Shore Wellbeing Leadership Group hui
- 2 Family Local Justice Sector hui



## BAYS IN ACTION

- 12 Collective network meetings held
- 283 Working group hui included in Family Violence Prevention best practice sessions
- 177 Facebook page members

**SAFER WHĀNAU**

45 Families supported

## CONSULTANCY

ANCAD offers a range of free or subsidised consultancy services that aims to assist with the building of capacity and capability within small to medium sized not-for-profit groups and organisations. Our aim is to match up the consultant with the needs of the organisation and the people within it.

Our services in this area include consultancy, coaching and mentoring, convening networks and project scoping.

This can include customised training, support, guidance and strategic advice on a range of topics relevant to the NGO and community sector in such areas as governance and management, strategic planning, financial

management, or with the setting up of policy, processes and procedures.

Customised, fee-based service provision allows for ANCAD and its consultant partners to support NGOs with project scoping and programme developments and pilots.

Together, we find out what the organisation's needs and priorities are and then select the right person, from those we have connections with, to get involved with determining and documenting a list of specific project goals, tasks and deliverables that will assist with moving the organisation forward.



“The workshop with Hilary really helped to enable us to move forward in incorporating tikanga and a bicultural focus into our association.”  
**Annette Thomson, President, Drama New Zealand**

We acknowledge the following consultants and LiiFT presenters: Stephanie Maitland (Maitland and Associates), Carol Scholes (Overview Effect), Sandy Thompson (LEAD), Hilary Star-Foged (LEAD), Aly McNicoll (NZ Coaching & Mentoring/LEAD), Therese Lanigan-Behrent, Mark Spooner, CA (Insight Accounting), Alecia Hancock (Alecia Hancock Consulting), Heidi Quinn (Volunteering New Zealand), Damian D’Cruz (Mindspring), Ruth Greenaway (Tapestries), Nick Manarangi (Ryze), Shaz Hathaway, Connie Wright, Lisa Easte, Rachael Pates, Sarah Thompson (First Aid First), Sarah Ritchie (Journey Digital), Sarah Griffiths, Glen Hill (ACA), Pale Sauni, Taylor Lake.



Presenter Hilary Star Foged with the Drama New Zealand National Executive Team.

## Consultancy Impact Story | Drama New Zealand

Drama New Zealand reached out to ANCAD to organise a workshop for them to upskill their National Executive members in their governance role as well as delivering a workshop on integrating tikanga Māori and a bicultural approach to their working environment.

Drama New Zealand is an all-volunteer-led Incorporated Society of Drama teachers in Aotearoa. Drama teachers don't have a lot of time to give, especially since they already volunteer huge chunks of time creating theatre at their schools. But the individuals on the National Executive are an extraordinary group of dedicated people. As an Association, they look to serve the needs of their members, provide professional development opportunities, advocacy, teaching resources, and lots more.

Since everyone is a volunteer, few have any real training in governance, accounting practice, or fundraising. They wanted to onboard the next set of volunteers who put up their hands and to invest in their team.

The team is spread all over Aotearoa with two in Christchurch, three in Auckland, one in Palmerston North, one in Alexandra, and one in Gisborne.

Drama New Zealand is very much wanting to be fully bicultural. They wanted to integrate tikanga into their print and online collateral and to ensure that they are inclusive in their public meetings and resources. But more than that, they wanted biculturalism to be at the heart of the Association.

We organised for presenter Hilary Star Foged (LEAD) to work with Drama New Zealand, focussing on 'Building partnership with Māori based on Te Tiriti', who said afterward that this was an awesome group to work with.

Drama New Zealand returned the compliment and said "The workshop with Hilary was just what we needed - the talk that I had with Hilary before hand was essential and it was clear Hilary knew about us as a team and had done her homework. We had lots to talk on afterwards and she had some great thought-provoking questions and challenges for us moving forward." (Annette Thomson, President, Drama New Zealand)

Since this workshop with ANCAD a year ago, here are some initiatives that Drama New Zealand have put in place, says Annette:

- Monthly meetings run with karakia before and after.
- An updated logo to reflect the bicultural nature of the constitution.

- Changed our constitution from honour to 'give effect' to Te Tiriti.
- One of our three priorities in our strategic plan is to give effect to Te Tiriti.
- Held a Mātuaranga Māori focussed conference, Ka Mua Ka Muri, in Rotorua, with Māori keynote speakers and the workshops had a Māori focus.
- Our conference this year is a joint one with Australia, called Kia Tōnuī.
- We have seconded a Māori kaiako onto our executive.
- We held a hui for Māori teachers in Auckland (but they came for free from over the whole country) run by Mana Inc.
- We produced Māori-focussed resources for kaiako to use.
- We run Tikanga specific webinars for kaiako.

Annette says, "Our future endeavours regarding Drama New Zealand's continued focus to give effect to Te Tiriti, in our association include:

- Changing our name to Whakaari Aotearoa Drama NZ in the constitution.
- Developing further networks for Māori teachers.
- To update the logo and branding to better reflect an Aotearoa identity.
- To develop further resources for kaiako to use on Mātuaranga Māori."

**Annette Thomson, President, Drama New Zealand**

### Consultancy impact story GI Eagles Basketball Trust

Although ANCAD supports many societies through the Community Accounting programme, we find that some of those clients need a degree of support with specific issues arising after the end of the project.

During the year, we assisted Esther Ducai of the Glen Innes Eagles Basketball Trust. This charity, started by Ester, provides a safe place for community children to learn basketball and eat after school and during holidays.

We assisted with the preparation of the first set of annual reports which included discussion around key elements of the SSP statistics, submission of the first GST report and issues on creating invoices. We also assisted in fixing errors that had arisen in processing the bank transactions which resulted in the reconciliation not balancing.

"I am blown away by the dedication, time and knowledge the team, led by Glen Hill (ANCAD), have volunteered. Our particular issues of having high overhead costs catapulted us instantly into the realms of GST and business tax, IRD forms and scary, official-looking letters. From having no system, no way of accounting for grants and funds, we are now legitimately running our accounts in Xero. The IRD seems to be happy and we have data and reports to report back to our funders and donors. Thank you all." - Esther Ducai, Board Chair, GI Eagles Basketball Team.



### Consultancy impact story Aotearoa NZ Breast Cancer Community Trust

Another organisation ANCAD had assisted was the Aotearoa NZ Breast Cancer Community Trust which provides safe and confidential online spaces for people who are, or have, suffered the disease and its often, debilitating effects. The Treasurer, Hazel Jennings, sought assistance in preparing the first annual reports submitted to the Charities Commission. She had done a good job in preparing the document but sought clarity in certain technical areas and the confidence given by an overview of the submission.

"The Community Accounting programme offers such a good service to the sector." – Hazel Jennings, Founding Trustee, Treasurer/Secretary, Aotearoa NZ Breast Cancer Community Trust.

### Consultancy impact story Good Works Trust

ANCAD has had connections with the Good Works Trust, on the North Shore, for some time. The Good Works Trust played a pivotal role in the launch of ANCAD's Food Insecurity Report, in August 2023 and contributed to the establishment of the local Food Insecurity Network (we have showcased their organisation in previous issues of ANCAD's Community Voices magazine, formerly known as Community Connections).

The Good Works Trust food bank provides crisis and emergency food parcels across the North Shore, by referral from agencies and social workers. They support vulnerable and hard to reach whānau through several channels, including a mobile Social Supermarket, a school lunch kit programme,



Good Works Trust

delivering lunch supplies to seven schools on the North Shore, to distribute to families unable to provide lunches, and an annual pop-up Christmas Shop. The aim is to give people a 'hand up' rather than a hand out, by transitioning them from dependence on food parcels, into having control over their food supply - tino rangitiranga - thus improving mana and self-reliance.

ANCAD provided industry research on pay scales through our HR consultant and supported the organisation in their review of job descriptions and employment contracts.

"We so appreciate your valuable mahi to support us in our governance roles." – Hazel Jennings, Founding Trustee, Treasurer/Secretary, Aotearoa NZ Breast Cancer Community Trust

"This is fantastic – a great help for us as we continue to seek to do the best by our employees and for our organisation." – Vic Francis, Board Member, Good Works Trust

### Ask the Experts impact story Open and Connect NZ

Open and Connect NZ is a charity organisation dedicated to fostering the growth, well-being, and integration of migrant families in New Zealand. Our mission is to create an interactive and secure community that nurtures connections and empowerment through structured initiatives, engaging activities, and educational programmes.

This year, I had the opportunity to attend some training sessions organized by ANCAD's LiiFT Aotearoa. These included sessions on "Governance and Management" and "Funding." The "Governance and Management"



Open and Connect NZ

session clarified the distinctions between governance and management, a topic that had previously been unclear to me. I now have a better understanding of the roles of the board and its relationship with the management team.

The Funding Forum introduced various funders, and their presentations provided detailed information about their requirements. This insight has streamlined our funding application process, making it easier and faster to apply.

Additionally, I attended one of the "Ask the Experts" sessions and received valuable advice on managing finances. A financial expert, Glen Hill, from ANCAD, explained how to use XERO more effectively and maintain accurate financial records. ANCAD also connected me with Stephanie Maitland, a funding expert and Lisa Easte, an HR expert, who provided mentoring support and answered my inquiries in person.

These training sessions and support from ANCAD have significantly contributed to the development of our organisation. The practical knowledge and expert guidance we received have enabled us to operate more efficiently and effectively.

Overall, ANCAD's support has been instrumental in our growth and success, empowering us to achieve our mission with greater confidence and competence.

**Cheryl Han, General Manager,  
Open and Connect NZ**

## ACCOUNT SERVICES SUPPORT

ANCAD has offered account services support to the following organisations: Devonport Peninsula Trust, Safer North, North Shore Women's Centre, Drowning Prevention Auckland. ANCAD has also offered short-term support for, or helped with minor accounting matters with, many other organisations in Auckland and across Aotearoa.

# CAPACITY BUILDING

# COMMUNITY DEVELOPMENT & ENGAGEMENT

## BUILDING STRONGER RESILIENT COMMUNITIES

### CAPACITY BUILDING INITIATIVES

At ANCAD, we believe that strong communities are built from within. Our capacity-building initiatives empower individuals, organisations, and networks to thrive. Here's a glimpse of our impactful work.



### KAIPĀTIKI DIRECTORY FOR LEAD

In April, we completed the Kaipātiki Directory for LEAD. This resource provided stakeholders in the Kaipātiki area with essential information, stakeholder mapping, and valuable connections. Together, we're supporting capacity initiatives that strengthen our community's fabric.



### ADDRESSING FOOD INSECURITY

Food insecurity affects too many of our neighbours. ANCAD launched a Food Insecurity report in July 2023. This report served as a catalyst for change, leading to the incubation of a local food insecurity network. By working together, we can ensure that kai sovereignty is protected for our communities.

### REFERRALS AND CAPACITY BUILDING

Our commitment to connecting organisations with internal and external capacity-building opportunities, remains unwavering. While impact results for these connections isn't always tangible, given the time needed for organisations to engage and work together, we are pleased to have been able to connect and refer 38 organisations, aside from other consultancy referrals. Let's continue to learn, grow, and empower.



*Within our Shore Pacific Network, incredible connections and collaborative efforts flourish. Our focus on Pacific prosperity is yielding promising returns. Thank you all for your active participation. Together, we're shaping a brighter future for our communities.*

*Melvin Apulu, Director-Pacific Student Success, Office of the Provost, Massey University and Shore Pacific Steering Group Advisor.*

### SHORE PACIFIC: SHAPING PROSPERITY

The Shore Pacific Network focuses on Pacific prosperity, fostering connections and collaborative efforts. ANCAD provides backbone support to facilitate the development of this Pacific-led network for Pacific peoples' organisations, churches, grassroots groups and associated stakeholders and community members.



### ANCAD NETWORK MEETINGS: WHERE MAGIC HAPPENS

Our network meetings are more than just gatherings - they're magic moments. Darcy Zhao, Community Connector and Helpline Coordinator at Asian Family Services, summed it up perfectly, when he said, "Insights, knowledge, connections, collaboration - the ANCAD network delivers it all. And yes, the food? Simply the best!"

### COMMUNITY VOICES: STORIES THAT INSPIRE

Last year, we heard powerful impact stories in our Community Pulse and quarterly Community Voices magazine. The magazine provides tools and resources for organisations from a range of perspectives and contributors.



### REGIONAL CAPACITY BUILDERS

ANCAD continues to engage with capacity and capability builders throughout Aotearoa. A special thanks to Community Networks Aotearoa for their continued facilitation of these vital, periodic meet-ups, conferences and shared resources.

# CAPACITY BUILDING

## COMMUNITY DEVELOPMENT & ENGAGEMENT

### STRENGTHENING COMMUNITIES INITIATIVE

We played a supporting role in amplifying regional community voices through organising two community hui and a range of online discussions working with collaborative partners Catalyse and Community Waitakere. Inspiring Communities and a range of other key community leaders contributed to the success of this initiative. A co-designed action plan has been created from the hui and engaged funders are supporting these actions. We aim to pilot some activities mid-way through 2024-2025 with a view to providing resources, engagement and stakeholder engagement at the regional level.

### WORKING WITH DIGITAL SENIORS

We worked with Digital Seniors, a national organisation providing digital literacy and access support, as a steering group member for 18 months and in short term contract delivery (Sep-Dec 2023) to support an interim stage of development of hubs on the Northshore, during a hiatus between appointments. We are delighted that our then Community Development Lead, Sarah Thorne was able to progress to a senior role at Digital Seniors, in early 2024. Digital Seniors is going from strength to strength as it expands its community hubs, collaborations and partnerships.

### MARY THOMAS CENTRE: ACTIVATION CELEBRATING 436 EVENTS

The Mary Thomas Centre buzzed with activity in 2023. Hosting 436 events by 28 different groups and organisations, it truly embodies community spirit. ANCAD made the decision to end its activation of the Mary Thomas Centre in December 2023 with changing community use, the ageing fabric of the building and a review of community services facilities by the local board. Our published booklet "From Paddocks to Place" tells the story of the Mary Thomas Centre and is still available.



ANCAD's journey is one of resilience, community, and shared purpose. Thank you for being part of it. Together, we build a safer, more connected Auckland North. As we reflect on 2023 - 2024, we invite you to join us in building stronger, safer, and more connected communities. We thank all who contribute to our ongoing journey with our communities.



### IMPACT WITH ETHNIC COMMUNITIES

Eva Chen (Ethnic Community Engagement Lead) came on board with the ANCAD team in March. Eva has a strong profile in her work with ethnic communities and we look forward to her contribution to ANCAD's mahi with community in the next twelve months. Eva is already actively engaged in a range of events and initiatives, sharing her connections and offering opportunities for ANCAD to provide capability resources to empower those groups.

### BUILDING RESILIENCE: A 3-YEAR PILOT PROGRAMME

In June, ANCAD completed a transformative 3-year resilience programme. Our appreciation to all who participated in the many discussions and meetings, bringing a range of perspectives, values and experiences to the project. Heartfelt thanks go to our steering group members and to Greg Morgan, Gavin Gunston, and Trish Deans and the Devonport Peninsula Emergency Support Group for their experience, drive and support. Madison O'Dwyer, our community resilience coordinator for the project, deserves special mention. We were delighted that at the conclusion of this and other associated resilience work, Madison progressed to a senior advisor role in the parks and recreation team at Auckland Council.

#### LEARNING FROM CYCLONES AND FLOODS

The cyclone and flood response of 2023 taught us valuable lessons. Local and national reports led to shifts in approach with a more joined-up strategy and increased resource. ANCAD's submissions and feedback continue to shape resilience efforts.

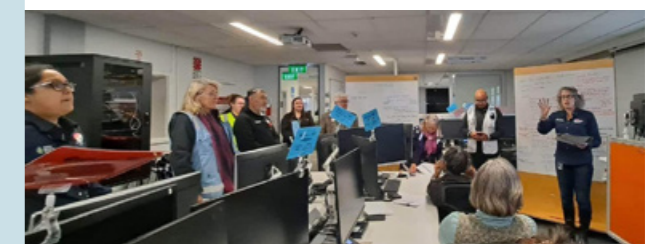
#### RESILIENT AUCKLAND NORTH WEBSITE

Knowledge empowers resilience. Visit Resilient Auckland North on the web. Our website houses an 'About us' page, DTLB community plans, resources, and an emergency preparedness blog. We regularly post updates from the North West Community Emergency Resilience Network, active groups in the DTLB area, agencies and Auckland Emergency Management.

#### NORTH WEST COMMUNITY EMERGENCY RESILIENCE NETWORK

ANCAD collaborated with the North West Community Emergency Resilience Network to provide some initial support for this network. It's open to all community emergency response groups and shelters in the North-west area. We now continue to participate in the network which is flourishing and engaging with a range of agencies and stakeholders. Its purpose:

- Connect responders, sharing insights and resources.
- Strengthen our communities as we prepare for the unknown.
- Identify collaboration opportunities that make us stronger together.



Top: Strengthening Communities in Tāmaki Makaurau Report.

Above: Auckland Emergency Management emergency coordination centre exercise June 2023.

Below: Essential First Aid training workshop 2023.





## COMMUNITY EVENTS: WHERE CONNECTIONS FLOURISH

At ANCAD, our commitment to community engagement and resilience remains unwavering. Let's dive into the impactful events and initiatives that shaped 2023–24.

### COMMUNITY NETWORK MEETINGS

Our 6 community network meetings in 2023 buzzed with energy, and the event focused on working with youth at Shore Junction was a standout. With an average of 30 attendees, these gatherings fostered collaboration, knowledge sharing, and inspiration.



Network Meeting in the Mary Thomas Centre with Cheryl Martin, Volunteering Auckland.

### LONG TERM PLAN CONSULTATION (LTP)

Engaging with Pacific, youth, and ethnic communities, we received 89 specific submissions to contribute to the Auckland Council Long Term Plan consultation. But it wasn't just about numbers - it was about amplifying voices and promoting community partnerships and strengthening relationships and dialogue. We thank the Auckland Council Community Partnerships team for the opportunity to work with them on this initiative. The feedback from the submissions informs long term operational and strategic planning for Auckland Council and affected communities.

### SENIORS HUI ON THE NORTH SHORE

Our hosting and event management of the seniors' gathering was more than just a one-day event; they were moments of connection, reflection and learning for the partnering organisations and attendees. They tell the story of wisdom, resilience, and shared experiences. This event resulted in agencies working with Seniors having first hand feedback on areas of need and resource and allowed for networking and collaboration between organisations. We thank Auckland University, Age Concern, CMA and the Positive Ageing Centre for their collaboration and expert participation.



Auckland Conversations and the Long Term Plan.



ANCAD has collaborated with Selwyn Community Education to host the Te Reo Māori Introduction workshop series. This is the beginner group in Term 1 and the tutor is Eda Tang (with the guitar).

### ACTIVE AGEING EXPO

Collaborating with Heart of the Bays, we delivered an expo that celebrated active living and wellness for older adults. The event, attended by over 40 expo partners and many members of the public, captured the vitality and community spirit of older adults in our communities.

### BETTER CONVERSATIONS

Our partnership with Onewa Christian Community sparked meaningful dialogues. Conversations matter, and they shape our community's future. The lens of restorative justice applications to community conversations is a valuable tool.

### MEET THE CANDIDATES

In the lead-up to 2023 NZ General elections, we hosted an event that brought candidates and community together. Thirty engaged attendees, in the middle of the working week, demonstrate democracy in action.



The Dragon Boat Festival with Matariki celebrations.



The Dragon Boat Festival with Matariki celebrations.

## CAPACITY BUILDING

# NORTH SHORE FAMILY VIOLENCE PREVENTION



**DEB HUMPHRIES**

North Shore Family Violence Prevention Strategist

## FVRC (FAMILY VIOLENCE RESPONSE COORDINATION)

Ways we have contributed to a 'joined-up' approach to respond to family violence.

Ongoing North Shore NGO representation at the Te Ohu Kitenga Waitemata Wellbeing Group (regional governance group) meetings. Our North Shore Wellbeing Leadership Group complements Te Ohu Kitenga with a place-based North Shore focus.

Effort continues to be directed towards the coordination and facilitation of the quarterly Waitemata Wellbeing ICR Forums.

Continued active participation in the implementation of Te Aorerekura – The National Strategy and Action Plan to Eliminate Family Violence

and Sexual Violence: <https://violencefree.govt.nz/national-strategy/>.

The NSFVPN Coordinator continues to represent the Network at the monthly SWG (System Working Group) forums. These are national hui coordinated by Te Puna Aonui. Through this forum we will work with MSD and Te Puna Aonui to align with Te Aorerekura opportunities.

Ongoing coordination and development of the Safer Whānau integrated community response programme. A key focus area is the development of our community-led multi-sector case management forum, procedures and protocols for this and our strategic level steering group.



Bays Kapa Haka Festival

## SAFER WHĀNAU

The Safer Whānau project is an interagency partnered response to family violence on Auckland's North Shore. This innovative service involves working collaboratively with key social service providers to provide a wrap-around holistic whānau centred service. Whānau, now more than ever, present with multiple issues as economic pressures compound whānau stresses and difficulties. Families referred to family violence services often require the involvement of Work and Income, Police, Health, Oranga Tamariki, Ministry of Justice and multiple community agencies to effectively address all

their needs.

Our Safer Whānau multi-sector case management forum initially convened in March 2023, bringing together our PBI partners to co-design what is to be a community-led forum. Consultation with our North Shore Wellbeing Leadership Group supported our first multi-sector forum to come together with government and community representatives in April 2023.

We place tamariki and rangatahi at the centre and wrap whānau-focused support and collaboration around them, with MSD-funded whānau plans.

## BAYS IN ACTION

Description of the ways in which we have helped build local leadership for the primary prevention of family violence. Primary prevention refers to actions to stop violence in the first place.

**Safe Space Initiative:** In February 2024 we developed a proposal for the DTLB outlining the re-establishment of a (refined) Safe Space in the Takapuna Library. The East Coast Bays Library are also keen for a Safe Space in Browns Bay.

**Partnering with Neighbours Aotearoa and Neighbourhood Support:** Exploration of strategic opportunities to collaborate on initiatives and events.

**Bays Youth Hub:** We continue to explore a multi-purpose community venue with the Barracudas Rugby League club (and new interested parties: Judo club / Restore Hibiscus and Bays).

**Youth Wellbeing and Education outcomes:** There are a number of initiatives BiA (Bays in Action) would like to explore further in 2024: Cultural opportunities; Education outside the classroom – internships and work experience with local businesses, alternative education opportunities, wellbeing and parenting programmes in the community. All this planning includes an overarching youth development focus through the Bays Youth Voice initiative.

**Bays Youth Voice Development:** We collectively will explore funding opportunities to build the capacity of the emerging Bays Youth Voice facilitation role to have a broader Youth Development Coordination kaupapa. Heart for Youth Trust will act as fundholder and contractor for this mahi moving forward.

**Bays Youth Internship Programme:** An initiative connecting youth with

volunteering opportunities with our local community organisations and associated projects and initiatives.

The Bays in Action Think Tank is our signature project for primary prevention initiatives and activities.



# TREASURER'S REPORT



**KIM BENNETT**  
Board Treasurer

This is my second year as Treasurer, and I am pleased to present the ANCAD accounts for the financial year ending 31 March 2024.

Included in this Report are the Financials for 2024.

The auditor is REB Chartered Accountants, based in Albany and they have approved the presented accounts. Given the full accounts are not included in the Annual Report please note they are available to those who wish to review a copy, and will be available on the Charities Services website soon.

ANCAD has faced considerable financial challenges during the years and the team has diversified its funding streams in keeping with these challenging economic times. The not-for-profit sector is a highly competitive environment where we seek to attract the necessary operating income needed to maintain the important services we provide to our community.

Over the year our team has developed and built strategic

relationships with our valued funders. These initiatives have stabilised this financial year's income sources as well as shaping our medium-term prospects. As those reading my report will appreciate such work demands are challenging accordingly, I wish to acknowledge and thank the staff for their outstanding efforts.

During the year both our board and the finance committee have worked diligently shaping the budget and forecasting models whilst maintaining prudent financial management. For example, we implemented a programme to invest savings on term deposits thus increasing returns, whilst maintaining smaller monthly deposits to maintain cash-flow flexibility.

I wish to acknowledge the excellent bookkeeping disciplines by the ANCAD staff as well as our external contracted skills. During the year we saw a reduction in staff numbers of two and a shift of some roles from salary to contracts.

Our revenue for the financial year to 31 March 2024 was

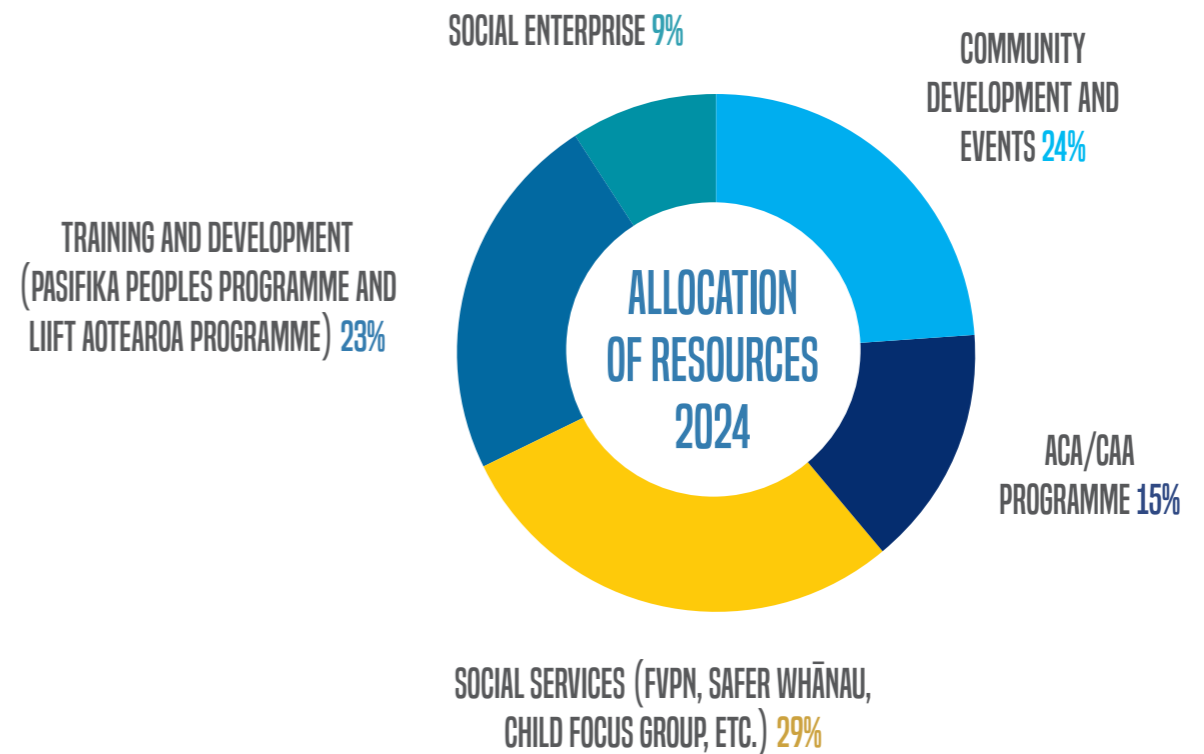
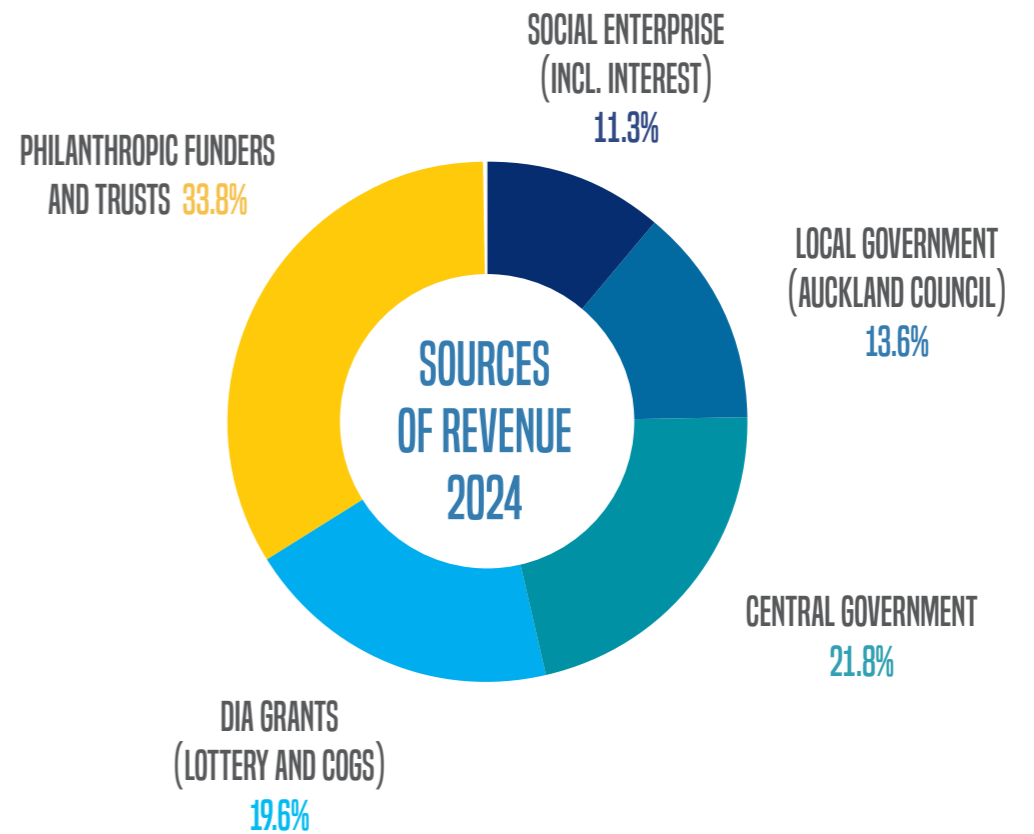
\$923,935 includes an amount of \$114,550 for grants and contracts completed in prior years, but remaining funds are being reserved to continue the community services intended. The current spend of \$809,385 represents an 11.7% decrease from 2023. Central Government remains our largest contributor representing 22.0% which was a 6.0% decline on last year's result.

Expenditure was mostly project-related and for the financial year to 31 March 2024 was \$791,917 representing a 10.3% decrease from 2023.

Full details of confirmed income and expenditure can be found in the audited accounts.

Being a repeat of last year's sentiment, the coming financial year will be far more challenging with the board remaining close with our ANCAD staff.

In conclusion it has been a satisfactory year for ANCAD with the financial position of the organisation sound for the 2025 financial year.



# ANCAD'S 2024 FUNDING GUIDE



## 2024 FUNDING GUIDE

Featuring funders of:  
community | environment |  
education | social services | culture |  
sport | health | arts

AVAILABLE  
NOW

The **2024 Funding Guide** is available for you to purchase from the ANCAD website at [www.ancad.org.nz](http://www.ancad.org.nz) under the SHOP tab.

### PDF

**\$25 (incl. GST)**

Download straight away from the payment confirmation page.

### PRINTED HARD COPY (44 pages)

**\$45 (incl. GST) plus postage**

Maximum that can be ordered is two. For bulk orders of hard copies (more than two) contact Glen directly at [accounts@ancad.org.nz](mailto:accounts@ancad.org.nz)



AUCKLAND NORTH  
COMMUNITY AND DEVELOPMENT  
Te Runanga Ratonga Hapori o Te Raki-Pae-Whenua

# FUNDING REPORT



Simon Ritchie (ANCAD) with ANCAD's 2024 Funding Guide, available from the [ancad.org.nz](http://ancad.org.nz) website.

ANCAD is very reliant on the support from the community and our fundraising activities to enable us to provide our programmes, meetings and services, free or at low cost.

We are very grateful to everyone who supported us this year including:

- Auckland Council
- Community Organisation Grants Scheme (COGS) – Rodney North Shore, Waitakere and Auckland
- Devonport-Takapuna Local Board
- Dragon Community Trust
- Foundation North
- Four Winds Foundation
- Hibiscus and Bays Local Board
- Kaipātiki Local Board
- Ministry of Social Development
- New Zealand Lottery Grants Board – Auckland Community
- New Zealand Lottery Grants Board – Lottery National
- The Lion Foundation
- The Tindall Foundation

- Puketāpapa Local Board (new for 2024)

Due to demand, we hosted two online Funding Fairs during the year with over 600 people registering to attend. Those who attended represented a wide range of community organisations, sports clubs and schools from across New Zealand. A special thanks to our speakers who willingly gave their time and shared their knowledge, including:

- Annie Johnson and Josh Martin - Foundation North.
- Pierre Fourie and Vincent Marshall - Auckland Council's Grants & Incentives Team.
- Melanie Kennerley - Kennerley Retail Investments (which includes Z Good in the Hood).
- Samantha Alexander - The Lion Foundation.
- Dr Barbara Cox - Four Winds Foundation.
- Ann-Marie Parker - Catholic Caring Foundation.

- Henry Davies – New Zealand Red Cross.
- Ruby Garcia - Mazda Foundation.

The annual Funding Guide was also produced during the year, again containing articles and information about other fundraising activities, not just trusts and grants. Once again, this was made available in both a printed and online version.

We continue to provide funding advice and support to organisations through our workshops, drop-in sessions and consultancy.

We extend special thanks to Maitland and Associates and Platform Management Consulting for their professional services to ANCAD during the year.

If you are interested in financially supporting one of our specific programmes or services please contact us, we'd welcome hearing from you.

Thank you so much, we sincerely appreciate everyone who supports us.

# STATEMENT OF FINANCIAL PERFORMANCE

For the year ended 31 March 2024

# HOW WAS IT FUNDED? WHAT DID IT COST?



LiiFT Aotearoa 'Role of the Treasurer' workshop.

	Current year \$	Last year \$
<b>REVENUE</b>		
Fees, subscriptions and other revenue from members	278	522
Revenue from providing goods or services	69,229	83,223
Revenue from service delivery grants/contracts (central or local government)	561,245	566,805
Revenue from service delivery grants/contracts (non-government)	271,211	259,720
Interest, dividends and other investment revenue	21,972	6,236
<b>Total Revenue</b>	<b>923,935</b>	<b>916,506</b>
<b>EXPENSES</b>		
Volunteer and employee related costs	463,849	523,383
Other expenses related to service delivery	315,237	349,062
Grants and donations	250	250
Other expenses	12,581	10,276
<b>Total Expenses</b>	<b>791,917</b>	<b>882,971</b>
<b>Surplus/(Deficit) for the year</b>	<b>132,018</b>	<b>33,535</b>

# STATEMENT OF FINANCIAL POSITION

For the year ended 31 March 2024

# WHAT THE ENTITY OWNS AND OWES

	Current year \$	Last Year \$
<b>ASSETS</b>		
<b>Current Assets</b>		
Cash and short-term deposits	448,373	683,620
Debtors and prepayments	7,867	7,790
Other current assets	210,000	-
<b>Total Current Assets</b>	<b>666,240</b>	<b>691,410</b>
<b>Non-Current Assets</b>		
Property, plant and equipment	14,500	14,795
<b>Total non-current assets</b>	<b>14,500</b>	<b>14,795</b>
<b>Total Assets</b>	<b>680,740</b>	<b>706,205</b>
<b>LIABILITIES</b>		
<b>Current Liabilities</b>		
Creditors and accrued expenses	51,368	38,213
Employee costs payable	19,362	50,244
Deferred revenue	231,687	371,443
<b>Total Current Liabilities</b>	<b>302,417</b>	<b>459,900</b>
<b>Total Liabilities</b>	<b>302,417</b>	<b>459,900</b>
<b>Total assets less total liabilities (net assets)</b>	<b>378,323</b>	<b>246,305</b>
<b>Accumulated Funds</b>		
Accumulated surpluses or (deficits)	163,773	146,305
Future Tagged Projects	114,550	-
Other reserves	100,000	100,000
<b>Total Accumulated Funds</b>	<b>378,323</b>	<b>246,305</b>

The full financial reports will be available on the Charities Services website.  
Charities number: CC30911  
Incorporated Societies number: AK/459173

# ANCAD FUNDERS

ANCAD thanks our valued funders for their support!



Professor Fawzi Laswad (Head of the School of Accountancy, Massey University) and Geoff Andrews (ANCAD), Community Accounting ceremony 2023.



A packed hall for ANCAD's LiiFT Aotearoa Grant Seeking and Writing workshop.

[ANCAD.ORG.NZ](http://ANCAD.ORG.NZ)



**AUCKLAND NORTH  
COMMUNITY AND DEVELOPMENT**  
Te Runanga Rālonga Hāpori o Te Raki-Pae-Whenua

**ANCAD**

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**RESILIENT, SAFE, CONNECTED COMMUNITIES**